



Department of Information Technology,  
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Government of Goa  
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07

Circular

The Goaonline portal (www.goaonline.gov.in) acts as the single window portal for various Government to Citizens (G2C), Government to Business (G2B) and Government to Government (G2C) services, including Ease of Doing Business services (EoDB) services. The portal delivers 247 services of various Departments making it a major online service delivery platform of the Government.

Currently, the services delivered through Goaonline portal are availed free of cost by the citizens except the services with the respective Departmental charges. However, in accordance with the approval of Governmnet, a **service fee of Rs. 20/-** shall now be applicable to the services listed in **Annexure I**, which were previously available free of charge on the Goaonline portal.

Additionally, the Government has accorded sanction to M/s Goa Electronics Limited (GEL), the Implementing Agency of Goa online portal to levy a **Convenience Fee of Rs. 10/-** (Exclusive of Taxes) per online application from the users availing services through the portal.

Accordingly, the total charge for the services listed at **Annexure I** shall be Rs. 30 (comprising Rs. 10 convenience fee and Rs. 20 service fee). However, if the services are availed through a Citizen Service Center/Common Service Center (CSC-SPV), the charges shall be exempted.

This is issued with the approval of Government vide U. O. No. 10235/F Dated 20/03/2025.

(Kabir Shirgaonkar)  
Director

To: All Heads of Departments/Corporations/ Autonomous Bodies

Copy to:

1. All Secretaries to the Governments, Secretariat, Porvorim-Goa.
2. The Managing Director, Info Tech Corporation of Goa Ltd, Altinho -Panaji.
3. The Chief Executive Officer, Goa Electronics Limited, Patto - Panaji.
4. Guard File
5. Office copy



## Annexure I

SR. NO	Department		Services	Category
1	Inspectorate of Factories & Boilers	1	Returns filing under Factories Act, 1948	application
		2	Returns filing under Accident and Dangerous incidence occurrence	application
2	Labour & Employment	3	Online Return Filing System - (Single Integrated online return) by establishment Capturing information related to employees workforce, employee wages and welfare amenities. Forms accepting the returns online towards every Act and Rule.	application
		4	Registration of Employee for L&E card (Employment Exchange)	application
		5	Job Fair	application
3	Revenue/ DMA/	6	Issuance of Income certificate	application
		7	Issuance of Domicile certificate	application
		8	Issuance of Residence certificate	application
		9	Issuance of Divergence certificate	application
		10	Issuance of Caste/Community certificate	application
		11	Issuance of Matriz certificate	application
		12	Application for Sound permission	application
4	Directorate of Women and Child Development	13	Financial Incentives to Mothers who deliver a Girl Child "MAMTA" Scheme	application