

METER READING VIA WHATSAPP

Panaji : [April 17, 2020](#)

Chaitra 28, 1942

As per the JERC guidelines under the scope of Relief Order dated 10th [April 2020](#), the consumers are given the option to provide the meter reading via whatsapp or SMS. In view of this, the Department has activated a whatsapp no. [\(+91\) 79729 80575](#) on which, all consumers, having installations within the State of Goa, can post a scan / photo of their meter reading, indicating the figures displayed on the meter LCD display specific to KWH. The scan should include the details of the meter as well. The consumer should post the scan indicating the CA. No., and location with name as per bill. The consumer should however, arrange to provide the meter reading as described above, every 1st week of the succeeding month. The Department authorities, after verification, would thereafter, decide to consider the same for bill generation, accordingly.

DI/NB/PN/DSK/SSP/2020/1876

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