

GOA STATE CONSUMER COMMISSION TO CONDUCT HYBRID MODE HEARING

Panaji: July 03, 2024

Ashadha

12, 1946

Goa State Consumer Commission will conduct hybrid mode hearings (physical/ video conferencing) from the premises of Goa State Consumer Commission, Junta House, Panaji-Goa w.e.f. July 08, 2024. Ld. Counsel representing the case and parties in person may join the VC/hybrid hearing by seeing the confonet causelist i.e. www.confonet.nic.in. As per directions from Secretary, Government of India, Department of Consumer Affairs, New Delhi to prioritize the hearing through video conferencing mode as the default option for all the hearings ensuring maximum accessibility and convenience for consumers.

The Ld. Counsel representing the case and parties appearing in person are requested to kindly join the VC/hybrid hearing with the provided link when their case number is called up. They should maintain all courtesies and protocols applicable to a physical Court while appearing through VC before State Commission. They should keep their microphone muted at all times till they are called upon to make their submissions. Mobile phones should stay on silent/ switched off/ airplane mode, background disturbances ought to be avoided during the VC hearings. Upon being directed to make submissions, only Senior Advocate/Advocate or litigant appearing in person shall keep the microphone in "ON" mode. Other person shall MUTE their microphones. Person should ensure that cross-talk or cross submissions are avoided at all times.

Before the commencement of the VC hearing, all the Ld. Counsel and parties attending the hearing should have their presence recorded in the VC hearing Chat Box in the given format. If any interruptions or security concerns arise, the VC hearing facility will be reviewed and appropriate measures will be taken accordingly.

DIP/NB/AXP/SS/LT/2024/323

Issued by the Department of Information & Publicity

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Government of Goa,

Udyog Bhavan, Third Floor,
Near Azad Maidan, Panaji – Goa.