



Department of Information Technology  
Government of Goa  
2<sup>nd</sup> Floor, IT HUB,  
Altinho, Panaji, Goa - 403 001, India

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**CIRCULAR**

The Rights of Persons with Disabilities Act (RPwD Act), 2016 provides that the appropriate Government shall ensure that the Person with Disabilities enjoy the right to equality, life with dignity, and respect for his or her own integrity equally with others.

The RPwD Act clearly mandates accessibility to Information and Communication Technology as stated below;

The appropriate Government shall take measures to ensure that:

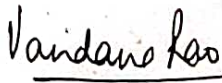
- (i) all contents available in audio, print and electronic media are in accessible format;
- (ii) persons with disabilities have access to electronic media by providing audio description, sign language interpretation and close captioning;
- (iii) electronic goods and equipment which are meant for everyday use are available in universal design.

The Department of Information Technology (DoIT) has been continuously working towards achieving an inclusive IT ecosystem wherein information and services are accessible to one and all, including Person with Disabilities.

In this direction, attention is invited to the 'Guidelines for India Government Websites (GIGW)' developed by National Informatics Centre and adopted by Department of Administrative Reforms and Public Grievances (<https://guidelines.india.gov.in/>). These Guidelines are based on International Standards including ISO 23026, Web Content Accessibility Guidelines (WCAG 2.0), Rights of Persons with Disabilities Act 2016 as well as Information Technology Act of India. Furthermore, Website Quality Certification (Certified Quality Website), is a recognition that the Website/App complies with the requirements of GIGW.

In pursuance to the above, all Departments, Corporations and Autonomous Bodies under Government of Goa must ensure conformance to accessibility guidelines for their online information and services.

This issues with the approval of the Competent Authority.

  
(Vandana Rao, IAS)  
Director (IT)

To,

1. All Heads of the Departments/Corporations/Autonomous Bodies

Copy To:

1. O.S.D to Minister (IT), Secretariat, Porvorim
2. P.S. to Secretary (IT), Secretariat, Porvorim
3. P.S. to Secretaries, Secretariat, Porvorim
4. State Commissioner For Persons with Disabilities, Sanjay Centre for Special Education, Porvorim
5. Managing Director, M/s ITG, Altinho
6. State Informatics Officer, NIC, Porvorim
7. Chief Executive Officer, M/s GEL, Panaji
8. State Portal Team, DoIT: for uploading on portal.