

## PUBLIC GRIEVANCES HELPLINE LAUNCHED

July 18, 2022

Aashad 27, 1944

The Government has launched the Public Grievances Portal (<https://dpg.goa.gov.in/>) to help and redress the grievances in a time bound manner. Dedicated helpline number 9319334335 is also made operational; for the citizens. The call center will operate from Monday to Friday from 9.30 am to 5.45 pm with lunch break 1.00 pm to 2.00pm.

This will help to make the administration more responsive, accountable, transparent and citizen friendly and provide a user friendly platform for the citizens of Goa to lodge grievances and view the redressal status of the same.

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