



KADAMBA TRANSPORT CORPORATION LIMITED

CITIZEN CHARTER



INTRODUCTION

PROFILE

FARE STRUCTURE

LIST OF OFFICES / DEPOTS

LIST OF BOOKING OFFICES

CONTACT PERSONS

SERVICES

INTERSTATE DEPARTURES SHUTTLE

SERVICES SCHOOL /SPECIAL SERVICES

HIRING OF BUSES ON CONTRACT PASS SERVICES

ON SHUTTLE SERVICE

OTHER SERVICE

CONCESSIONS

REFUND RULES

INTRODUCTORY

PROFILE

The Kadamba Transport Corporation Ltd is a state Transport Undertaking of the State of Goa. It was established in the year 1980 under Companies Act, 1956 with the objective to provide safe, reliable, comfortable, punctual, effective and efficient passenger transport to the travelling public. The entire Share Capital of the Company is held by the Government of Goa. The Total Share Capital as on 31/03/2025 date is Rs.342 Crores. The capital invested is utilized to develop the infrastructure of the Corporation like Construction of Depots, Bus Stands, Central Workshop and acquisition of buses. The Corporation has a fleet strength of 485 buses and 171 electric AC buses.

The Kadamba Transport Corporation Ltd. has both Interstate and Interstate bus services to Maharashtra, Karnataka and Telangana. The Kadamba Transport Corporation operates 519 routes by its fleet through Volvo, Luxury, Sleeper coaches and Semi Luxury. The Corporation Registered office is located at Paraiso de Goa, Alto Porvorim, Bardez Goa. The Corporation has major four depots at Margao, Panaji, Porvorim and Vasco with a Central workshop at Porvorim.

The Kadamba Transport Corporation Ltd. operates shuttle services known as point to-point buses connecting to major commercial towns like Panaji, Margao, Vasco, Mapusa, Ponda, Curchorem, Sanquelim and airport services.

The Corporation has 16 Bus stands at Panaji, Margao, Ponda Vasco, Mapusa, Marcel, Sankhali, Bicholim, Assonora, Honda, Cuncolim, Canacona, Shiroda, Curchorem, Valpoi and Pernem Bus Stand.

The Corporation has Staff strength of 1998 employees of working at the Depots, Central workshop and Head office as on 28/01/2026.

FARE STRUCTURE

The maximum fares chargeable with effect from 1st June 2019 by the Operators of Stage Carriage / City Buses plying in the state of Goa is as under:

Stage Carriage

1.	(i) Maximum fare up to 0-3kms	Rs.10.00
	(ii) Maximum fare from 3.1 to 8kms.Addition	Rs.5.00
	(iii) For every next 8km so part there of	Rs.5.00
	(iv) For A/C Electric bus.....	Rs.05.00 Extra

2. The maximum fare chargeable w.e.f. 01/06/2019 by the operators of stage carriage plying point to point with no standing passengers in the State of Goa shall be at the rate of Rs.1.40 per KMs.

3. Air condition buses	:Rs.2.00/- per km
4. Dabolim Airport to Panaji (A/C Shuttle Service)	:Rs.150/- per passenger
5. Dabolim Airport to Calangute Beach (A/C Shuttle Service)	:Rs.200/- per passenger
6. Mopa Airport to Mapusa (A/C Shuttle Service)	:Rs.150/- per passenger
7. Mopa Airport to Calangute Beach (A/C Shuttle Service)	:Rs.200/- per passenger
8. Mopa Airport to Panaji (A/C Shuttle Service)	:Rs.200/- per passenger
9. Mopa Airport to Margao (A/C Shuttle Service)	:Rs.400/-per passenger

LIST OF OFFICES / DEPOTS

Name of the Company : KADAMBA TRANSPORT CORPORATION LIMITED
Registered Office : Parasio De Goa, Alto Porvorim, Bardez-Goa,
Head Office : PinCode-403521

- DEPOTS**
- (1) Depot Manager Panaji Depot
Near KTC Bus Terminus Panaji-Goa.
(M)9226582250
 - (2) Depot Manager Margao Depot
Near KTC Bus Stand Margao, Salcete -Goa.
(M)9284862142
TelNo.0832-2701986
 - (3) Depot Manager Vasco Depot
Near KTC Bus Stand, Vasco Goa.
(M)9158304826
 - (4) Depot Manager Porvorim Depot
Porvorim Bardez-Goa.
(M)8806454891
 - (5) Works Manager
KTCL, Central
Workshop, Porvorim,
Bardez-Goa.
(M) 9423885326
Tel.No.0832-2417712

List of Offices / Depots

➤ **Kadamba Interstate Booking Agent numbers**

Sr. No.	KTCL Booking Buses	State	Contact No.
1	Shirdi	Maharashtra	7020548488 / 9371675999
2	Mumbai	Maharashtra	9819049730 / 9987485172
3	Pune	Maharashtra	9850431152
4	Bangalore	Karnataka	9743436877
5	Mysuru	Karnataka	9341144444
6	Belgaum	Karnataka	9923763304
7	Hyderabad	Telangana	9248388199 / 9502922227

➤ **Kadamba Transport Corporation (KTCL) – Office & Depot Contact Details (Goa)**

Sr.No.	KTCL Office	Depot Contact Number	Depot manager	Traffic Inspector	Booking Contact No.
1	KTCL Panaji-Goa	9226582250	9284862149/ 8390143445	9226077951	9923001904
2	KTCL Margoa-Goa	0832-2701986	9284862142	9923871392	9420164867
3	KTCL Vasco-Goa	9226582246	9158304826	9822185521	
4	KTCL Porvorim-Goa	9226077952	8806454891	9226077952	--
5	KTCL Central Workshop-Goa	0832-2417712	9423885327 (Works Manager)	--	--

➤ Kadamba Bus Stand Enquiry Offices

Sr.no.	KTCL Bus Stand	Bus Stand Contact No.	Bus Stand attached to the Depot
1	Margao	9226582245	Margao Depot
2	Canacona	9226582247	
3	Cuncohim	9226582248	
4	Curchohem	9226582249	
5	Vasco	9226582246	Vasco Depot
6	Panaji	9226582250	Panaji Depot
7	Ponda	9226582251	
8	Marcel	9226582259	
9	Mapusa	9226582252	Porvorim Depot
10	Pernem	9226582253	
11	Assonora	9226582254	
12	Bicholim	9226582255	
13	Sankhali	9226582256	
14	Honda	9226582257	
15	Valpoi	9226582258	

KTCL provides onward and return journey, online ticket booking facility to the passengers, one month in advance

ONLINE BOOKING FACILITY IS AVAILABLE AT OUR WEBSITE

www.goakadamba.com

KTCL Authorized Booking Agents

Sr.no.	Agents	Place	Contact No.	Mobile No.
1	Manual J. Rodrigues (Guardian Angel Travels)	Margao	7020363228	9823456298
2	Shreedhar Pai (Royal Travels)	Margao	0832-2711972	9822015773
3	Moru Sawant (Kadamba Mitra)	Panaji	--	9923001904
4	Vishwa kamal Tour &Travel	Ponda	0832-2314554	9158858554
5	Sayyad Aja moddin (Sai Yatri Travels)	Shirdi	7383595137	9371675999
6	Vivekanand K. Pirankar	Mumbai	9819049730	9987485172
7	Sudhir Ingle	Pune	--	9850431152
8	Ahemad Tours & Travels	Hyderabad	9347262651	9248388199
9	Vijaykumar Tours &Travels	Bangalore	9849918166	9743436877
10	KapilDev (Gubera Tours &Travels)	Mysuru	--	9341144444
11	One 97 Communication (Pay TM)	Bangalore	--	9545777788
12	Maven tech Labs Pvt. Ltd.	Bangalore	--	8169664276
13	Le Travenues Technology Ltd. (Abhi Bus)	Bangalore	--	8897334389
14	EBIX Travels Pvt.Ltd.	Bangalore	--	9739402964
15	IBIBO Group Pvt. Ltd. (RedBus)	Bangalore	9945600000(Helpline)	--
16	Goa Miles /Frota Miles	Panaji	1364(Helpline)	7420842132

List of Board of Kadamba Transport Corporation limited as below:

Sr.No.	Name	Designation
1	Shri Ulhas Tuenkar, Hon'ble MLA r/o H. No. P/14, Opp. Patidar Bhavan, Rumdamal Davorlim, Navelim salcete Goa	Chairman
2	Shri Kritesh Naik Gaunkar, R.no.17, Montepio Police Qtrs, Behind Vasco Police Station, Mormugao, Vasco-Da-Gama S.O. South Goa.	Vice Chairman
3	Shri P. Pravimal Abhishek, IAS	Director
4	Shri Rohan Kaskar, KTCL, Porvorim	Director
5	Shri Bayo Bhandari r/o Sanguem, Goa	Director
6	Shri Shamba Goankar, Velge, Bicholim Goa	Director
7	Shri Prabhakar Goankar, r/o Balli Quepem Goa	Director
8	Shri Samir Dayanand Mandrekar, r/o Oxel, Siolim	Director
9	Smt. Madhukala Shirodkar, r/o Navelim Salcete	Director
10	Shri Kapil Sardesai r/o Navelim, Salcete	Director
11	Smt. Ujwala Naik, r/o H.no.261, Mayer, Sancoale, Goa	Director

CONTACT PERSONS

Contact Officer for Citizen Charter

Shri. Mahendra Pednekar

General Manager

Kadamba Transport Corporation Ltd.

Parasio de Goa, Alto Porvorim, Bardez-

Goa. Pin Code - 403521

Tel.No.0832-2415901

Other Responsible Officers

Mr. Andrew Pereira

Divisional Traffic Officer

Kadamba Transport Corporation Ltd.

Parasio de Goa, Alto Porvorim, Bardez-

Goa. Pin Code - 403521

Tel.No.0832-2415902

Mobile No.8806454891

Mr. Hitendra Satarkar

Assistant Legal Advisor

Public Grievances Office

Kadamba Transport Corporation Ltd.

Parasio de Goa, Alto Porvorim, Bardez-

Goa. Pin Code - 403521

Mobile No. 9158595351

Email Address

ktclmd@gmail.com

Online Booking Website

www.goakadamba.com

Complains of Online Booking

ktcltrff@gmail.com

Suggestion & complains

9284862144

SERVICES

INTERSTATE BUS TIMING FOR DEPARTURES TO AND FRO IN THE STATE OF MAHARASTRA

K.T.C. L				
Sr.No.	Route	Kms	Departure Time	Return Departure Time
1.	Vasco to Miraj <i>Via Gaganbawda-Kolhapur</i>	327	11.00	09.30
2.	Margao to Miraj <i>Via Panaji-Radhanagari-Kolhapur</i>	328	08.45	07.15
3.	Panaji to Kolhapur <i>Via Panaji -Gaganbauda</i>	232	08.00 & 13.30	05.30, 14.00 & 15.45
4.	Panaji to Kolhapur <i>Via Sawantwadi-Radhanagari</i>	235	06.30	--
5.	Panaji to Kolhapur <i>Via Ajara-Gargoti-Admapur</i>	220	15.00	05.15
6.	Margao to Kolhapur <i>Via Anmod-Belgavi-Kolhapur</i>	258	12.00	06.15
7.	Panaji to Vijaydurga <i>Via Patradevi-Kankavli</i>	190	12.30	07.00
8.	Vasco to Malvan <i>Via Panaji-Malewad-Dhamapur</i>	145	08.45	15.15
9.	Margao to Malvan <i>Via Panaji-Malewad-Nerurpar</i>	139	07.45	14.30
10.	Panaji to Malvan <i>Malewad -Kudal</i>	133	14.50	07.45
11.	Vasco to Korjai <i>Via Panaji-Malewad-Vengurla- Karli</i>	125	07.00	11.45
12.	Vasco to Vengurla <i>Via Panaji-Malewad</i>	96	06.00	10.05
13.	Panaji to Vengurla <i>Via Malewad-Vengurla</i>	65	13.00, 16.30	07.05, 16.00
14.	Panaji to Terekhol <i>Via Malewad-Shiroda -Terekhol</i>	56	17.50	06.45
15.	Mapusa to Terekhol <i>Via Harmal-Aronda</i>	40	09.00,12.45 & 18.00	07.00, 10.40 & 14.40
16.	Panaji to Morle <i>Via Dodamarg-Tillari</i>	60	16.30	07.15
17.	Panaji to Ghodgewadi <i>Via Dodamarg-Tillari-Ghodgewadi</i>	62	09:30	12.45
18.	Panaji to Ker <i>Via Dodamarg-Tillari-Ghodgewadi</i>	58	17.40	07.00
19.	Mapusa to Dodamarg <i>Via Assonora-Sankhali-Ayee</i>	54	11.25 & 17.05	06.30 & 15.00
20.	Panaji to Usap <i>Via Assonora-Dodamarg</i>	50	18.15	06.30

21.	Margao to Sawantwadi <i>Via Panaji-Patradevi</i>	90	17.05	07.00
22.	Vasco to Sawantwadi <i>Via Panaji-Patradevi</i>	91	14.25 & 19.00	06.35 & 18.30
23.	Panaji to Sawantwadi <i>Via Pernem-Patradevi-Banda</i>	61	08.25, 09.15, 09.45, 12.45 & 17.45	06.45, 11.30, 12.00, 12.30 & 15.30
24.	Panaji to Sawantwadi <i>Via Assonora-Dodamarg-Banda</i>	71	13.15 & 14.45	17.30 & 18.30
25.	Panaji to Banda <i>Via Pedne-Sa to se-Madura</i>	51	12.30, 17.10 & 16.15	07.00 & 15.00
26.	Panaji to Vazre <i>Via Mapusa-Sankhali -Ayee- Dodamarg</i>	66	10.50 & 17.05(MPS)	06.30 & 14.50
27.	Panaji to Talekhol <i>Via Mapusa-Sankhali -Parye</i>	53	12.00 & 17.10	07.00 & 14.50
28.	Mapusa to Zholambe <i>Via Kulan-Chandel-Talkat</i>	40	18.30	07.00
29.	Margao to Borivali <i>Via Chiplun</i>	690	17.00	17.00
30.	Margao to Mumbai Central (Dobitalao) <i>Via Chiplun</i>	603	18.00	17.00
31.	Margao to Shirdi <i>Via Kolhapur-Pune</i>	707	17.00	14.30
32.	Margao to Pune <i>Via Kolhapur-Swargate</i>	523	19.00	19.00
33.	Vasco to Akkalkot <i>Via Mapusa-Kolhapur-Pandharpur</i>	598	19.00	17.30
34.	Panaji to Solapur <i>Via Kolhapur-Pandharpur</i>	498	17.20	18.30

**INTERSTATE BUS TIMINGS FOR DEPARTURES TO And FROM, IN THE
STATE OF KARNATAKA**

K.T.C. L				
Sr.No.	Route	Kms	Departure Time	Return Departure Time
1.	Vasco to Muddebihal <i>Via Margao-Anmod-Bagalkot-Muddebihal</i>	391	19.00	17.00
2.	Panaji to Kalaburagi <i>Via Anmod-Bijapur-Gangapur</i>	526	17.00	16.30
3.	Panaji to Badami <i>Via Anmod-Belgavi-Bagalkot-Badami</i>	364	11.30	06.15 (Via Chorla)
4.	Panaji to Hospete <i>Via Anmod-Hubballi-Gadag</i>	379	09.30	05.45
5.	Vasco to Indi <i>Via Chorla-Vijayapura</i>	460	17.45	16.00
6.	Vasco to Shahapur <i>Via Anmod-Bagalkot</i>	540	17.55	14.30
7.	Vasco to Bellari <i>Via Hubballi-Hospete</i>	480	18.00	16.00
8.	Vasco to Raichur <i>Via Anmod-Belagavi-Ikkal</i>	508	14.00	17.30
9.	Panaji to Saundatti <i>Via Chorla-Belgavi-Belawadi</i>	218	06.45	14.30
10	Panaji to Belgavi <i>Via Sawantwadi-Amboli</i>	68	07.45	14.30
11.	Panaji to Belgavi <i>Via Ponda-Anmod</i>	156	13.00, 16.30, 06.30, 09.40 & 11.00	05.00, 07.30, 12.15, 15.30 & 16.30
12.	Panaji to Belgavi <i>Via Assonora-Chorla</i>	130	06.15, 08.30, 13. & 15.00	06.45, 08.00, 12.15 & 14.45
13.	Vasco to Belgavi <i>Via Margao-Anmod</i>	183	15.20 & 17.30	08.30 & 10.45
14.	Vasco to Belgavi <i>Via Mapusa-Chorla</i>	160	06.50 & 08.00	13.30 & 15.15
15.	Margao to Belgavi <i>Via Ponda-Anmod</i>	153	06.00, 09.00, 10.0 & 15.30	05.30, 11.45, 14.00 & 15.00
16.	Marago to Belgavi <i>Via Ponda-Marcel-Chorla</i>	139	07.00 & 08.00	13.30 & 16.00
17.	Marago to Belgavi <i>Via Curchorem-Anmod</i>	160	07.30 & 08.30	13.00
18.	Panaji to Hubballi <i>Via Ponda-Anmod</i>	183	06.20 & 12.15	07.15 & 14.00

19.	Vasco to Hubballi <i>Via Margao-Anmod</i>	213	05.15	12.45
20.	Margao to Hubballi <i>Via Ponda-Anmod</i>	183	10.15, 13.45	05.30, 18.30
21.	Vasco to Honnawar <i>Via Vasco-Margao</i>	195	07.30	13.30
22.	Margao to Gokarna <i>Via Canacona-Karwar</i>	133	13.00	08.15
23.	Vasco to Karwar <i>Via Margao-Cuncolim-Canacona</i>	105	08.00 & 16.30	08.00&12.30
24.	Curcorem to Karwar <i>Via Canacona</i>	65	07.20	10.15
25.	Margao to Karwar <i>Via Cuncolim-Canacona</i>	75	06.00,06.30,07.00, 08.10,09.40,10.00, 10.25,11.10,11.30, 12.00,12.30,13.00, 13.45,14.00,14.40, 15.10,18.30&19.00	05.30,06.15,08.30,09.15, 09.30,10.15,11.00,11.20, 12.45,13.30,14.00,14.20, 14.45,16.00,16.30,16.45, 17.30,18.00&18.30
26.	Panaji to Bangalore <i>Via Tumkur</i>	606	18.30	19.45
27.	Mapusa to Mysore <i>Via Shivamoga</i>	635	14.15	16.30
28.	Margao to Hyderabad <i>Via Belagavi</i>	775	16.00	17.00

LAST NIGHT BUS SERVICE TIMINGS WITH DEPARTURES

Sr.No.	Route	Dept. Time	Attached to the Depot
1.	Panaji to Pernem-Pethechawada via Mapusa-Colvale-Dhargal	20.30	Panaji
2.	Panaji to Coparde via Mapusa-Assonora-Bicholim-Sankhali-Honda-Valpoi	20.10	
3.	Panaji to Akhada via Old Goa-Marcel	21.00	
4.	Panaji to Harmal via Neura-Candolim-Calangute-Arpora-Siolim-Mandrem	20.30	
5.	Ponda to Curchorem via Borim-Shiroda	20.00	
6.	Margao to Panaji via Cortalim-Bambolim	22.00	
7.	Vasco to Margao via Chicalim-Cortalim	20.40	
8.	Vasco to Panaji via Chicalim-Cortalim	21.30	
9.	Panaji to Quitla via Pomburpha-Aldona	20.00	
10.	Panaji to Valpoi Via Mapusa-Bicholim-Sankhali	20:10	
11.	Panaji to Curchorem Via Ponda	19:00	
12.	Panaji to Sankhali via OldGoa-Marcel	20.30	Porvorim
13.	Panaji to Sankhali via Mapusa-Bicholim	20.30	
14.	Valpoi to Ibrampur via Honda-Sankhali-Bicholim-Dodamarg	18.05	
15.	Panaji to Mapusa via Porvorim	21.30	
16.	Mapusa to Bicholim via Moira-Aldona-Poira	20.30	
17.	Sawantwadi to Panaji Banda Dodamarg-Assonora-Mapusa	18.30	
18.	Sawantwadi to Panaji Banda-Pernem-Mapusa	18.30	
19.	Mapusa to Panaji via Porvorim	21.00	Margao
20.	Margao to Panaji via Old Goa-Kundai-Ponda-Borim	20.40	
21.	Curchorem to Margao via Quepem	19.30	
22.	Panaji to Margao via Bambolim-Cortalim	22.00	
23.	Margao to Karwar via Cuncolim-Canacona	19.00	
24.	Karwar to Margao via Canacona-Cuncolim	18.00	
25.	Panaji to Vasco via Bambolim-Cortalim	21.40	Vasco
26.	Margao to Vasco via Cortalim-Chicalim	20.40	
27.	Margao to Pollem via Cuncolim-Canacona-Shrithal	20.00	
28.	Panaji to Ponda via Old Goa-Kundai-Farmagudi	20.10	
29.	Panaji to Shiroda via Old Goa-Kundai-Ponda-Borim	20.00	

***N. B 1. Rates are subject to change as per the government notification issued from time to time.**

2. The above route timing which are highlighted are currently not in operation.

SHUTTLE SERVICES

The corporation in tune with its objective of providing Comfortable and efficient services provides these point-to-point services through mini/midi/big buses connecting the major Commercial towns like Panaji, Margao, Vasco, Mapusa, Ponda and Curchorem. These Services are non-stop without standees and hence, travel time is less, besides passengers are dropped inside the city during office timings.

The 1st & last departure timings of shuttle bus services with route areas under with 00.10 minutes frequency: -

1. Margao to Panaji at 06.20 hrs. and last shuttle bus at 20.00 hrs.
2. Panaji to Margao at 06.15 hrs. and last shuttle bus at 20.00 hrs.
3. Vasco to Panaji at 07.00 hrs. and last shuttle bus at 19.30 hrs.
4. Panaji to Vasco at 07.30 hrs. and last shuttle bus at 19.30 hrs.
5. Margao to Vasco at 07.00 hrs. and last shuttle bus at 19.00 hrs.
6. Vasco to Margao at 07.00 hrs. and last shuttle bus at 19.00hrs.
7. Curchorem to Margao at 07.00 hrs. and last shuttle bus at 19.10hrs.
8. Margao to Curchorem at 06.50 hrs. and last shuttle bus at 19.10hrs.
9. Mapusa to Panaji at 06.40 hrs. and last shuttle bus at 19.15hrs.
10. Panaji to Mapusa at 07.20hrs and last shuttle bus at 19.30hrs.

(Note: buses will be departing as per passenger load)

<u>The Fare for the services is as under: -</u>	Regular fare	AC EV bus fare
	INR	INR
Panaji to Margao and vice versa	:45.00	:50.00
Panaji to Vasco and vice versa	:43.00	:48.00
Panaji to Mapusa and vice versa	:17.00	:20.00
Margao to Curchorem and vice versa	:28.00	:33.00
Panaji to Ponda and vice versa	:39.00	:45.00
Margao to Vasco and vice versa	:42.00	:47.00

SCHOOL SERVICES

The Corporation operates special bus services to 86 Govt. Schools and 55 aided schools as per the request made by the Management of the schools and colleges listed below. The services are operated on the Monthly / Term Passes issued to the students based on the Concessional fare amount under monthly Concessional Pass System. The services are offered to the following Schools:

Sr. No	Name of School	Place	Taluka	No. of Trips
1	Sanjay School for Special Education	Porvorim	Bardez	8
2	Triump High School	Porvorim	Bardez	2
3	L.D. Samant High School	Porvorim	Bardez	4
4	INS Kendriya Vidhyalaya Mandovi	Verem	Bardez	2
5	Peoples High School	Camurlim	Bardez	2
6	Progress High School	Sankhali	Bicholim	2
7	Shantadurga Higher Secondary School	Bicholim	Bicholim	2
8	Agne lAshram-Verna	Margao	Salcete	2
9	S.S. Angle High School	Mashem	Canacona	2
10	Regina Mundi High School	Chicalim	Mormugao	2
11	MES College	Dabolim	Mormugao	2
12	Deep Vihar High School	Sada	Mormugao	2
13	St. Teresa High School	Vasco	Mormugao	2
14	Kendriya Vidyalaya 01	Vasco	Mormugao	4
15	Kendriya Vidyalaya 02	Vasco	Mormugao	4
16	Bhuwan High School	Vasco	Mormugao	2
17	Ameeniya High School	Vasco	Mormugao	2
18	St. Tereza High School	Vasco	Mormugoa	4
19	Harmal Panchkroshi HighSchool	Harmal	Pernem	4
20	Ganpat Parsekar College	Harmal	Pernem	2
21	K V Ponda	Ponda	Ponda	2
22	Tapobhumi High School	Kundai	Ponda	2
23	RayeshwarInst. Of Tech Edu	Shiroda	Ponda	2
24	Goa Eng. Collage	Farmagudi	Ponda	12
25	Rayeshwar College of Engineering	Shiroda	Ponda	2
26	Presentation High School	Margao	Salcete	4
27	Fatima Convent High School	Margao	Salcete	2
28	St. Joseph High School	Margao	Salcete	2
29	Don Khuris	Margao	Salcete	2
30	Presentation High School	Margao	Salcete	2
31	Mahalasa Narayani School	Verna	Salcete	2
32	Peoples High School	Kumbharkhand	Sattari	4
33	Bhumika High School	Poryem	Sattari	4

34	Honda High School	Honda	Sattari	2
35	Goa University	Bambolim	Tiswadi	14
36	Dr. K.B. Hedgewar High School	Cujira	Tiswadi	22
37	Dempo Higher Secondary School	Cujira	Tiswadi	2
38	Mushti fund High School	Cujira	Tiswadi	16
39	Don Bosco High School	Panaji	Tiswadi	2
40	Our Lady of Rosary High School, Cujira	Cujira	Tiswadi	10
41	Dr. K. B. Hedgewar Higher Secondary School	Cujira	Tiswadi	4
42	Mushti fund Higher Secondary	Cujira	Tiswadi	4
43	Dempo Higher Secondary School	Cujira	Tiswadi	4
44	Our Lady of Rosary High School, Donapaula	Donapaula	Tiswadi	8
45	St. Xavier Acadamy	OldGoa	Tiswadi	4
46	Peoples High School	Panaji	Tiswadi	4
47	Kasaturba High School	Panaji	Tiswadi	2
48	Green Rosary High School, Donapaula	Donapaula	Tiswadi	2
49	KV Bambolim	Bambolim	Tiswadi	4
50	Saraswati High School	Marcel	Tiswadi	2

HIRING OF BUSES IN CONTRACT

Causal Contract Rates

The Casual Contract rates for Volvo A.C. Luxury, Semi Luxury, Mini Buses are as follows:

Table A: Round Contract rates

Type of Bus	Minimum KMS.	Rates without GST		Halting Charges in₹
		Rate per KM in₹	Minimum Amount in₹	
A/C Volvo	200	90	18,000	15,000
Luxury	200	62	12,400	7,000
Semi Luxury 50 Seater and above	175	56	9,800	4,000
Semi Luxury 40-Seater to 49-Seater	175	50	8,750	4,000
Semi Luxury 31-Seater to 39 Seater	175	45	7,875	4,000

Table B: Drop Contract Rates

Sr.No.	Type of Bus	Minimum KM	Rates without GST	
			Rate per KM in₹	Minimum Amount in₹
1	A/C Volvo	100	122	12,200
2	Luxury	100	84	8,400
3	Semi Luxury 50-Seater and above	100	75	7,500
4	Semi Luxury 40-Seater to 49 Seater	100	75	7,500
5	SemiLuxury 31 Seater to 39-Seater	100	67.5	6,750

Further maximum contracts on interstate as well as intrastate routes shall be operated on the strength of stage carriage permits as per the earlier order No.649 dt.29.09.2012 in order to facilitate the party by not charging the service tax on the bill amount. Any casual contract bus operated without stage carriage permit shall be informed to this office.

Terms and Conditions: -

- (1) Recognized institute Students rates shall be charged Rs.2/-less per km. on all types of buses.
- (2) GST of 5% shall be paid by the party.
- (3) Border taxes and Toll fees shall be paid by the party.
- (4) Other Terms & Conditions to be signed by party.
- (5) Any additional expenditure like passenger tax, toll and parking fees, if paid by KTCL shall be recovered from hiring party and advance shall be accordingly taken.
- (6) No extension or diversion of route is permitted without holding valid permit by crew.
- (7) If bus is utilized between 20.00hrs to 05. 00hrs.Rs.500/-will be charged in addition per hour.
- (8) Cancellation rates are notified in terms and conditions.
- (9) No detention charges applicable for interstate operation.
- (10) The starting and ending point of the contract will be will be calculated from respective Depot from where the buses are taken on contract or from the point of start.

MONTHLY CONCESSIONAL PASS SCHEME

CIRCULAR

Vide Circular No. KTC/TRF/44/2022-23/864, dated 28.10.2022, the revised KTCL Monthly Concessional Pass Scheme is in operation for the benefits of the General Public and students, with effect from 01/11/2022 and the revised concession offered is as under: -

Sr. No.	Pass Type	Percentage of Concession for Students and Senior Citizens	Revised Percentage of Concession for General Commuters
01.	Weekly Pass	60%	20%
02.	Fortnightly Pass	65%	30%
03.	Monthly Pass	70%	40%
04.	Half Yearly/Yearly Pass	70%	40%

Recently, it is noticed that the daily travelling commuters have raised grievances regarding non-issuance of duplicate pass in the instances of original pass is misplaced/lost/damaged etc. Thus, many a times inconvenience is caused to the passholder public as they need to pay additional amount for availing new passes in case of loss.

Considering the above situation, it has been decided that duplicate pass to be issued for remaining days of pass validity and the same will be issued only at Head Office either by the General Manager or by the Divisional Traffic Officer to avoid the misuse or issue of duplicate pass.


(S.L. Ghate)
GENERAL MANAGER

All concerned to note the same and take necessary action accordingly.

Passes are issued under following Conditions.

1. 40% concession is given on total monthly fare amount for daily commuters
2. 70% concession is given on total monthly fare amount for Students & Senior Citizens.
3. No one-way pass is issued.
4. Pass should be purchased from Ticket Issue Clerk at Pass counter.
5. Pass can be used on all KTCL buses, except for A.C.& Luxury.
6. Pass is valid on specified route only.
7. Pass is not transferrable.
8. Passengers can directly board the bus on production of valid pass.
9. Passes are available at the Pass issue counter on any day.
10. Pass holder to carry pass daily. No passenger shall be allowed to travel by bus on concern route without pass.
11. Pass can't be cancelled/surrendered.
12. Pass holders can board at bus station only and in between boarding shall not be allowed on shuttle buses. He/she can board on other buses at any point on specified route.
13. Passes will be punched/tick marked by Conductor or Traffic Controller.
14. KTCL reserves the right to force/delete/modify shuttle pass scheme as per government directives.
15. Passenger having regular bus pass can travel in an AC bus on that specific route by paying additional Rs 5/- for the journey.

CONCESSIONS

A. Honorable Member of Legislative Assembly:

The MLAs are provided 100% concession on Intrastate / Interstate routes on production of Identity card issued by the Legislature Department

B. Freedom Fighters:

Freedom fighters are given 100% concession on Intrastate / Interstate routes on producing of Identity cards issued by Home Department.

C. Senior Citizen:

The Senior citizens are provided 50% concession on Intrastate routes on producing of Identity card issued by the Social Welfare Department.

D. Students:

Students are given 50% concessions on intrastate routes on producing valid identity card issued by schools/colleges/institutes.

E. Blind Person:

The blind person is provided 100% concession on intrastate routes on producing of Identity card issued by the Social Welfare Department.

F. Person with Disability (PwD):

Person with Disability (PwD) are provided 100% Concession within the State of Goa.

G. AIDS Patient:

AIDS Patient is provided 100% Concession within the State of Goa.

REFUND RULES & TERMS AND CONDITIONS OF INTERSTATE TICKET BOOKING:

1. The Cancellation charges applicable areas under:
 - a) 05 days and above 15%
 - b) 02 days in advance 20%
 - c) 01 days in advance 25%
 - d) Same day prior to 04 hours in advance of first departure 50%
 - e) Same day 04 hours before departure No Refund
2. Change of bus: In case the KTCL changes the type of bus due to some reason, KTCL will refund the differential amount to the passengers.
3. The Corporation is not responsible for any loss/damage/theft of goods or property of the passengers.
4. Reporting time: 30 minutes before departure compulsorily
5. Date of journey in Booked ticket can be postponed or postponed only once. Such ticket cannot be cancelled subsequently.

The passenger is required to purchase a fresh ticket for the same seat & date of travel and on completion of travel he/she is required to send an application within 30 days attaching the ticket he/she travelled and reference of the date of booking of the old ticket and the booking office and submit this application to any of our booking offices for onward submission and verification. The refund shall be made at the desired address after deducting 10% and the Money order or Demand draft charges as applicable.

Breakdown

In case of breakdown of services and no alternative arrangement made the proportionate fare shall be refunded. The refund of ticket in any cases shall be made within 30 days from the date of travel.

Cancellation of operation:

Cancellation of operation is done in circumstances will be initiated to the commuters in advance and the full refund is given to the passenger within fifteen days.