

KADAMBA TRANSPORT CORPORATION LIMITED

CITIZEN CHARTER

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PROFILE

The Kadamba Transport Corporation Ltd. is a State Transport Undertaking of the State of Goa. It was established in the year 1980 under Companies Act, 1956 with the objective to provide safe, reliable, comfortable, punctual, effective and efficient passenger transport to the traveling public. The entire Share Capital of the Company is held by the Government of Goa. The total Share Capital as on date is Rs. 108.44 Crores. The capital invested is utilized to develop the infrastructure of the Corporation like Construction of Depots, Bus Stands, Central Workshop and acquisition of buses. The Corporation has a fleet strength of 498 buses and 51 electric AC buses.

The Kadamba Transport Corporation Ltd. has both Intrastate and interstate bus services to Maharashtra, Karnataka and Telangana. The Kadamba Transport Corporation operates 356 intrastate routes and 59 are interstate routes of which 32 routes operate in the state of Maharashtra, 26 routes operate in the state of Karnataka and 01 route in Telangana State. The Corporation Registered office is located at Paraiso de Goa, Alto Porvorim, Bardez Goa. The Corporation has major four depots at Margao, Panaji, Porvorim and Vasco with a Central workshop at Porvorim.

The Kadamba Transport Corporation Ltd. operates shuttle services known as point-to-point buses connecting to major commercial towns like Panaji, Margao, Vasco, Mapusa, Ponda, Curchorem, Sanquelim and airport services.

The Corporation has 16 Bus stands at Panaji, Margao, Ponda, Vasco, Mapusa, Marcel, Sankhali, Bicholim, Assonora, Honda, Cuncolim, Canacona, Shiroda, Curchorem, Valpoi and Pernem Bus Stand.

The Corporation has Staff strength of 1995 employees of working at the Depots, Central workshop and Head office as on 27/03/2024.

Fare Structure

1. The maximum fares chargeable with effect from 1st June 2019 by the Operators of Stage Carriage / City Buses plying in the state of Goa is as under:

Stage Carriage

1.

(i) Maximum fare upto 0-3 kms	Rs. 10.00
(ii) Maximum fare from 3.1 to 8 kms. Additiona	Rs. 5.00
(iii) For every next 8 kms or part thereof	Rs. 5.00
(iv) For A/C Electric bus	Rs. 05.00 Extra

2. The maximum fare chargeable w.e.f. 01/06/2019 by the operators of stage carriage plying point to point with no standing passengers in the State of Goa shall be at the rate of Rs.1.40 per KMs.

- | | |
|---|--------------------------|
| 3. Air condition buses | : Rs.2.00/- per km |
| 4. Dabolim Airport to Panaji (A/C Shuttle Service) | : Rs.150/- per passenger |
| 5. Dabolim Airport to Calangute Beach (A/C Shuttle Service) | : Rs.200/- per passenger |
| 6. Mopa Airport to Mapusa (A/C Shuttle Service) | : Rs.150/- per passenger |
| 7. Mopa Airport to Calangute Beach (A/C Shuttle Service) | : Rs.200/- per passenger |
| 8. Mopa Airport to Panaji (A/C Shuttle Service) | : Rs.200/- per passenger |
| 9. Mopa Airport to Margao (A/C Shuttle Service) | : Rs.400/-per passenger |

LIST OF OFFICES / DEPOTS

Name of the Company : KADAMBA TRANSPORT CORPORATION LIMITED
Registered Office : Parasio De Goa, Alto Porvorim, Bardez - Goa,
Head Office : Pin Code - 403521

DEPOTS

- (1) Depot Manager Panaji Depot
Near KTC Bus Terminus Panaji-Goa.
(M) 9226582250
- (2) Depot Manager Margao Depot
Near KTC Bus Stand Margao,Salcete-Goa.
(M) 9284862142
Tel No. 0832-2701986
- (3) Depot Manager Vasco Depot
Near KTC Bus Stand, Vasco Goa.
(M) 9158304826
- (4) Depot Manager Porvorim Depot
Porvorim Bardez-Goa.
(M) 8806454891
- (5) Works Manager KTCL,
Central Workshop, Porvorim,
Bardez-Goa.
(M) 9423885327
Tel. No. 0832 – 2417712

List of Offices / Depots

Kadamba Interstate Booking Agent numbers

Sr. no.	KTCL Booking Office	Contact No.
1	KTCL-Shirdi-Maharashtra	7020548488/ 9371675999
2	KTCL-Mumbai-Maharashtra	9819049730/ 9987485172
3	KTCL-Pune-Maharashtra	9850431152
4	KTCL-Bangalore-Karnataka	9743436877
5	KTCL-Mysuru-Karnataka	9341144444
6	KTCL-Belgaum-Karnataka	9923763304
7	KTCL-Hyderabad-Telangana	9248388199/ 950292227

Kadamba Depot Contact numbers

Sr. No.	KTCL Office	Depot Contact Number	Depot Manager	Depot Traffic Inspector	Booking Contact No.
1	KTCL Panaji-Goa	9226582250	9284862149/ 8390143445	9226077951	9923001904
2	KTCL Margoa-Goa	0832-2701986	9284862142	9923871392	9420164867
3	KTCL Vasco-Goa	9226582246	9158304826	9822185521	
4	KTCL Porvorim-Goa	9226077952	8806454891	9226077952	--
5	KTCL Central Workshop-Goa	0832-2417712	9423885327 (Works Manager)	--	--

Kadamba Bus Stand Enquiry Offices

Sr. no.	KTCL Bus Stand	Bus Stand Contact No.	Bus Stand attached to the Depot
1	Margao	9226582245	Margao Depot
2	Canacona	9226582247	
3	Cuncolim	9226582248	
4	Curcholem	9226582249	
5	Vasco	9226582246	Vasco Depot
6	Panaji	9226582250	Panaji Depot
7	Ponda	9226582251	
8	Marcel	9226582259	
9	Mapusa	9226582252	
10	Pernem	9226582253	Porvorim Depot
11	Assonora	9226582254	
12	Bicholim	9226582255	
13	Sankhali	9226582256	
14	Honda	9226582257	
15	Valpoi	9226582258	

KTCL provides onward and return journey, online ticket booking facility to the passengers, one month in advance

ONLINE BOOKING FACILITY IS AVAILABLE AT OUR WEBSITE

www.goakadamba.com

KTCL Authorized Booking Agents

Sr.no.	Agents	Place	Contact No.	Mobile No.
1	Manual J. Rodrigues (Guardian Angel Travels)	Margao	7020363228	9823456298
2	Shreedhar Pai (Royal Travels)	Margao	0832-2711972	9822015773
3	Mathew D'costa (Galmic Travels)	Margao	8007710873	9822482648
4	Moru Sawant (Kadamba Mitra)	Panaji	--	9923001904
5	Vishwakamal Tour & Travel	Ponda	0832-2314554	9158858554
6	Sayyad Ajamoddin (Sai Yatri Travels)	Shirdi	7383595137	9371675999
7	Vivekanand K. Pirankar	Mumbai	9819049730	9987485172
8	Sudhir Ingle	Pune	--	9850431152
9	Ahemad Tours & Travels	Hyderabad	9347262651	9248388199
10	Vijaykumar Tours & Travels	Bangalore	9849918166	9743436877
11	Kapil Dev (Gubera Tours & Travels)	Mysuru	--	9341144444
12	One 97 Communication (PayTM)	Bangalore	--	9545777788
13	Maventech Labs Pvt. Ltd.	Bangalore	--	8169664276
14	Le Travenues Technology Ltd. (Abhi Bus)	Bangalore	--	8897334389
15	EBIX Travels Pvt. Ltd.	Bangalore	--	9739402964
16	IBIBO Group Pvt. Ltd. (Red Bus)	Bangalore	9945600000 (Helpline)	--
17	Vishnu Kumar (Flight Raja Pvt.Ltd)	Bangalore	--	9739402964
18	Goa Miles/ Forta Miles	Panaji	1364 (Helpline)	7420842132
19	Goa Electronics Ltd.	Mopa Airport	1364 (Helpline)	7420842132

List of Board of Directors of Kadamba Transport Corporation Limited as below: -

Sr.No.	Name	Designation
1	Shri Ulhas Tuenkar, Hon'ble MLA r/o H.No.P/14, Opp. Patidar Bhavan, Rumdamal Davorlim, Navelim salcete Goa	Chairman
2	Shri Kritesh Naik Gaunkar, R.no.17, Montepio Police Qtrs,Behind Vasco Police Station, Mormugao, Vasco-Da-Gama S.O. South Goa.	Vice Chairman
3	Shri P. Pravimal Abhishek, IAS	Director
4	Shri Pundalik V. Khorjuvekar, KTCL, Porvorim	Director
5	Shri Bayo Bhandari r/o Sanguem, Goa	Director
6	Shri Shamba Goankar, Velge, Bicholim Goa	Director
7	Shri Prabhakar Goankar, r/o Balli Quepem Goa	Director
8	Shri Samir Dayanand Mandrekar, r/o Oxel, Siolim	Director
9	Smt.Madhukala Shirodkar, r/o Navelim Salcete	Director
10	Shri Kapil Sardesai r/o Navelim, Salcete	Director
11	Smt.Ujwala Naik, r/o H.no.261, Mayer, Sancoale, Goa	Director

CONTACT PERSONS

Contact Officer for Citizen Charter

Shri. Narayan S. Naik
General Manager
Kadamba Transport Corporation Ltd.
Parasio de Goa, Alto Porvorim, Bardez-
Goa. Pin Code - 403521
Tel. No. 0832 - 2415901

Other Responsible Officers

Mr. Roque A. Luis
Divisional Traffic Officer
Kadamba Transport Corporation Ltd.
Parasio de Goa, Alto Porvorim, Bardez-
Goa. Pin Code - 403521
Tel. No. 0832 - 2415902
Mobile No. 9423885326

Mr. Hitendra Satarkar
Assistant Legal Advisor
Public Grievances Office
Kadamba Transport Corporation Ltd.
Parasio de Goa, Alto Porvorim, Bardez-
Goa. Pin Code - 403521
9158595351

Email Address

ktclmd@gmail.com

Online Booking Website

www.goakadamba.com

Complains of Online Booking Suggestion & Complains

**ktcltrff@gmail.com
[9284862144](tel:9284862144)**

SERVICES:**INTERSTATE BUS TIMINGS FOR DEPARTURES TO and FRO.****IN THE STATE OF MAHARASHTRA****K. T. C. L.**

Sr. No.	Route	Kms.	Departure time	Return Departure time
1.	Vasco To Miraj <i>Via Gaganbawda - Kolhapur</i>	327	11.00	09.30
2.	Margao To Miraj <i>Via Panaji - Radhanagari - Kolhapur</i>	328	08.45	07.15
3.	Margao To Kolhapur <i>Via Panaji - Gaganbauda</i>	263	12.30	05.30
4.	Panaji To Kolhapur <i>Via Gaganbauda - Kolhapur</i>	330	08.00	15.45
5.	Margao To Kolhapur <i>Via Anmod - Belgavi - Kolhapur</i>	258	12.00	06.15
6.	Panaji To Vijaydurga <i>Via Patradevi - Kankavli</i>	190	12.30	07.00
7.	Vasco To Malvan <i>Via Panaji - Malewad - Dhamapur</i>	138	08.45	15.15
8.	Margao To Malvan <i>Via Panaji - Malewad - Nerurpar</i>	139	07.45	14.30
9.	Panaji To Malvan <i>Malewad - Kudal</i>	133	14.50	07.45
10.	Vasco To Korjai <i>Via Panaji - Malewad - Vengurla - Karli</i>	127	07.00	11.45
11.	Vasco To Vengurla <i>Via Panaji - Malewad</i>	96	06.00	10.05
12.	Panaji To Vengurla <i>Via Malewad - Vengurla</i>	65	13.00	16.00
13.	Panaji To Terekhol <i>Via Malewad - Shiroda - Terekhol</i>	68	17.50	06.45
14.	Mapusa To Terekhol <i>Via Harmal - Aronda</i>	40	09.00, 12.45 & 18.00	07.00, 10.40 & 14.40
15.	Panaji To Ghodgewadi <i>Via Dodamarg - Tillari</i>	60	16.30	07.15
16.	Panaji To Morle <i>Via Dodamarg - Tillari - Ghodgewadi</i>	62	10.15	12.45
17.	Panaji To Ker <i>Via Dodamarg - Tillari - Ghodgewadi</i>	58	17.40	07.00
18.	Mapusa To Dodamarg <i>Via Assonora-Sankhali-Ayee</i>	54	11.25 & 17.05	06.30 & 15.00
19.	Panaji To Usap <i>Via Assonora - Dodamarg</i>	50	18.15	06.30
20.	Margao To Sawantwadi <i>Via Panaji - Patradevi</i>	90	17.05	07.00
21.	Vasco To Sawantwadi <i>Via Panaji - Patradevi</i>	91	14.25 & 19.00	06.35 & 18.30
22.	Panaji To Sawantwadi <i>Via Pernem - Patradevi - Banda</i>	61	08.25, 09.15, 09.45, 12.45 & 17.45	06.45, 11.30, 12.00, 12.30 & 15.30
23.	Panaji To Sawantwadi <i>Via Assonora - Dodamarg - Banda</i>	71	13.15 & 14.45	17.30 & 18.30
24.	Panaji To Banda <i>Via Pedne - Satose - Madura</i>	51	12.30 & 17.10	07.00 & 15.00
25.	Panaji To Vazre <i>Via Mapusa - Sankhali - Ayee - Dodamarg</i>	66	10.50 & 17.05 (MPS)	06.30 & 14.50
26.	Panaji To Talekhol <i>Via Mapusa - Sankhali - Parye</i>	53	12.00 & 17.10	07.00 & 14.50
27.	Mapusa To Zholambe <i>Via Kulan - Chandel - Talkat</i>	40	18.30	05.45 0 Last updated on

**INTERSTATE BUS TIMINGS FOR DEPARTURES TO And FRO, IN THE STATE OF
KARNATAKA**

K. T. C. L.				
Sr. No.	Route	Kms.	Departure time	Return departure time
1.	Vasco To Muddebihal <i>Via Margao-Anmod-Bagalkot-Muddebihal</i>	391	19.00	17.00
2.	Panaji To Kalaburagi <i>Via Anmod-Bijapur-Gangapur</i>	526	17.00	16.30
3.	Panaji To Badami <i>Via Anmod-Belgavi-Bagalkot-Badami</i>	364	11.30	06.15 (Via Chorla)
4.	Panaji To Saundatti <i>Via Chorla-Belgavi-Belawadi</i>	218	06.45	14.30
5.	Panaji To Belgavi <i>Via Sawantwadi-Amboli</i>	68	07.45	14.30
6.	Panaji To Belgavi <i>Via Ponda-Anmod</i>	156	13.00,16.30, 06.30 &11.00	05.00, 07.30, 12.15, 15.30 & 16.30
7.	Panaji To Belgavi <i>Via Assonora-Chorla</i>	130	06.15, 08.30, 13.30 & 15.00	06.45, 08.00, 12.15 & 14.45
8.	Vasco To Belgavi <i>Via Margao-Anmod</i>	183	15.20 & 17.30	08.30 & 10.45
9.	Vasco To Belgavi <i>Via Mapusa-Chorla</i>	160	06.50 & 08.00	13.30 & 15.15
10.	Margao To Belgavi <i>Via Ponda-Anmod</i>	153	06.00, 09.00, 10.00 & 15.30	05.30, 11.45, 14.00 & 15.00
11.	Marago To Belgavi <i>Via Ponda-Marcel-Chorla</i>	139	07.00 & 08.00	13.30 & 16.00
12.	Marago To Belgavi <i>Via Curchorem-Anmod</i>	160	07.30 & 08.30	13.00
13.	Panaji To Hubballi <i>Via Ponda-Anmod</i>	183	12.15	07.15
14.	Vasco To Hubballi <i>Via Margao - Anmod</i>	213	05.15	12.45
15.	Margao To Hubballi <i>Via Ponda - Anmod</i>	183	10.15	05.30
16.	Vasco To Honnawar <i>Via Vasco - Margao</i>	195	07.30	13.30
17.	Margao To Gokarna <i>Via Canacona - Karwar</i>	133	13.00	08.15
18.	Vasco To Karwar <i>Via Margao - Cuncolim - Canacona</i>	105	08.00 & 16.30	08.00 &12.30
19.	Curcorem To Karwar <i>Via Canacona</i>	65	07.20	--
20.	Margao To Karwar <i>Via Cuncolim - Canacona</i>	75	06.00, 06.30, 07.00, 08.10, 09.40, 10.00, 10.25, 11.10, 11.30, 12.00, 12.30, 13.00, 13.45, 14.00, 14.40, 15.10, 18.30 & 19.00	05.30, 06.15, 08.30, 09.15, 09.30, 10.15, 11.00, 11.20, 12.45, 13.30, 14.00, 14.20, 14.45, 16.00, 16.30, 16.45, 17.30, 18.00 &18.30

LAST NIGHT BUS SERVICE TIMINGS WITH DEPARTURES.

Sr. No.	Route	Dept. Time	Attached to the Depot
1.	Panaji to Pernem via Mapusa-Colvale-Dhargal	20.00	Panaji
2.	Panaji to Coparde via Mapusa-Assonora-Bicholim-Sankhali-Honda-Valpoi	20.10	
3.	Panaji to Akhada via Old Goa-Marcel	21.00	
4.	Panaji to Harmal via Neura-Candolim-Calangute-Arpora-Siolim-Mandrem	20.30	
5.	Ponda to Curchorem via Borim-Shiroda	20.00	
6.	Margao to Panaji via Cortalim-Bambolim	22.00	
7.	Vasco to Margao via Chicalim-Cortalim	20.40	
8.	Vasco to Panaji via Chicalim-Cortalim	21.30	
9.	Panaji to Quitla via Pomburpha-Aldona	20.00	
10.	Panaji to Valpoi Via Mapusa-Bicholim-Sankhali	20:10	
11.	Panaji to Curchorem Via Ponda	19:00	
12.	Panaji to Sankhali via Old Goa-Marcel	20.30	Porvorim
13.	Panaji to Sankhali via Mapusa-Bicholim	20.30	
14.	Valpoi to Ibrampur via Honda-Sankhali-Bicholim-Dodamarg	18.05	
15.	Panaji to Mapusa via Porvorim	21.30	
16.	Mapusa to Bicholim via Moira-Aldona-Poira	20.30	
17.	Sawantwadi to Panaji Banda-Dodamarg-Assonora-Mapusa	18.30	
18.	Sawantwadi to Panaji Banda-Pernem-Mapusa	18.30	
19.	Mapusa to Panaji via Porvorim	21.00	Margao
20.	Margao to Panaji via Old Goa-Kundai-Ponda-Borim	20.40	
21.	Curchorem to Margao via Quepem	19.30	
22.	Panaji to Margao via Bambolim-Cortalim	22.00	
23.	Margao to Karwar via Cuncolim-Canacona	19.00	
24.	Karwar to Margao via Canacona-Cuncolim	18.00	
25.	Panaji to Vasco via Bambolim-Cortalim	21.40	

26.	Margao to Vasco via Cortalim-Chicalim	20.40	Vasco
27.	Margao to Pollem via Cuncolim-Canacona-Shrithal	20.00	
28.	Panaji to Ponda via Old Goa-Kundai-Farmagudi	20.10	
29.	Panaji to Shiroda via Old Goa-Kundai-Ponda-Borim	20.00	

***NB:** RATES ARE SUBJECT TO CHANGE AS PER THE GOVERNMENT NOTIFICATION ISSUED FROM TIME TO TIME.

SHUTTLE SERVICES.

The Corporation in tune with its objective of providing Comfortable and efficient services provides these points to point services through mini/midi/big buses connecting the major Commercial towns like Panaji, Margao, Vasco, Mapusa, Ponda and Curchorem. These Services are non-stop without standees and hence, travel time is less, besides passengers are dropped inside the City during office timings.

The 1st & last departure timings of shuttle bus services with route are as under with 00.10 minutes frequency: -

1. Margao to Panaji at 06.20hrs and last shuttle bus at 20.00hrs.
2. Panaji to Margao at 06.15hrs and last shuttle bus at 20.00hrs.
3. Vasco to Panaji at 07.00hrs and last shuttle bus at 19.30hrs.
4. Panaji to Vasco at 07.30hrs and last shuttle bus at 19.30hrs.
5. Margao to Vasco at 07.00hrs and last shuttle bus at 19.00hrs.
6. Vasco to Margao at 07.00hrs and last shuttle bus at 19.00hrs.
7. Curchorem to Margao at 07.00hrs and last shuttle bus at 19.10hrs.
8. Margao to Curchorem at 06.50hrs and last shuttle bus at 19.10hrs.
9. Mapusa to Panaji at 06.40hrs and last shuttle bus at 19.15hrs.
10. Panaji to Mapusa at 07.20hrs and last shuttle bus at 19.30hrs.

(Note: buses will be departing as per passenger load)

<u>The Fare for these services is as under:-</u>	Regular fare	AC EV bus fare
	INR	INR
Panaji to Margao and vice versa	: 45.00	: 50.00
Panaji to Vasco and vice versa	: 43.00	: 48.00
Panaji to Mapusa and vice versa	: 17.00	: 20.00
Margao to Curchorem and vice versa	: 28.00	: 33.00
Panaji to Ponda and vice versa	: 39.00	: 45.00
Margao to Vasco and vice versa	: 42.00	: 47.00

SCHOOL SERVICES

The Corporation operates special bus services to 86 Govt. Schools and 55 aided schools as per the request made by the Management of the schools and colleges listed below. The services are operated on the Monthly / Term Passes issued to the students based on the Concessional fare amount under monthly Concessional Pass System. The services are offered to the following Schools:

Sr No	School Name	Place	Taluka	No. Of Trips
1	Sanjay School for Special Education	Porvorim	Bardez	8
2	Dattaram Chopdekar Memorial H. S.	Porvorim	Bardez	2
3	L. D. Samant High School	Porvorim	Bardez	4
4	INS KVD Mandovi	Verem	Bardez	2
5	Peoples High School	Camurlim	Bardez	2
6	Agnel Institute of Technology & Design	Assagao	Bardez	8
7	Progress High School	Sankhali	Bicholim	2
8	Margao - Agnel Ashram	Canacona	Canacona	2
9	S. S. Angle High School	Mashem	Canacona	2
10	Multi Faculty College	Dharbandora	Dharbandora	2
11	Rigina Mundi High School	Chicalim	Marmugoa	2
12	MES College	Dabolim	Marmugoa	2
13	Deep Vihar High School	Sada	Marmugoa	2
14	St. Teresa High School	Vasco	Marmugoa	2
15	Candelaria High School	Vasco	Marmugoa	2
16	Kendriya Vidyalaya 01	Vasco	Marmugoa	4
17	Kendriya Vidyalaya 02	Vasco	Marmugoa	4
18	Bhuwan High School	Vasco	Marmugoa	2
19	PCC Verna	Vasco	Marmugoa	8
20	Ameeniyah High School	Vasco	Marmugoa	2
21	Goa Eng. Collage	Vasco	Marmugoa	12
22	Harmal Panchkroshi High School	Harmal	Pernem	4
23	Ganpat Parsekar College	Harmal	Pernem	2
24	K V Ponda	Ponda	Ponda	2
25	Tapobhumi High School	Kundai	Ponda	2
26	Rayeshwar Inst. of Tech Edu	Shiroda	Ponda	2
27	Presentation High School	Margao	Salcete	4
28	Fatima Convent High School	Margao	Salcete	2
29	St. Joseph High School	Margao	Salcete	2
30	Don Khuris	Margao	Salcete	2
31	Don Bosco Eng. Fatorda	Margao	Salcete	4
32	Rayeshwar College of Engineering	Fatorda	Salcete	2

33	Multi-Purpose High School	Verna	Salcete	2
34	Peoples High School	Kumbharkhand	Sattari	4
35	Bhumika High School	Poryem	Sattari	4
36	Honda High School	Honda	Sattari	2
37	Goa University	Bambolim	Tiswadi	14
38	Durgawadi - Kendira Vidyalaya	Bambolim	Tiswadi	2
39	K. B. Hedgewar	Cujira	Tiswadi	22
40	Dempo High School	Cujira	Tiswadi	2
41	Mushtifund High School	Cujira	Tiswadi	16
42	Don Bosco High School	Cujira	Tiswadi	2
43	Red Rosary High School	Cujira	Tiswadi	10
44	Hedgewar Higher Secondary School	Cujira	Tiswadi	4
45	Mushtifund Higher Secondary	Cujira	Tiswadi	4
46	Dempo High Secondary School	Cujira	Tiswadi	4
47	Red Rosary Higher Secondary	Cujira	Tiswadi	2
48	Our Lady of Rosary High School	Donapaula	Tiswadi	8
49	St. Xavier Academy	Old Goa	Tiswadi	4
50	Peoples High School	Panaji	Tiswadi	4
52	Kasaturba High School	Panaji	Tiswadi	2
53	Green Rosary High School	Donapaula	Tiswadi	2
54	KV Bambolim	Bambolim	Tiswadi	4

HIRING OF BUSES ON CONTRACT

Casual Contract Rates

The Casual Contract rates for Volvo A. C., Luxury, Semi Luxury, Mini Buses are as follows:

Table A: Round Contract Rates

Type of Bus	Minimum KMS.	Rates without GST		Halting Charges in ₹
		Rate per KM in ₹	Minimum Amount in ₹	
A/C Volvo	200	90	18,000	15,000
Luxury	200	62	12,400	7,000
Semi Luxury 50 Seater and above	175	56	9,800	4,000
Semi Luxury 40 Seater to 49 Seater	175	50	8,750	4,000
Semi Luxury 31 Seater to 39 Seater	175	45	7,875	4,000

Table B: Drop Contract Rates

Sr. No.	Type of Bus	Minimum KM	Rates without GST	
			Rate per KM in ₹	Minimum Amount in ₹
1	A/C Volvo	100	122	12,200
2	Luxury	100	84	8,400
3	Semi Luxury 50 Seater and above	100	75	7,500
4	Semi Luxury 40 Seater to 49 Seater	100	75	7,500
5	Semi Luxury 31 Seater to 39 Seater	100	67.5	6,750

Further maximum contracts on interstate as well as intrastate routes shall be operated on the strength of stage carriage permits as per the earlier order No.649 dt.29.09.2012 in order to facilitate the party by not charging the service tax on the bill amount. Any casual contract bus operated without stage carriage permit shall be informed to this office.

Terms and Conditions: -

- (1) Recognized institute Students rates shall be charged Rs. 2/- less per km. on all types of buses.
- (2) GST of 5% shall be paid by the party.
- (3) Border taxes and Toll fees shall be paid by the party.
- (4) Other Terms & Conditions to be signed by party.
- (5) Any additional expenditure like passenger tax, toll and parking fees, if paid by KTCL shall be recovered from hiring party and advance shall be accordingly taken.
- (6) No extension or diversion of route is permitted without holding valid permit by crew.
- (7) If bus is utilized between 20.00 hrs to 05.00 hrs. Rs.500/- will be charged in addition per hour.
- (8) Cancellation rates are notified in terms and conditions.
- (9) No detention charges applicable for interstate operation.
- (10) The starting and ending point of the contract will be calculated from respective depot from where the buses are taken on contract or from the point of start.

Further maximum contracts on interstate as well as intrastate routes shall be operated on the strength of stage carriage permits as per the earlier order No.649 dt.29.09.2012 in order to facilitate the party by not charging the service tax on the bill amount. Any casual contract bus operated without stage carriage permit shall be informed to this office.

The revised terms and conditions are: -

- (1) Recognized institute Students rates shall be charged Rs. 2/- less per km. on all types of buses.
- (2) 05 % GST shall be paid by the party.
- (3) Border taxes and Toll fees shall be paid by the party.
- (4) Other Terms & Conditions to be signed by party.
- (5) Any additional expenditure like passenger tax, toll and parking fees, if paid by KTCL shall be recovered from hiring party and advance shall be accordingly taken.
- (6) No extension or diversion of route is permitted without holding valid permit by crew.
- (7) If bus is utilized between 20.00 hrs to 05.00 hrs. Rs.500/- will be charged in addition per hour.
- (8) Cancellation rates are modified in terms and conditions.
- (9) No detention charges applicable for interstate operation.
- (10) The starting and ending point of the contract will be calculated from respective depot from where the buses are taken on contract or from the point of start.

PASS SERVICE ON SHUTTLE SERVICE

Monthly Concessional Pass System is revised **w.e.f. 01/11/2022**

REFUND RULES & TERMS AND CONDITIONS OF INTERSTATE TICKET BOOKING:

1. Free travel is permitted on the KTCL bus (including shuttle service) within Goa on presentation of Valid ticket on the day of the journey both ways.
2. The Cancellation charges applicable age as under:

a) 05 days and above	15%
b) 02 day in advance	20%
c) 01 day in advance	25%
d) Same day prior to 04 hours in advance of first departure	50%
e) Same day 04 hours before departure	No Refund
3. Change of bus: In case the KTCL changes the type of bus due to some reason, KTCL will refund the differential amount to the passengers.
4. The Corporation is not responsible for any loss/damage/theft of goods or property of the passengers.
5. Reporting timing 30 minutes before departure compulsorily

KADAMBA TRANSPORT CORPORATION LTD

Ready Reckoned Pass Fare W.E.F. 01.11.2022.

MONTHLY CONCESSION REVISED PASS FARE AMOUNT

SR · N O	<u>ROUTE</u>	SHUTTLE PASS				LOCAL PASS			
		General Commuters	Students/ Senior Citizens	General Commuters EV	Students/ Senior Citizens EV	General Commuters	Students/ Senior Citizens	General Commuters EV	Students/ Senior Citizens EV
1	Panaji-Margao	1671.00	843.00	1815.00	915.00	1095.00	555.00	1275.00	645.00
2	Panaji-Vasco	1563.00	789.00	1743.00	879.00	1095.00	555.00	1275.00	645.00
3	Panaji-Mapusa	627.00	321.00	807.00	411.00	735.00	375.00	915.00	465.00
4	Panaji-MRCL-Sankhali	1419.00	717.00	1599.00	807.00	1095.00	555.00	1275.00	645.00
5	Panaji-Ponda	1419.00	717.00	1599.00	807.00	1095.00	555.00	1275.00	645.00
6	Margao-Vasco	1527.00	771.00	1707.00	861.00	1095.00	555.00	1275.00	645.00
7	Panaji-Pernem	1527.00	771.00	1707.00	861.00	1095.00	555.00	1275.00	645.00
8	Ponda-Margao	-----	-----	-----	-----	915.00	465.00	1095.00	555.00
9	Margao-Panaji-Sanvordem	2679.00	1347.00	2859.00	1437.00	-----	-----	-----	-----
10	Margao-Canacona	-----	-----	-----	-----	1275.00	645.00	1635.00	810.00

C I R C U L A R


Vide Circular No.KTC/TRF/44/2022-23/864, dated 28.10.2022, the revised KTCL Monthly Concessional Pass Scheme is in operation for the benefits of the General Public and students, with effect from 01/11/2022 and the revised concession offered is as under: -

Sr. No.	Pass Type	Percentage of Concession for Students and Senior Citizens	Revised Concession	Percentage of Concession for General Commuters
01.	Weekly Pass	60%		20%
02.	Fortnightly Pass	65%		30%
03.	Monthly Pass	70%		40%
04.	Half Yearly/Yearly Pass	70%		40%

Recently, it is noticed that the daily travelling commuters have raised grievances regarding non-issuance of duplicate pass in the instances of original pass is misplaced/lost/ damaged etc. Thus, many a times inconvenience is caused to the pass holder public as they must to pay additional amount for availing new passes in case of loss.

Considering the above situation, it has been decided that duplicate pass to be issued for remaining days of pass validity and the same will be issued only at Head Office either by the General Manager or by the Divisional Traffic Officer to avoid the misuse or issue of duplicate pass.

All concern to note the same and take necessary action accordingly.


(S.L. Ghate)
GENERAL MANAGER

Passes are issued under following Conditions.

1. 40% concession is given on total monthly fare amount for daily commuters
2. 70% concession is given on total monthly fare amount for Students & Senior Citizens.
3. No one-way pass is issued.
4. Pass should be purchased from Ticket Issue Clerk at Pass counter.
5. Pass can be used on all KTCL buses, except for A. C. & Luxury.
6. Pass is valid on specified route only.
7. Pass is not transferrable.
8. Passengers can directly board the bus on production of valid pass.
9. Passes are available at the Pass issue counter on any day.
10. Pass holder to carry pass daily. No passenger shall be allowed to travel by bus on concern route without pass.
11. Pass can't be cancelled /surrendered.
12. Pass holders can board at bus station only and in between boarding shall not be allowed on shuttle buses. He/she can board on other buses at any point on specified route.
13. Passes will be punched / tick marked by Conductor or Traffic Controller.
14. KTCL reserves the right enforce/delete/modify shuttle pass scheme as per government directives.
15. Passenger having regular bus pass can travel in an AC bus on that specific route by paying additional Rs 5/- for the journey.

CONCESSIONS

A. Honorable Member of Legislative Assembly:

- i. The MLA's are provided 100% concession on Intrastate / Interstate routes on production of Identity card issued by the Legislature Department

B. Freedom Fighters:

- i. Freedom fighters are given 100% concession on Intrastate / Interstate routes on producing of Identity cards issued by Home Department.

C. Senior Citizen:

- i. The Senior citizens are provided 50% concession on Intrastate routes on producing of Identity card issued by the Social Welfare Department.

D. Students:

- i. Students are given 50% concessions on intrastate routes on producing valid identity card issued by schools/colleges/institutes.

E. Blind Person:

- i. The blind person is provided 100% concession on intrastate routes on producing of Identity card issued by the Social Welfare Department.

F. Divyang:

- i. Divyang are provided 100% Concession within the State of Goa.

G. Cancer Patient:

- i. The cancer patient is given 100% concession to travel on Intrastate and Interstate routes for medical treatment on producing of Medical Certificate issued by Goa Medical College/Tata Memorial Hospital.

(A) AIDS PATIENT: 100% Concession.

**REFUND RULES & TERMS AND CONDITIONS OF
INTERSTATE TICKET BOOKING:**

1. The Cancellation charges applicable are as under:
 - a) 05 days and above 15%
 - b) 02 days in advance 20%
 - c) 01 days in advance 25%
 - d) Same day prior to 04 hours in advance of first departure 50%
 - e) Same day 04 hours before departure No Refund
2. Change of bus: In case the KTCL changes the type of bus due to some reason, KTCL will refund the differential amount to the passengers.
3. The Corporation is not responsible for any loss/damage/theft of goods or property of the passengers.
4. Reporting time: 30 minutes before departure compulsorily
5. Date of journey in Booked ticket can be proposed or postponed only once. Such ticket cannot be cancelled subsequently.

The passenger is required to purchase a fresh ticket for the same seat & date of travel and on completion of travel he/she is required to send an application within 30 days attaching the ticket he/she travelled and reference of the date of booking of the old ticket and the booking office and submit this application to any of our booking offices for onward submission and verification. The refund shall be made at the desired address after deducting 10% and the Money order or Demand draft charges as applicable.

BREAKDOWN

In case of breakdown of services and no alternative arrangement made the proportionate fare shall be refunded. The refund of ticket in any cases shall be made within 30 days from the date of travel.

Cancellation of operation: -

Cancellation of operation is done in circumstances will be initiated to the commuters in advance and the full refund is given to the passenger within fifteen days.