

GOVERNMENT OF GOA

CITIZEN'S CHARTER

for

Goa Medical College and Hospital

DEAN: Prof. Dr. Shivanand M. Bandekar

Phone: 2495000

Fax: +91 832 2458728

E mail: dean-gmc.goa@nic.in

Medical Superintendent : **Prof. Dr. Shivanand M. Bandekar**

Phone: 2495010 Fax : +91 832 2458728

I. PREAMBLE

Goa Medical College & Hospital is a tertiary care Government Hospital situated on the Bambolim Plateau. It has a tradition of providing quality services and medical care to each and every citizen who visits the hospital.

The Citizen's Charter for Goa Medical College reinforces our commitment and the resolve of the Government of Goa to provide high quality and comprehensive health care to all the citizens. It charter provides the following information

1. Services available in GMC and the quality of care you can expect
2. Machinery available for the redressal of grievances
3. A brief overview regarding the admission of students to GMC.

I.	Preamble	
II.	Services available at Goa Medical College	
	A. CLINICAL SERVICES	
	1. Out Patient Service Registration	

	Location of OPD/timings/consultants Morning OPD Afternoon OPD Ancillary services 2. Indoor patient services Ward, location, Beds Private Wards Operation Theatres 3. Emergency services Pre Hospital Emergency Care Emergency Room/ Casualty Trauma Ward	
	B. DIAGNOSTIC SERVICES	
	1. Laboratory services 2. Radiodiagnosis	
	C. BLOOD BANK	
	D. MORTUARY	
	III Staff	
	IV Supporting Services	
	1. Hospital Kitchen 2. CSSD 3. Laundry 4. Central pharmacy	
	V Information for patients	
	<ul style="list-style-type: none"> • Canteen facilities • Enquiry • Mediclaim scheme • Issue of certificates • Complaints/ grievances redressal • Responsibilities of the user 	
	VI MBBS and Post Graduation in GMC	
	VII Contact Information	

II. SERVICES A. CLINICAL SERVICES

Goa Medical College provides following clinical services:

1. OUT PATIENT SERVICES
2. INDOOR PATIENT SERVICES
3. EMERGENCY SERVICES

1. OUT PATIENT SERVICES: OPD Timings: 9:00 a.m. - 1:00 p.m.
 Registration Timings: 8:30 a.m. - 12:00 p.m.

Registration fee: Rs. 20/-

Registration for a Medico- legal case is free

REGISTRATION For the convenience of the public, registration for all the departments is centralised and done at OPD 1- Ground floor (OPD Block).

Registration of patients for the department Obstetrics and Gynaecology (OBG) is done in OPD 24 (OBG).

Registrations at the peripheral hospitals like the IPHB, TB & Chest hospital, RHTC and UHC are done at the respective centres

Emergency and Medico Legal services are registered at the registration counter next to Casualty.

HOW TO REGISTER ? The registration process is computerised.

You will be asked exact name, age, address and other details at the registration counter.

You will be given a case paper with a unique patient number which can be used in future to avail services from any department in GMC.

You can select the consultant or resident. However the number of patients seen by the consultants are limited and it would be advisable to report early if you have such preferences. The case paper will also generate a token number which will decide the order in which you can enter the OPD for an examination.

We request you to adhere to the queuing system. Patients may jump the queue in case of an emergency.

Senior citizens and those with disability are provided with assistance. Wheel chairs are available on request for those who require them.

Lay out of GMC: Location and OPD days:

The OPDs are open on all days except Sundays and Public Holidays

Time: 9:00 a.m. - 1:00 p.m.

Name of the OPD	Location	OPD days	Consultant
General Surgery OPD 4	Ground Floor	Unit 1- Mon/Thur	Dr. F.P. Noronha Dr. Reshma Salkar
		Unit 2- Tues/ Fri	Dr. D. Amonkar Dr. N. Correia Dr. Pandarinath Audi
		Unit 3- Wednesday	Dr. Jude Dr. Anant Ramani
		Unit 4- Saturday	Dr. Rajesh Patil Dr. Radhika Raj
Paediatric Surgery OPD 4	Ground Floor	Unit 1- Tues/ Fri	Dr. Vishal Sawant
Plastic Surgery OPD 5	Ground Floor	Mon/ Thur	Dr. Yuri Dias Amborcar

Neurosurgery OPD 5	Ground floor	Wed/ Sat	Dr. Ponraj Sundaram Dr. Xavier Kochery
			Dr. Jinendra Kumar Dr. Jorson Dcosa
Neurology OPD 5	Ground Floor	Tues/ Thur	Dr. C.J. Vas Dr. Aaron D'Souza Theresa Noronha
Orthopaedics OPD 7	Ground Floor	Unit 1- Mon/Wed/Fri Unit 2- Tue/Thur/Sat	Dr. S. Bandekar Dr. Z. D'Mello Dr. S. Nadkarni
Medicine OPD12 1st Floor		Unit 1/Mon	Dr. E. Gomes
			Dr. kedarreshwar Narvencar
			Dr. Rukma Kolwalkar
		Unit 2/Tue	Dr. Anar Khandeparkar
			Dr Ramnah Neurekar
		Unit 3/Wed	Dr. Suvarna Amonkar
			Dr. Avinash Dubhashi
		Unit 4/Thus	Dr. V. Khandeparkar
			Dr. Sumeet Zuwarkar
		Unit 5/Fri	Dr. N. Furtado
			Dr. Savita Pinto De'Silva
		Unit 6/Sat	Carmen Pereira
Marina Vaz			
Mon/Wed	Dr. Avinash Desai		
	Dr. J. P. Tiwari		
Paediatrics OPD 14	1st Floor	Unit 1/Mon	Dr. Mimi
			Dr. Shilpa Joglekar
		Unit 2/Tue	Dr. Vaishali
			Dr. Jagadish Bhat
		Unit 1/Wed	Dr. Shilpa
			Dr. Kavita
		Unit 2/Thus	Dr. Vaishali
			Dr. Lorraine
		Unit 1/Fri	Dr. Mimi
			Dr. Annelly
Unit 2/Sat	Dr. Jagadish		
	Dr. Prashant		
Ophthalmology OPD 21	2nd Floor	Mon/Thur	Dr. P. Naik Dr. S. Khandeparkar
		Tues/Fri Wed/Sat	Dr. U. P. Usgaonkar Dr. V. S. Naik

Skin VD OPD 22	2nd Floor	Tue/Thur/Sat Mon/Wed/Fri	Dr. P. Shukla Dr. R. Prabhudessai
ENT OPD 23	2nd Floor	Unit 1- Mon/Tues/Sat Unit 2- Wed/Thur/Fri	Dr. C. P. Das Dr. S. Chodankar Dr. H. C. Goel Dr. C. D'sa
Obstetrics and Gynaecology OPD 24	Ground Floor	Unit 1- Mon/Thur	Dr. S. Chandra Dr. A. Nagarsekar Dr. U. Pawar
		Unit 2- Tue/Fri	Dr. G. Pednecar Dr. M. Cardoso Dr. D. Karmali
		Unit 3- Wed/Sat	Dr. M. Jindal Dr. M. Sahasrabhojane Dr. Rupa Padwalkar

OPDs for psychiatry, TB&Chest, are held at the Institute of Psychiatry and Human Behaviour, Bambolim and TB & Chest Hospital, St. Inez respectively. Similarly the OPD services provided by the Rural health and Training center, Mandur and the Urban Health Centre, St Cruz including their outreach services are held at their respective centres.

AFTERNOON OPDs

Time: 2:30 pm - 4:00 pm

Name of the OPD	OPD No.	Location	OPD days	Consultant
Urology	4	Ground floor OPD Block	Mon/Wed/Fri	Dr. Madhumohan Dr. P. Lawande Dr. N. Talwadkar
Medicine				
Adult Endocrinology	12	1st floor OPD Block	Monday	Dr. Ankush Desai
Cardiology	12	1st floor OPD Block	Thursday	Dr. A. Khandeparkar Dr. K. Narvekar Dr. N. Furtado
Diabetology	12	1st floor OPD Block	Wednesday	Dr. Edwin. Gomes Dr. Ankush Desai
Nephrology	12	1st floor OPD Block	Tuesday	Dr. J.P Tiwari
Anti Retroviral Therapy Clinic	12	1st floor OPD Block	Friday	
OBG				
Post Natal Clinics	24	Ground floor OBG Block	Mon	
ESI clinic	24	Ground floor	Tue	

		OBG Block		
Ante Natal Clinics	24	Ground floor OBG Block	Thurs	
Ophthalmology				
Retina and cornea	21	2nd floor OPD Block	Mon	
ESI/ Laser	21	2nd floor OPD block	Tue	
Post Operative Clinic	21	2nd floor OPD Block	Thurs	
Paed: High risk clinic	17	1st floor OPD Block	Mon	
Paed: Immunization	17	1st floor OPD Block	Thur	

Ancillary services

Service	OPD no.	Location	OPD Days
Occupational Therapy	17	Ground floor	All days
Physiotherapy	18	Ground floor	All days
Injection	3	Ground floor	All days (8:00 am - 4:00 pm)
Dressing	2	Ground floor	All days (8:00 am - 4:00 pm)
ECG	12	1st floor	All days
EEG	Neurology office	1st floor	All days
EMG		1st floor	All days

2. INDOOR PATIENT DEPARTMENT SERVICES (IPD)

Patients who need further treatment and investigations may be admitted as indoor patients. Indoor patients should be registered at the registration counter near Casualty (OPD 10).

Goa medical college Hospital has beds under various departments for indoor admission and treatment. They are distributed as follows:

Service	capacity	Ward No	Medicine Block
Medicine	160	145 , 147 (F) 142,144 (M)	4th Floor(F) 3rd Floor (M)
Kidney Unit	24	140, 141	2nd Floor

ICCU	18	146	4th Floor
CCU	7	143	3rd Floor
Medicine/ Neurology		139	
ICU	18	123	
General surgery	150	106,107,109,110,111	
Plastic Surgery	4	118	
Paediatric Surgery	"	"	
Urology	15	Surgery wards	
Neurosurgery	30	108	
Orthopaedics	90	103,104,105	
Ear Nose Throat (ENT)	30	102	
Ophthalmology	30	101	
Skin VD	50	132	
Paediatrics	60	133,135	
Neonatology Unit (NNU)	45	126	

OBG	155	126,127,128,129,130	
Trauma	17		
Private ward	50	121,122	
Prison ward	6	119	
TB Chest	80		
IPHB			
RHTC Mandur	20		
UHC St Cruz	nil		

Private Wards: Private wards can be opted for on request. There are single bedded rooms, sharing rooms, and AC rooms available at the costs mentioned below:

Type of room	Amount	Deposit to be paid	Number of rooms
Sharing room	Rs. 100/-	Rs 1000/-	under renovation
Single Room	Rs. 250/-	Rs 2500/-	under renovation
AC room	Rs. 350/-	Rs. 3,500/-	under renovation

The treating physician may advise against getting admitted in a private ward in certain circumstances in the interest of the patient.

The patient will also be charged for the investigations and clinical services provided by the institute in the private wards.

OPERATION THEATRES: Goa medical college has 17 Operation Theatres (OT) of which 12 OTs are for routine operations and 5 OTs are for emergency operations. All OTs are equipped with Boyle's apparatus, Electro cauteries, Monitors, and other essential equipments, central supply of oxygen, Nitrous oxide, compressed air and central suction.

The operations are scheduled as per the requests of various surgical departments.

3. EMERGENCY SERVICES: The Government of Goa has introduced 108 Emergency Services for all medical and trauma cases. 108 is a toll free emergency number that could be

dialled for any emergency - medical or trauma. The services include 18 ambulances with state of the art life saving equipment located at various parts of Goa and ensure prompt transfer of patients. The paramedical workers on the ambulances are trained in providing Basic Life support and shifting the patient.

The hospital lays a lot of emphasis in providing prompt emergency services round the clock on all days. The staff in the Emergency Room will give utmost priority to the patient and no intervention will be denied for delay in paperwork. We request relatives to avoid crowding the casualty and refrain from making unnecessary phone calls to allow proper management and maintain hygiene in the emergency room. Needless to say the services of OPD 10 have to be used in emergencies only and the patient may be sent to the OPD based on the clinical assessment of the CMO.

Stretchers/ wheel chairs and attendants are available to assist you in shifting the patient to the emergency room.

The patient will first be seen by the Chief Medical Officer who may then call for the concerned department after administering first aid.

Senior Residents in all the department are posts on casualty duties. Consultants are on call. Public Phones are available outside casualty

Paediatric emergencies have to be taken to the Paediatric Ward directly. Similarly emergencies involving Obstetrics and Gynaecology have to be shifted to the OBG ward directly.

In case of a medico-legal case a MLC paper is made which is free of cost and is maintained by the hospital.

The emergency room is equipped with suction machines, defibrillators and with other life saving equipment. All emergency drugs are available in Casualty.

There are 4 emergency OTs situated close to Casualty. There is a special X Ray unit with a technician on duty 24 hours.

Trauma Ward (120) Patient with trauma may be admitted in Trauma ward from where they are shifted to the respective departments. The trauma ward is equipped with all life saving drugs and equipment and is in close proximity with the Emergency OTs.

B. DIAGNOSTIC SERVICES

1. Laboratory Services: Laboratory services at Goa Medical College are available round the clock for routine as well as emergency investigations. The tests are conducted by various departments like Pathology, Microbiology and Biochemistry.

i. Central Laboratory:

For the convenience of patients, GMC has a central laboratory - collection and testing centre, **Location:** OPD 13, 1st floor below Blood Bank

Timing: The blood collection facility is available from 8:00 am - 11:00 am (Mon - Fri) 8:00 am - 10:30 am (Sat.)

The samples are collected at the central laboratory. Routine tests like Hb, TC, DC, ESR, Urine tests etc are done at the central laboratory itself. Samples are sent to the department of microbiology, pathology and biochemistry for specialised tests.

Patients are requested to follow instructions given by the physicians. Certain investigations like blood sugar, ESR, etc requires a fasting sample to be collected. The fasting sample is collected in the morning after the patient has fasted for 12 hours.

ii. Microbiology Laboratory:

The department of microbiology is situated on the second floor of the main college building. The department carries out various tests to diagnose infectious diseases. It has various sections like

Bacteriology,

Serology,

Immunology,

Fungal studies,

AFB(Tuberculosis),

Virology- HIV/AIDS / Dengue/ JE /Chikungunya fever,

Malaria ,etc.

Culture facilities are available for all sample including pathogens commonly acquired in HIV/AIDS cases like *Cryptococcus neoformans*, *candida albicans*, *cryptosporidium parvum* and other opportunistic infections. Facilities are also available for investigating routine cases like diarrhoea, respiratory tract infections, urinary tract infections, wound infections and other infectious conditions.

Samples are collected at the central laboratory and test results are dispatched to the department that requested for the test.

Private patients can also avail the services at a cost. Details are available in annexure 1.

iii. Pathology Laboratory:

The Department of Pathology is situated on the 3rd floor of the main college building. T has various sections like

Histopathology

Cytopathology

And Haematology

Blood or tissue samples are sent to the department of pathology from various departments.

The reports are dispatched to the requesting units. The department also accepts samples form private patients at a cost mentioned in annexure 1.

iv. Biochemistry Laboratory

The department of biochemistry is situated on the 2nd floor of the main college building. The central biochemistry laboratory services are available round the clock for routine as well as emergency investigations.

v. Other laboratory services

DOTS Centre: Facilities for sputum examination for **Tuberculosis** are available at the DOTS centre from 9:00 am - 5:00 p.m. on the ground floor, in the same building.

Tests for **Malaria** (Slide for Malarial Parasite): is available round the clock in OPD 13.

ICTC Centre: Voluntary HIV testing and counselling is available from 9:00 am - 4:00 pm. Pre test and post test mandatory. **RESULTS ARE KEPT STRICTLY CONFIDENTIAL.** Voluntary testing is done on payment of Rs. 10. This may be waived off if the patient cannot afford.

2. Radiodiagnosis:

The department is centrally situated in the main service block in OPD number 9. Patients should come to the department with a proper requisition slip from the concerned department.

Private patients can also avail these facilities at a cost mentioned in annexure 1.

Goa Medical College is equipped with 4 X Ray machines (in addition to this, the department of TB and Chest also have 2 X Ray machines).

One 6 slice CT Scan

One 1.5 Tesla MRI

6 Ultrasound machines including colour Doppler units

One mammography machine

Office timing: 9 am - 5 p.m.

Emergency Duties: 24 hours

C. BLOOD BANK SERVICES:

A FDA licensed blood bank service is available at GMC. It is situated above OPD 13, functions round the clock and provides services to the whole state of Goa.

The blood bank aims for 100% voluntary blood donation. However replacement donations are required for component separation i.e. packed cells, fresh frozen plasma, platelet concentrate, cryo-precipitate etc. The blood bank is equipped with state of the art facilities for blood component separation.

A consultant from the department of pathology supervises the blood bank

All blood units are screened for HIV 1&2, Malaria, Hepatitis B, Hepatitis C, and Syphilis before transfusion.

Blood bank also caters to requests from private hospitals

The testing charges for private hospitals is as follows:

Whole blood:	850
Packed cells:	850
Plasma:	400
Platelet Concentrate:	400
Cryo-Precipitate	200

If you would like to donate blood or organise a blood donation camp contact the staff at +91 0832 2458724

BLOOD DONATION SAVES LIFE- BECOME A BLOOD DONER

D. MORTUARY:

Location: Behind the main college building, Goa Medical College

Timings: 24 hours

Post mortem examination: 9:00 am - 5:00 p.m. (on all days including holidays)

There are 45 dead body storage compartments in GMC Morgue

The dead bodies can be preserved under three requests

- 1. Dead bodies brought by the police with a letter of request from the police**
- 2. Dead bodies from GMC (Medico Legal Cases (MLC) and Non MLC)**
- 3. Dead bodies from outside GMC**

A request from the private physician and a copy of the Medical Certificate of the Cause of Death is mandatory

All valuables should be removed prior to preservation

There shall be at least one attendant to assist in depositing and handing over of bodies

In case of foreigners, copies of documents like passport, FRO etc are necessary.

In case of Police Case (MLC), the concerned police/ magistrate should submit the necessary request and documents to the doctor for post mortem. The body may be claimed by those concerned only after the post mortem examination is conducted.

Rates: the services will be charged as per the notification No 71/101/84-1 PHD part dated 25.08.2006 as follows

GMC Patients: Rs 50/day after 48 hours

Private patients: Rs 100/ day

Embalming*: Rs 1000/-

(receipt shall be issued by the departmental clerk during office hours)

**** Only bodies that need to be kept for more than 24 hours at room temperature or those that need to be transported by plane need to be embalmed. Permission of the SDM is required.***

Unclaimed bodies are dealt with by the municipality after prior NOC from the police and Medical Superintendent, GMC. Bodies fit for dissection are handed over to the department of Anatomy for teaching purpose under the Anatomy act.

No payment other than prescribed should be made to any morgue staff

Please cooperate with the department staff who are there to help you

In case of problems/ queries, feel free to contact the head of department.

Phone: Office: 2495179, Morgue: 2495189,

Prof. and Head: 2495340, mobile: 9422057731

III. STAFF DETAILS

Doctors	Consultants	168
	Senior Residents	57
	Junior Residents	93

	Interns	100
Nurses		490
Class III	(Technical and clerical)	442
Class IV	Ward boys, attendants and sweepers	698

Doctors can be identified by their white aprons, Nurses with their white uniform and Class IV use either grey or blue uniform. All staff members carry ID cards with them.

IV. SUPPORTING SERVICES:

1. HOSPITAL KITCHEN: The hospital has its own kitchen. All patients are provided free diet. Hospital supplies milk, juice, breakfast, lunch, tea and dinner to all the patients. The diet is tailored to meet the needs of the patient i.e vegetarian, non vegetarian, salt free, diabetic diet, liquid diet etc. private patients are charged for the diet.

2. CENTRAL STERILIZATION AND SERVICES DEPARTMENT (CSSD):The hospital has a modern central Sterile supply department. The department also caters to the need of the attached hospitals. Care is taken to ensure that the instruments and linen used in Goa Medical College is meticulously disinfected.

3. LAUNDRY: The Central Laundry is fully mechanised with four bulk washing machines with a capacity of 100 kgs each, four mechanised hydro extractors with a capacity of 35 kgs each and two drying machines. Steam press units are also available. This unit handles 2000 units of laundry per day.

4. CENTRAL PHARMACY The OPD pharmacy is located on the ground floor of the blood bank building. It is the policy of the hospital to try to make all essential drugs free of cost to the patients in the OPD and IPD. The patients may have to purchase some drugs that are not available with the Central Pharmacy. In case an admitted patient cannot afford the medication, drugs can be procured by making a local purchase. In addition to the central pharmacy, there are two private pharmacies located within the hospital premises, extending their services round the clock.

Timing: 9:00 am - 5:00 p.m.

V. INFORMATION FOR PATIENTS

1. CANTEEN FACILITIES: There are canteen facilities available in the hospital campus. The canteens within the hospital provide food at subsidised rates to patients, staff and students of GMC. The hostels in the campus are also equipped with their own canteen facilities.

2. ENQUIRIES AND INFORMAITON Signboards are available at various junctions showing the directions. Volunteers are also present in the hospital to assist you with your problem. There is an enquiry counter in the OPD block during OPD hours and the casualty country functions round the clock. Information regarding admitted patients can be obtained form the registration counter near Casualty.

3. MEDICLAIM SCHEME: The Government of Goa has launched the mediclaim scheme to help patients avail services that are not available at Goa medical College. Mediclaim certificates are issued to patients for treatment, based on the certificates issued by concerned departments as per the guidelines stated in the mediclaim notification issued by the government of Goa. The application should be made in the office of the Medical Superintendent.

4. ISSUE OF CERTIFICATES: The office of the Medical superintendent is the competent authority for the issue of certificates for sickness, leave, medical reimbursement, Medical Board examination etc. The list of such certificates and the fee for these services is mentioned in annexure one. The office has a fixed time frame for the issue of various certificates. However this is subject to the submission of all relevant documents.

5. COMPLAINTS AND GREVIENCES: We try our best to provide quality health care services in GMC. However if these services do not meet your expectation or satisfaction, please do not hesitate to register your complaint with the Medical Superintendent. Suggestion/ complaint boxes are provided at various locations in the campus. You can also e mail your complaints to us. We will try to settle your grievances as soon as possible.

6. RESPONSIBILITIES OF THE USER The success of the charter depends on the support the hospital received from its users. The users need to understand the various constraints under which the hospital is functioning. Please do not create inconvenience to other patients. Please try to keep the hospital and its surroundings clean. The users are requested to use the facilities of the hospital with care. Kindly contact the reception counter for any clarifications. The hospital is a non spitting and non smoking zone. Please refrain from demanding undue favours from the staff and officials. We would appreciate your valuable feedback on the services provided at the Goa Medical College. The feedback could be handed over to the office or sent to us on e mail.

Contact Information:

Feel free to contact us for further information:

Dean: **Prof. Dr. Shivanand M. Bandekar**
Phone: 2495000
Fax: 2458728
E mail: dean-gmc.goa@nic.in

Medical Superintendent: **Prof. Dr. Shivanand M. Bandekar**
Phone: 2495010
Fax:
E mail: dean-gmc.goa@nic.in

Director Administration: **Shri Dattaram Sardessai**
Address: Goa Medical College and
Hospital, Bambolim, Tiswadi Goa
403202

Goa Medical College Exchange:

2458700-2458715

CONTACT DETAILS:**Important phone numbers: Dean: 2495000****Medical Superintendent: 2495010****Casualty: 2495030****Blood Bank: 2458724/ 2495032****Mortury: 2495189****Goa Medical College exchange: 2458700-2458715**

To contact any extension from outside dial 249XXXX where XXXX is the 4 digit extension number. For example to contact the PA to Dean dial 249 **5169**. The extension numbers are provided in the table below.

To dial the wards one should dial 2495 followed by the ward number. For example if you wish to contact ward 114 then dial 2495 114. Similarly if you wish to contact ward 117, the number will be 2495 117.

Kindly refer to the section above for the ward numbers under various departments.

Direct inward dialing can also be accessed on the old analogue lines: 2458700 - 2458715.

Important extension numbers :

Dean's office:	
Dean	5000
PA to Dean	5169
OSD	5253
Director Administration	5099
Academic section I/C	5351
Medical Superintendent's office	
Medical superintendent	5010
MS Office	5153/5280/5164
Private Billing office	5168
Blood Bank	5032
Laboratory In charge	5054

OPDs

Department	OPD	Office	Professor
Gen Surgery	5304	5033	5006
Paed Surgery	5304	5033	
Plastic Surgery	5305	5033	5380
Urology	5304		
Neurosurgery	5305	5075	5004

Neurology (EEG, EMG)	5305	5085	5085
Orthopaedics	5307	5074	5014
Medicine	5312		5018
Nephrology	5312		5003
Paediatrics	5314		5016
Ophthalmology	5321	5072	5007
Skin VD	5322		5002
ENT	5323	5073	5001
OBG	5324-5325-5326		??? 5006
Casualty	5030	5025	5006

Laboratory

	Office	Prof and HOD
OPD 13	5313	5061
Microbiology	5187	5020
Serology TB	5399 5166	
Pathology Histopathology Haematology	5188 5159 5172	5061
Biochemistry laboratory	5185 5315	5051
DOTS centre	5396	
ICTC	5395	
	Office	Professor
Radiology		5017
CT Scan MRI USG		
Radiotherapy	5332	

Other Departments:

Anatomy	5180	5350
Physiology	5182	5065
Pharmacology	5191	5200
Preventive and Social Medicine	5193	5335
Anaesthesiology		

**Institute of Psychiatry and Human Behaviour:
TB and Chest Disease Hospital:
Rural health and Training Centre, Mandur
Urban health centre, St. Cruz:**

We request your co-operation to help us serve you better.

Address: Goa Medical College and Hospital
Bambolim, Tiswadi Goa-India
PO Box.: 403202 Phone: 0832 2495000 / 5169

GMC EXCHANGE NUMBER:2458700-2458715