

CLEAR FILES IN TIME, TAKE TIMELY DECISIONS: CM

Panaji: [October 31](#), 2022

Government staff should clear files in time because delays lead to increase in corruption and subsequent loss to the Government said Chief Minister, Dr Pramod Sawant at the inaugural of the 'Vigilance Awareness Week' which is being held from [October 31](#) to [November 4](#), 2022 on the theme 'Corruption Free India for a developed Nation'.

Dr Sawant further said that even if one doesn't take a bribe but makes inordinate delays in taking a decision, it is a loss to the Government. He said one should use technology to reduce delays and asked Heads of Departments to consider making more public-oriented services online for the convenience of people.

The Chief Minister further informed that the Government had activated the Public Vigilance Cell a few months ago and a forum for complaint redressal system where complaints are received online. He informed that the cell seeks explanation from Heads of Departments whenever a complaint is received. He further said that the Call Number for registering complaints is [9319334335](#); Whatsapp Public Grievance number is [8956642400](#) and the email id is goapublicgrievance@gmail.com

Vigilance Awareness Week is held to coincide with the Birth Anniversary of India's first Deputy first Prime Minister of India and first Home Minister, Sardar Vallabhbhai Patel also known as the 'Iron Man of India.'

The Chief Secretary and Chief Vigilance Officer, Shri Puneet Kumar Goel, IAS administered the Integrity Pledge to those gathered. Calling Sardar Vallabhbhai Patel a man of integrity, he explained his contribution in integrating India into a united country. It is the duty of the Heads of Departments to improve systems and processes in their Departments so that the public are not hassled and made to visit Government offices to get their work done, he pointed.

Earlier, Director of Vigilance Department, Shri Amarsen Rane welcoming the gathering stressed on preventive vigilance using technology.

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