

GOVERNMENT OF GOA
DEPARTMENT OF INFORMATION TECHNOLOGY
(CITIZEN'S CHARTER)

Name & Address: - Department of Information Technology,
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Altinho Panaji Goa 403001

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PUBLIC GRIEVANCES

Name of the Public Grievances Officer: - **Ankita Anand (IAS), Director (IT)**

Postal Address: Department of Information Technology
"IT Hub", 2nd floor,
Altinho Panaji-Goa 403001

Contact: - (832)2221505/2221509

Mobile No.:- 9718957535

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Grievance Redressal Day: - Every Tuesday (between 10 am to 1 pm)

RIGHT TO INFORMATION ACT, 2005

First Appellate Authority: - **Ankita Anand (IAS), Director (IT)**

Public Information Officer:-

- Dy. Director(Administration) for Administration Section

Asst. Public Information Officer:-

- Head Clerk for Administration Section

GENERAL

The Department of Information Technology (DoIT) was created vide Notification No.23/1/87/GA & C (1) dated 03/05/1999, with the aim of Promoting and Developing IT Industry in a Planned manner, in order to keep pace with rapidly growing IT Industry in the country. Department of IT has been created for evolving suitable IT programs with the basic philosophy to realize the dream of taking the benefits of ICT to the masses of Goa, thus aiming towards creating a common IT platform for delivering Citizen Services electronically thereby, making Goa as an intelligent State of the decade.

In order to achieve the vision, DOIT has initiated various projects through the State initiatives as well as through the National e-Governance Plan (NeGP) of Government of India which would benefit the citizens of Goa at large.

MANPOWER OF THE DEPARTMENT:-

Sr. No.	Name of the Officer	Designation	Present Level
1.	Ms. Ankita Anand, IAS,	Director(IT)	11
2.	Shri Praveen R. Volvotkar	Joint Director	12
3.	Shri Kapil Phadte	Dy. Director (Admn.)	10
4.	Mrs. Sunita Singh	Dy. Director(Accounts)	10
5.	Shri. Harshad V. Pawar	Dy. Director (IT)	11
6.	Shri. Nijanand V. Vasta	Dy. Director (IT)	11
7.	Shri. Akash S. Kantik	Dy. Director (IT Infrastructure)	11
8.	Shri. Siddarth S. S. Borker	Dy. Director (IT Infrastructure)	10
9.	Shri. Ramesh More	Assistant Account Officer	8
10.	Shri. Gaurabh G. Sawal	Assistant Director (IT)	8

11.	Mrs. Tessy Thomas	Assistant Director (IT)	8
12.	Shri. Rajesh R. Pednekar	Assistant Director (IT)	8
13.	Shri. Hirendra S. Naik Parulekar	Assistant Director (IT)	8
14.	Mrs. Fiona D'Costa	Assistant Director (IT)	8
15.	Shri. Sagar G. Gurav	Assistant Director (IT)	8
16.	Mrs. Priyatama N. Patil	Assistant Director (IT)	8
17.	Mrs. Prashila S. Borkar	Assistant Director (IT)	8
18.	Shri. Pradeep B. Gaonkar	Assistant Director (IT)	8
19.	Mrs Eldrida B. Crasto	Assistant Director (IT)	7
20.	Mrs. Manisha R. Phondekar	Head Clerk	6
21.	Shri. Swapnil Gawade	Accountant	6
22.	Mrs. Nita V. Sawal	UDC	4
23.	Mrs. Vinanti V. Naik	UDC	4
24.	Mrs. Pravita V. Tandel	UDC	4
25.	Ms. Anupa Shetye	LDC	2
26.	Shri. Gaurish G. Gaunkar	Driver	3
27.	Shri. Deepak Chopdekar	Driver	3
28.	Shri. Meghanand Agarwadekar	Driver	2
29.	Shri. Mukesh Pednekar	Driver	2
30.	Shri. Sandesh Khedekar	Peon	2
31.	Mrs. Ratna R. kolkar	Sweeper	2

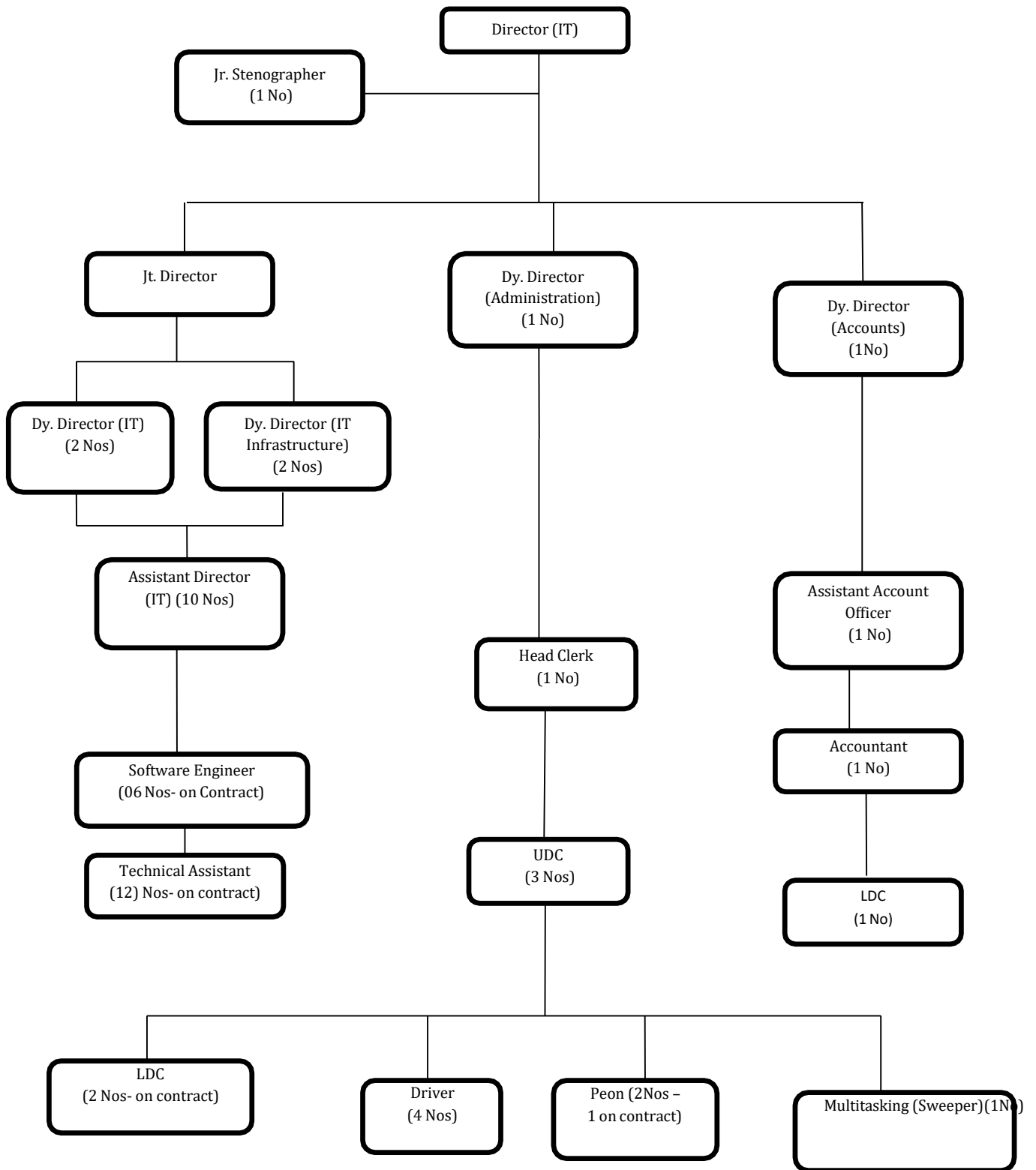
Staff on Contract Basis:-

Sr. No.	Name of the Official	Designation	Monthly Remuneration (in Rs.)	contract Period of Extension
1	2	3	4	5
1	Mrs. Priya K.Bandekar	Software Engineer (on Contract basis)	36,600/-	01/11/2021 to 31/10/2022
2	Shri Mayur D. Morajkar	Software Engineer (on Contract basis)	36,600/-	01/11/2021 to 31/10/2022
3	Ms. Minita G. Sawant Dessai	Software Engineer (on Contract basis)	36,600/-	01/11/2021 to 31/10/2022
4	Ms. Shonet Dias	Software Engineer (on Contract basis)	36,600/-	01/11/2021 to 31/10/2022
5	Shri Deepak K. Raikar	Software Engineer (on Contract basis)	36,600/-	01/11/2021 to 31/10/2022
6	Ms. Priyanka P. Salkar	Software Engineer (on Contract basis)	36,600/-	01/11/2021 to 31/10/2022

Sr. No.	Name of the Official	Designation	Monthly Remuneration (in Rs.)	Period of Extension
1	2	3	4	5
1	Shri Vivian J. Desouza	Technical Assistant (on Contract basis)	21,100/-	01/11/2021 to 31/10/2022
2	Shri Siddhesh S. Naik	Technical Assistant (on Contract basis)	21,100/-	01/11/2021 to 31/10/2022
3	Shri Chetan D. Usapkar	Technical Assistant (on Contract basis)	21,100/-	01/11/2021 to 31/10/2022
4	Shri Rukmesh R. Fadte Dessai	Technical Assistant (on Contract basis)	21,100/-	01/11/2021 to 31/10/2022

5	Mrs. Nimisha N. Halarnkar	Technical Assistant (on Contract basis)	21,100/-	01/11/2021 to 31/10/2022
6	Ms. Mugdha M. Prabhu Dessai	Technical Assistant on Contract basis)	21,100/-	01/11/2021 to 31/10/2022
7	Shri Amol M. Naik	Technical Assistant (on Contract basis)	21,100/-	01/11/2021 to 31/10/2022
8	Shri Vinesh D. Pednekar	Technical Assistant (on Contract basis)	21,100/-	01/11/2021 to 31/10/2022
9	Shri Mayur V. Naik	Technical Assistant (on Contract basis)	21,100/-	01/11/2021 to 31/10/2022
10	Ms. Sraddha R. Shet Marathe	Lower Division Clerk (on Contract basis)	18,700/-	01/11/2021 to 31/10/2022
11	Ms. Krupa R. Dessai	Lower Division Clerk (on Contract basis)	18,700/-	01/11/2021 to 31/10/2022
12	Shri Rupesh Ambre	Peon (on Contract basis)	15,100/-	01/11/2021 to 31/10/2022

Organization Chart:-



Important achievement/projects completed/partly completed during 2019-2020 (in brief)

1. SETTING UP OF ELECTRONIC CITY AT TUEM VILLAGE, PERNEM

TALUKA:

The Government of Goa has identified and approved the setting up of Electronics Manufacturing Cluster under the Electronics Manufacturing Clusters(EMC) Scheme of the Ministry of Electronics & Information Technology (MeitY), Government of India in Tuem village of Pernem Taluka in an area admeasuring 5, 97, 125 square meters. The Ministry of Electronics & Information Technology (MeitY), Government of India has given the approval for the said project with necessary dunding support under the scheme.

The EMC Park at Tuem will provide the necessary stimulus for better infrastructure facilities in the region and would provide world class infrastructure for attracting investments in the IT Electronics System Design and Manufacturing (ESDM) Sector. The Park has been designed with a capability to generate around 2,000 to 3,000 employees for a period of 3 to 5 years.

The earmarked area has been notified under the Goa Information Technology Development Act. Currently the road works have been completed to the tune of 85% and the work of providing street illumination has commenced. The work of construction of Administrative Block will be commenced shortly. Department is working with Invest India, MAIT and other stakeholders to attract investment within the Electronic City-Tuem.

2. SETTING UP OF HYBRID IT PARK AT PENHA – DE - FRANCA VILLAGE, BARDEZ TALUKA:

The Government of Goa is in the process of setting up of Hybrid IT Park at Porvorim in Bardez Taluka. The Park would be the developed in an area admeasuring 12,455 sq. mts. The proposed Hybrid IT Cluster Project shall have a modern iconic structure incorporating Green building, Barrier-free and energy efficient standards and having a modern built-up facilities with parking requirement of two times the standard (Preferably at the basement level) and exclusive space for street vendors and explore the possibility of working out the model to utilize the spaces in a suitable ratio for the amenities for the following such as Foods, Beverages, Retail, Research and Development/Skill Development programme, etc.. Provisions of the above amenities could further be bifurcated not disturbing the individual essence however, showcasing a unique modern iconic building. So as to, make the amenities attractive and suitable for investors.

The area has been notified as “Hybrid IT Park” as per section 38 of The Goa Information Technology Development Act, 2007 (Goa act 10 of 2007). M/s Assure Design Studio and M/s Space Group Co. Ltd. (Consortium) has been awarded the work of “Appointment of Consultant / Master Planner for providing complete design services in Architectural and Engineering for the Hybrid IT Cluster Porvorim Bardez Taluka”. The project has also been granted Environmental Clearance under the provision of EIA Notification, 2006 by the Goa State Environment Impact Assessment Authority.

3. GOA START-UP POLICY 2017:

The Goa Start-up Policy 2017 was notified in 2017 and the Department has formulated the 14 set of Schemes for disbursement of Incentives under the Start-up Policy.

The amount sanctioned for the incentives under the Start-up Policy is ₹ 1,80,58,717/- out of which an amount of ₹ 1,04,98,717/- has already been disbursed to start-ups under various schemes.

Overview(2020-21)		
1	Number of Start-up applied	150
2	Number of start-up certified	108
3	Number of Start-up Incentivized.	41

The High Powered Committee Meeting under Goa Start-up Policy 2017 under the Chairmanship of Hon'ble CM, have taken the following major decisions :

- a) Eased start-up certification and seed capital 2nd/3rd tranche applications by delegation of authority to Secretary (IT).
- b) Direct pitch from start-ups at High Powered level
- c) Eliminated the need for separate Certification of Goan Startups by Goa Government, if they are DPIIT Certified, by doing the Integration of the DPIIT portal with Startup Goa portal so that the DPIIT registered startups from Goa would be considered as Startups Certified under the Goa State Start-up Policy and thus can apply for the incentives directly.

The Department of Information Technology / Startup Promotion Cell (SPC) has also carried out the following activities under the Policy:

- a) organized Start-Up India Global Venture Capital Summit – 2019 with an objective to mobilize global capital for innovations in India.
- b) Launched logo and tagline for SPC- “Start Up. Scale Up. Speed Up“
- c) Launched the SPC Social Media handles-Facebook, Instagram , LinkedIn, Twitter . Launched SPC Social Media Channels and provided Regular Updates.
- d) Organized Microsoft – Highway to 100 - Unicorns event in March. Participation of more than 150 attendees at Highway to a 100 Unicorns event. Outreach to start-ups from outside Goa that attended Founders Bootcamp sessions, panel discussions, fireside chat. First Microsoft India Founders Boot camp wherein over 30 Founders participated from across India.
- e) Outreach to start-ups from outside Goa - organized Founders Bootcamp sessions, panel discussions, fireside chat.
- f) Series of start-up ecosystem programs - launched by Start-up Promotion Cell - Solution Day Monday, Better Together Tuesday, Wisdom on Wednesday, Thought Leadership Thursday and FAQ Friday.
- g) Prepared the first Goa Startup Dossier to be launched in January 2021

4. THE GIMS:

The Instant Messaging Solution- Government Instant Messaging System (GIMS) developed by National Informatics Center, for use within the Government organizations. GIMS is an Open Source based, secure, Cloud enabled and Indigenous platform developed with end-to-end encryption. The GIMS has been already implemented at the Department of Information Technology and is being used on a pilot basis for internal office communication.

5. GOA IT POLICY-2018:

Government of Goa, had launched the Goa Information Technology Policy on 15 July, 2018 with a vision to create and nurture a globally competitive Information Technology ecosystem that powers the state’s economic growth and firmly establishes Goa as a preferred destination for investment in high-end software products and service capabilities.

The objectives of the Policy are as follows:

- a) To develop state-of-the-art infrastructure to provide for at least 8,000-10,000 working spaces.
- b) To provide economic support for early stage investment.
- c) To infuse technology-enabled real-world problem-solving skills into the Goan education system through collaboration between industry and academia.
- d) To actively support the development of 10,000 advanced IT skilled and employment ready Goans, and at least 500 such specialized professionals spanning across the domain areas listed under 4 c.
- e) To make advanced coding skills ubiquitous across the student population in Goa.
- f) To incentivize IT companies/units to employ female professionals.
- g) To provide a hassle free and proactive government and regulatory user experience for IT investors.

Since the launch of the Policy, Visteon Corporation and WoWJobs Inc. have already set up their offices in the State. The Department is currently reaching out to various multinational companies to set up their operations in the State who have reacted positively towards our proposal.

6. e-DISTRICT (Goa Online Portal):

a. Brief Definition:

e-District is one of the Mission Mode Projects (MMP) under Digital India Scheme of Government of India. The project is designed to be scalable to onboard of all the G2C and G2B services.

The Project was launched on 17th May 2017 through an online Portal (www.goaonline.gov.in). Currently 134 end to end services of various departments are live under purview of the Project.

b. The following are the features of goaonline.gov.in portal:

- Acts as an integrated single window for all citizen services across all department of the state.
- Integrated with e-Taal, e-Sign, Payment Gateway, e-Challan, PayGovIndia, Aadhaar, DigiLocker, SMS, e-Mail and RAS.

- Dedicated helpdesk.

Implementing Agency: M/s Goa Electronics Ltd.

State Designated Agency: M/s Info Tech Corporation of Goa Limited.

7. **CITIZEN SERVICE CENTRE:**

- Brief Description:** Even though there are online services Delivery Platforms like www.goaonline.gov.in, only IT Savy people can make use of these facilities. By considering this fact Government has extended the facility of Citizen Service Centres (CSC), wherein citizen can visit nearest CSC outlets and avail various Government to Citizens and Government to Business services. The locations are identified based on maximum citizen reach out like bustands, have been identified. CSC is playing an important role in bridging the Gap between Government and Citizens. Currently Revenue and Labour & Employment Department services are delivered through CSCs.
- Implementing Agency:** M/s Goa Electronics Limited (GEL), and M/s Info Tech Corporation limited (ITG).

8. **COMMON SERVICE CENTRE:**

Ministry of Electronics and Information Technology (MeitY), Government of India has also launched a scheme called Common Service Centers (GoI-CSC) under Digital India Program. The GoI-CSC is implemented by CSC e-Governance India Limited (CSC- Special Purpose Vehicle, CSC-SPV). The GoI-CSCs are operated and maintained by Village Level Entrepreneurs (VLEs), an entrepreneur, who act as the access points for delivery of various digital services to villages in India. The scheme works on revenue sharing model wherein the transactional charges levied on the citizens is shared between VLE, CSC-SPV and other stakeholders. .

Currently, there are 138 CSCs of GoI that are operational in the State of Goa. These CSCs cater to 186 services including Prime Ministers schemes like PMGDIHSA and other services like Passport, PAN Card, IRCTC, Insurance, etc. Now, in order to increase the roll-out of e-servicing to larger population of State, Government has execute 1400 with CSC-SPV for delivery of Goa online services through Common Service Centre. Government has initially started with 4 services through Common Servicer Centre, which is now increased to 27 e-Services as on date.

9. COMPUTER BASED EXAMINATION TEST:

Department of Information Technology has implemented the Computer Based Examination System for carrying out departmental recruitment process. The System has been designed to provide comprehensive end-to-end solution that integrates & automates the entire processes involved in recruitment, thus facilitating online registration, online application, online payment, application scrutiny, online hall ticket, computer-based testing & computer-based assessment. The system offers greater accuracy, efficiency, transparency, reliability, flexibility, scalability, efficient administration, minimum effort, instant results, time saving, cost saving etc. Goa Public Service Commission (GPSC) is the first organization in the State to successfully adopt the Computer Based Examination System; as such the computer based recruitment tests are being regularly conducted by GPSC for various posts in an efficient & transparent manner, thus simplifying & streamlining its direct recruitment process. Further some Village Panchayats have also used this system for carrying out their recruitment process.

This project is successfully implemented and used by GPSC till date.

10. PRADHAN MANTRI GRAMIN DIGITAL SAKSHTRA ABHIYAN (PMGDISHA):

The Pradhan Mantri Gramin Digital Saksharta Abhiyaan (PMGDISHA) scheme of Central Government aims at making six crore people in rural India digitally literate, reaching to around 40% of rural households by covering one member from every eligible household. The objective of PMGDISHA scheme is to make a person digitally literate, so that he/she can operate digital devices (like tablets, smart phones, etc), send and receive e-mails and browse internet for information and undertake digital payment etc, being one of the integral components of the Prime Ministers vision of "Digital India".

CSC-SPV is responsible for implementing the PMGDISHA scheme with assistance of Info Tech Corporation of Goa Ltd on behalf of Department of Information as the State Implementing Agency in Goa.

The target for Goa is to digitally literate 40000 Citizen's under PMGDISHA. As of now there are 46 registered centers in GOA; 28 Centers in North Goa and 20 Centers in South Goa. 739 students have registered under PMGDISHA in Goa. 342 students have registered in North Goa and 397 students have registered in South Goa. Total 186 students have been certified under PMGDISHA in Goa till April 2020.

11. CAPACITY BUILDING:

The objective of the Capacity Building Scheme Phase-II is to provide professional resources to States and provide training to political and policy level decision makers for all States/UTs and Central Line Ministries to build the in-house capacity for implementation of various e-Governance initiatives. M/s Goa Electronics Limited (GEL) is the State Designated Agency.

12. E-TENDERING/e-AUCTIONING:

Department of Information Technology through its State Designated Agency (SDA), M/s ITG has taken steps to have an enhanced Electronic platform for electronic tendering and electronic auction (forward and reverse) with the objective of automating entire Tendering and Auctioning process for the Government of Goa. The key objective of this Project are to achieve process efficiency, reduce processing time, achieve greater transparency, reduced cost, consistent and sustainable vendor customer development etc.

In this reference, the Request for the Proposal (RFP) for the Project with enhanced scope was prepared, floated, scrutinized and accordingly M/s C1 India Private Limited has been selected as the Implementation Agency for the Project. The Project has been implemented on the revenue sharing model where in revenue is being collected by the Implementation Agency from the participating bidders and a part of the revenue is being shared with the State Designated Agency.

Further, as part of joint ventures it is also envisaged to implement the Project in other States as Joint Venture through the SDA along with the selected Implementation Agency, where in an electronic procurement platform (secure SSL web based) for electronic tendering, auctions (forward and reverse) will be provided. The entire solution will be automated from indenting to Awarding of Contract.

Presently, the Project is Live, necessary Circular, Advisory regarding the Project has been issued by this Department. Comprehensive training of all Departmental users as well the registered contractors has been completed. Toll free Helpdesk along with the Escalation Matrix has been setup and the Project is live from October 2019.

13. GOA BROAD BAND NETWORK (GBBN) PROJECT:

The Department of IT has been managing the converged wide Area Network that connects the state Headquarters, District Headquarters with all 12 Talukas, Village Panchayats, Households and institutions across the State. This Connectivity includes 10 Gbps links between all the 12 Talukas and 1 Gbps to all the 189 Village Panchayats and 225 building/locations under the GBBN Project. The network further connect various other departments (around 1000 offices/Sub-offices and 512 Govt./Aided Educational Institutes). The services availed over GBBN network are Intranet for e-Governance, Internet, video conferencing, IP telephony etc. The GBBN State Head Quarter (SHQ) is ISO 27001: 2013 certified. The Department, through its implementation Agency (M/s UTL) has successfully implemented Ipv6 till the Village Panchayat level and the GBBN is now IPv6 ready on dual stack.

The GBBN also offers Premium Internet to Homes, Industry and Enterprise, WiFi in the Panchayat areas, Goa Tourism Residencies, etc as Value Added Services (VAS) in the brand name GWave.

14. AMC FOR EXTENDED GBBN CONNECTIVITY:

The AMC of the extended GBBN connectivity and computer networking aims at connecting all the Govt. departments/corporations/Autonomous Body across the state of Goa on Government network.

Department has appointed M/s. Comnet Solutions Pvt. Ltd as the implementing agency to carry out the work of AMC of the extended GBBN connectivity

Department has connected almost 1800+ locations of extended GBBN connectivity and is in process of rectification of connectivity which are down.

Apart from that, two helpdesk with two different helpline number have been made operational, to facilitate day today recording of the network related issues faced by department users.

15. NETWORK MONITORING SYSTEM (NMS) AND HELPDSK SOLUTION (HDS) FOR MANAGING 2000+ EXTENDED GBBN NODES:

The Department of Information Technology has appointed Medhassu E Solution, hyderabad for procurement of Network Monitoring System (NMS) and helpdesk solution (HDS) for managing 2000+ extended GBBN Nodes through tendering process. This shall help in day monitoring of the Extended GBBN nodes and also help in calculating the Service level Agreement (SLA) i.e. Uptime and downtime of the Extended GBBN nodes. The Users/Government Departments

using GBBN can also use the helpdesk solution with respect to GBBN connected issues.

16. WIFI CONNECTIVITY (INTERNET) AT SECRETARIAT COMPLEX AND MINISTERIAL BLOCK:-

Department of Information Technology has setup WIFI project at Secretariat & Minister Block, Secretariat Porvorim. M/s Sanghvi Infotech Pvt. Ltd. is the implementing agency for the project. The work order was issued to M/s Sanghvi InfoTech Pvt. Ltd.. The agency has already carried out work of installation of WIFI routers, access points, cabling work & other infrastructure at Secretariat Complex & Ministerial block. The project in operation from 3rd August 2018.

17. STATE DATA CENTRE (UNDER NeGP):

The State Data Centre (SDC) is envisioned as the 'Shared, Reliable and Secure Infrastructure Services Centre for hosting and managing the e-Governance Applications of Government of Goa and its constituent Departments.

The Goa State Centre has been setup and operational since 23rd March 2017. M/s Info Tech Corporation of Goa Limited (ITG) is the State Designated Agency (SDA) for the State Data Centre (SDC) project.

Physical Achievements of the Department

- Department has set up and implemented new State Data Centre (SDC) at IT HUB, Goa which is operational since 23rd March 2017.
- Provided services over Virtual machines with high availability, scalability, accessibility and very less service provisioning time.
- Running State Data Centre operations 24*7

18. IT KNOWLEDGE CENTRE(ITKC) :

The Department of Information Technology (DoIT), Government of Goa, through M/s Info Tech Corporation of Goa (ITG), has setup various IT Knowledge Centers (ITKCs) across the State. These ITKCs impart Information and communications technology (ICT) training to the citizens, right from Basic Computer Course to Diploma Courses, thus helping the citizens, acquire the desirable IT skills.

A total of 406 beneficiaries are trained for the year 2019-20.

19. EMPOWER ST/SC COMMUNITIES USING ICT TOOLS THROUGH IT KNOWLEDGECENTRE(ITKC):-

The Department of Information Technology has formulated the scheme “Empower ST/SC Communities using ICT Tools through IT Knowledge Centre (ITKC)” under the Tribal Sub Plan (TSP) and Schedule Caste Sub Plan (SCSP). This scheme is implemented through M/s ITG through the IT Knowledge Centres (ITKCs) located at various areas in the State.

The following table gives the number of beneficiaries for the financial year 2019-20.

Year	No. of ST Beneficiaries	No. of SC Beneficiaries
2019-20	328	25

20. WEBSITE ACCESSIBILITY CAMPAIGN:-

This Project is part of the Accessible India Campaign (AIC) wherein government websites are to be made accessible to Persons with Disabilities as per GIGW and WCAG guidelines. The project is in progress through the implementing agencies M/s Terasoft Technologies and M/s R.V. Solutions Pvt. Ltd., identified by ERNET India.

The following table gives the brief status till date.

No. of Websites	No. of Websites made accessible	No. of Websites work in progress
18	13	5

21. DIGI LOCKER:-

Government has taken a cabinet decision to adopt DigiLocker system in state of Goa to achieve the vision of paperless Governance in the state. All Government Departments and their agencies shall provide access to authentic digital documents to citizens through DigiLocker as envisaged in Information Technology (Preservation and Retention of Information by Intermediaries Providing Digital Locker Facilities) Rules, 2016 and as amended and notified on 8th February, 2017.

Further, the mandate has been given to all State Government departments & their Agencies to integrate their software/system (web/mobile applications) with DigiLocker for issuance/requisition of documents. This integration will

enable citizens to share digital documents/certificates to competent authority directly through DigiLocker to avail any e-services, and citizen shall not be asked to submit physical documents by that authority.

VISION FOR FUTURE:

The Department of Information Technology (DoIT) has been created for evolving a suitable IT ecosystem with an aim to utilize the benefits of ICT tools for efficient citizen service delivery in a convenient, affordable, accessible and transparent manner thereby making Goa a promising IT destination in the country.

Major, Sub-Major & Minor Head wise Expenditure as on 30/12/2020			
Demand No:-82			
(Rs. In lakhs)			
Demand, Major, Sub-Major & Minor Heads			
		B.E. 2020-21	Expenditure till 31-12-2020
-1	-2	-3	-4
Demand No.:82		REVENUE EXPENDITURE	
2852-07-001-01	Direction & Administration	1137.20	373.98
2852-07-789-01	Special Component Plan for Schedule Caste	200.00	10.00
2852-07-796-01	Tribal Area Sub Plan	500.00	60.00
2852-07-800-01	IT Promotion	120.00	10.03
2852-07-800-02	Registration of Industries	1.00	-
2852-07-800-03	IT Council	50.00	-
2852-07-800-04	Infrastructure Development	4200.00	19.51
2852-07-800-05	E-Governance	2528.00	93.40
2852-07-800-10	Capacity Building	100.00	-
2852-07-800-11	Strengthening of GITDC	50.10	-

2852-07-800-12	State Data Centre (NeGP)	950.00	450.13
2852-07-800-13	State Wide Area Network (NeGP)	0.20	-
2852-07-800-14	SSDG Portal & Eform application (NeGP)	180.00	31.59
2852-07-800-15	e-District	300.01	-
2852-07-800-16	Citizen Service Centre	200.01	-
2852-07-800-17	World Bank Assistance	0.02	-
2852-07-800-18	Electronic System Design Manufact. (ESDM)	0.02	-
2852-07-800-20	Information Technology and Start up Policy	1000.00	-
2852-07-800-21	IT Park	750.00	-
2852-07-800-22	e-office	150.00	-
	TOTAL REVENUE (A)	12416.56	1048.64

Capital Expenditure			
4059-01-051-01	Office Building	500.00	0.00
4059-01-051-02	Contribution to ITG (EDC Loan)	180.00	0.00
4059-01-051-03	EMC/IT Park	10000.00	2901.83
	TOTAL CAPITAL (B)	10680.00	2901.83
	GRAND TOTAL (A+B)	23096.56	3950.47