

## **DISTRICT CONSUMER PROTECTION COUNCIL MEETING HELD**

Panaji: [April 26, 2023](#)

The District Consumer Protection Council Meeting of the South Goa District was held [yesterday](#) at Matanhy Saldanha Administrative Complex. The meeting was presided by the South Goa Collector Shri Asvin Chandru A, IAS.

The Department of Civil Supply and Consumer Affairs Rejita Rujan presenting the Consumer Protection Act 2019 elaborated on the various Physical, Economic and Public interest of consumers and also informed about the digitalised e- filing of complaints and other unfair trade practices prevalent in our day to day purchasing or selling of products. She further stated that the consumer has a right to seek redress against unfair and inhuman practices or exploitation of the consumer.

Shri Richard Noronha, Designated Officer, FDA talked on the Food Safety and Standard Act. He stated that the food safety officer carries out random inspections and collects food items and checks the same in the laboratory to ensure food safety to the public. The FDA department inculcates various food movements like the Eat Right India Movement with the schools/ institutions every year to ensure a right balanced diet with the students.

Shri Roland Martins, GOACAN released a poster to mark the world Malaria Day. He recommended that grievances of the public be solved by the Council. Pointing out that various leaflets of various coaching institutions are found inside the newspaper without registration number, he urged the concerned departments to look into the matter. He stressed the need to observe the World Consumer Rights Day 15th March, State Consumer Rights Day 25th June and National Consumer Rights 24th December by the departments at local level.

The other members of the Civic and Consumer forum recommended that the city bus route and bus stand needs to be inspected. Some suggested that the encroachment of the footpaths by the vendors needs to be inspected as it creates nuisance to the public as the forum receives many such complaints. Many Villages receiving insufficient water enquired about the implication on rain water harvesting and urged the PWD department to look into the matter.

The objective of the meeting is to promote and protect the rights of the consumer within the District. The District Consumer Protection Council provides an opportunity to set up a working group from amongst its members.

The government officials that were present at the meeting were Asst. Director of Civil Supply Smt. Maria D'Costa E Fernandes, Deputy

Collector Smt. Sharmila Gaunkar, Inspector, Legal Metrology Shri Vikas  
Kandolkar and officials from other Government bodies.

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