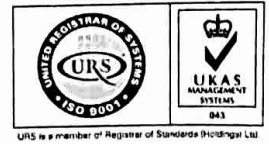




# Info Tech Corporation of Goa Ltd.

(A Govt. of Goa Undertaking)

(An ISO 9001:2015 Certified Company)



Ref. No: ITG-IT/0554/Emp.AMC-ICT /2019 | 2536

Date: 18/12/2020

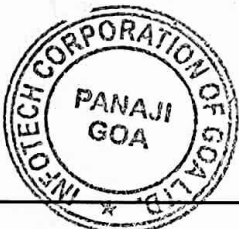
**SUBJECT:-EMPANELMENT OF VENDORS FOR ANNUAL MAINTENANCE  
(AMC) OF ICT EQUIPMENTS TO VARIOUS GOVERNMENT ORGANISATIONS**

Ref. No. 7(368)/2011/DOIT/AMC Guidelines/1214 dated 21/08/2014 issued by

Department of Information Technology, Government of Goa

Sir/Madam,

1. Various Government Organisations have been acquiring IT Equipments enabling the vision of Digital India revolution in the state and as such timely maintenance of these equipments is very much essential after the expiry of warranty period. As such non-functioning of any IT infrastructure, affecting the day-to-day business processes of that organisation.
2. To address this issue, Department of Information Technology, Government of Goa has identified M/s. ITG as State Designated Agency (SDA) for executing the AMC of IT infrastructure for all Government Organisation. The guidelines may be downloaded from the state portal of Government of Goa i.e. <https://goa.gov.in>
3. In order to facilitate this, M/s. ITG after following codal formalities has made an efforts to carry out empanelment of vendors for AMC of ICT Equipments to various Government departments & Organizations in the State of Goa for two years validity w.e.f. 03/08/2020. M/s. ITG reserves right to renew, extend or cancel the appointment of empanelment based on their performance.
4. To avail this facility Government Departments & Organizations are requested to submit the requisition form (Annexure I) with complete details and required to be

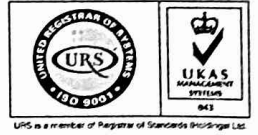




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submit to the office of ITG in order to carry out the preliminary inspections. Based on preliminary inspection report, the AMC & Repair (if any) Costs are submitted to Client Departments and Organisations for their perusal & approval.

5. For further assistance and information visit website at <https://infotech.goa.gov.in> or please feel free to consult M/s. ITG Officials as indicated below:

Name & Designation	Phone and E-mail ID
Mr. Gaurav A. Naik, Asst. Manager(Software)	Mob: 9922959570/9657381294 Email ID: <a href="mailto:gaurav.naik@gov.in">gaurav.naik@gov.in</a>
Mr. Piyush Patil, Technical Assistant (IT)	Mob: 8378995572 Email ID: <a href="mailto:piyush.patil@itcgl.in">piyush.patil@itcgl.in</a>

6. In view of the above, all Government Departments/ Corporations/ Autonomous Bodies and other entities can avail this facility of AMC of ICT Equipments directly from M/s ITG.

Thanking you.



Yours faithfully,

(Vivek H P, IAS)

Managing Director

To,

- PA to all the Secretaries
- All the Head of the Departments/Corporations/ Autonomous Bodies

Copy To: ITG Website/Office Copy/Guard Copy