

# CITIZEN'S CHARTER

FOR

## **Public Works Department**

## **Goa**

ALTINHO, PANAJI – GOA – 403 001

Telephone Nos.: 91-0832-2225515/2222607/2226342

2227162/2226443

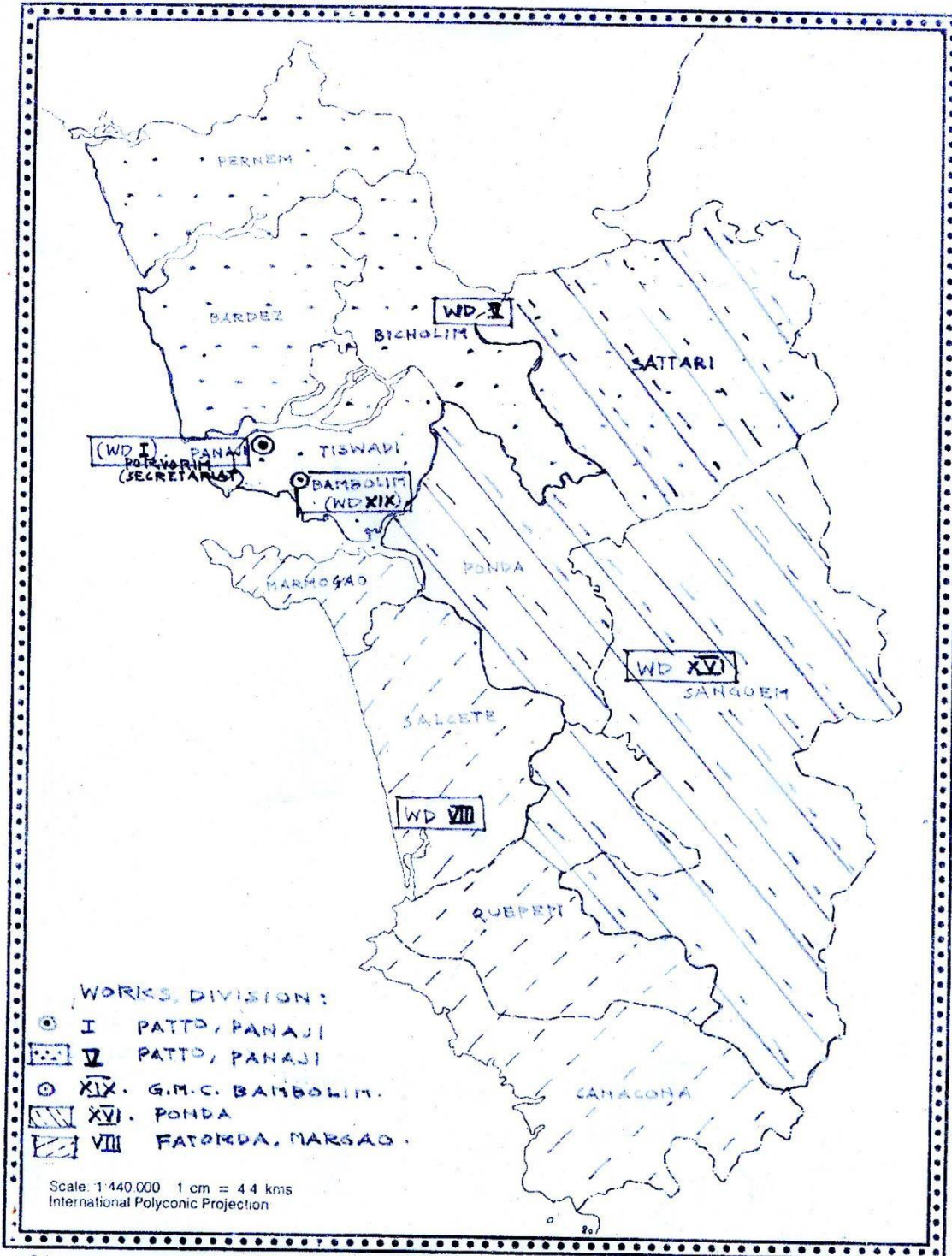
Fax -91-0832-2225297

# **BUILDING SECTOR**

The objectives of the Public Works Department for buildings sector is:

- 1) To provide Government Office accommodation at Taluka Head Quarters for effective implementation of Government programmes.
- 2) To develop land for various Government Programmes.
- 3) Issue Technical Approval to new dwellings/ structures constructed by citizens / Builders in Village Panchayat areas.
- 4) Issue Valuation to Government Buildings / Offices in private premises.

# GOA - TALUKAS



Sujata

DETAILS OF AREA OF BUILDING WORKS  
ALLOTTED TO VARIOUS DIVISIONS.  
(CIVIL WORKS).

The Department deals with the planning and supervision of Construction of Government Buildings all over Goa. The Maintenance of Government Building are also carried out by this Department. The Works include Civil as well as Electrical and are either Plan or Deposit Works.

Plan Works are Works whose Expenditure is derived from the Budget allocated to the Department and Deposit Works are Works carried out for other Government Departments from their Budget Head.

Besides, the illumination of Bridges in Goa & maintenance of High Mast Street lighting at Touristic sites are looked after by the Electrical Wing of the Department.

The Buildings Sector of the Department also deals with works pertaining to Ferry Ramps of River Navigation Department, Fisheries Jetties and other structures.

Local area development is also carried out by this sector under MPLADs (Member of Parliament Local Area Development) scheme of Member of Parliaments of Lok Sabha and Rajya Sabha .

## **Important Functions under Chief Engineer-II**

### **Civil Works:**

- |  |   |
|--|---|
| <b>1. The Superintending Engineer,<br/>Circle Office I, PWD.</b>                                       | <b>Altinho, Panaji Goa</b>  |
| i) The Executive Engineer Works<br>Division-VIII, PWD, Fatorda,<br>Margao.<br>Ph.2741100 ( EPAX Board) | South Goa comprising of Salcete,<br>Mormugao, Canacona and part of<br>Quepem Taluka . |

- ii) The Executive Engineer Works  
Division-XVI, PWD, Ponda,  
Ph.2312032
- Central Goa comprising of 4 talukas  
such as Sattari, Ponda, Quepem  
(Part) & Sanguem.

**2. The Superintending Engineer,  
Circle Office II, PWD.**

**Altinho, Panaji Goa**

- i) The Executive Engineer Works  
Division-I , PWD, Junta House,  
Panaji-Goa  
Ph.2226222
- i) Panaji Area  
ii) Secretariat Complex, Porvorim  
iii) Goa Sadan, New Delhi.  
iv) Goa Bhavan Mumbai.

- ii) The Executive Engineer Works  
Division-V, PWD, St.Inez Garage,  
Tonca.  
Ph.2226223, 2422170
- North Goa comprising of Bardez,  
Tiswadi (except Panaji City),  
Pernem, Bicholim.

- iii) The Executive Engineer Works  
Division-XIX, PWD, Bambolim-Goa.  
Ph.2458135
- Goa Medical College, Goa Dental  
College, Institute of Psychiatry  
Human Behaviour (I.P.H.B),  
Bambolim, D.H.S (Campal),  
U.H.C. (Mandur, St.Cruz).

**Electrical Works:**

**3. The Superintending Engineer,  
Circle VII, PWD.**

**Altinho, Panaji Goa**

- i) The Executive Engineer Works  
Division-IV, PWD, Tonca  
Caranzalem - Goa.  
Ph. 2463658
- North Goa

- ii) The Executive Engineer Works                      North Goa  
Division- XXII, PWD, Fatorda  
Margao - Goa.  
Ph. 2741011
- iii) The Executive Engineer Works                      Stores  
Division- X, PWD, Fatorda  
Margao - Goa.  
Ph. 2753024

**Grievances Redressal Authority :-**

In the event of Public grievances, the Divisional Office fails to comply, the applicant/ public may contact the Superintending Engineer, Circle Office I, P.W.D., Altinho, Panaji Goa for Civil Works or Superintending Engineer, Circle Office VII, P.W.D., Altinho, Panaji Goa for Electrical Works. (Contact No. 2225515 2222607 / 2226342/ 2226443).

## **ANNEXURE I**

### **Civil Works:**

#### **NORTH**

1. Assistant Engineer,  
Sub. Div. I, Works Division I  
Panaji(Cabo ,St. Inez, Patto)
  
2. Assistant Engineer,  
Sub. Div. II, Works Division I  
Panaji(Porvorim)
  
3. Assistant Engineer,  
Sub. Div. III, Works Division I  
Altinho Polytechnic  
Panaji
  
4. Assistant Engineer,  
Sub. Div. IV, Works Division I  
Panaji
  
5. Assistant Engineer,  
Sub. Div. V, Works Division I  
Circuit House Altinho  
Panaji
  
6. Assistant Engineer,  
Sub. Div. VI, Works Division I  
Assembly Complex Porvorim,  
Porvorim
  
7. Assistant Engineer,  
Sub. Div. I, Works Division V  
Panaji
  
8. Assistant Engineer,  
Sub. Div. II, Works Division V  
Bicholim

9. Assistant Engineer,  
Sub. Div. III, Works Division V  
Bardez
  
10. Assistant Engineer,  
Sub. Div. IV, Works Division V  
Pernem
  
11. Assistant Engineer,  
Sub. Div. I, Works Division XVI  
GEC,ITI Farmagudi Ponda
  
12. Assistant Engineer,  
Sub. Div. III, Works Division XVI  
Ponda ,(Shiroda ,Madkai,Priol)
  
13. Assistant Engineer,  
Sub. Div. IV, Works Division XVI  
Valpoi Sattari
  
14. Assistant Engineer,  
Sub. Div. I, Works Division XIX  
Bambolim
  
15. Assistant Engineer,  
Sub. Div. II, Works Division XIX  
Bambolim (GMC, UHC at Mandur St. Cruz)
  
16. Assistant Engineer,  
Sub. Div. III, Works Division XIX  
Bambolim (I.P.H.B)
  
17. Assistant Engineer,  
Sub. Div. IV, Works Division XIX  
Bambolim (D.H.S.)
  
18. Assistant Engineer,  
Sub. Div. V, Works Division XIX  
Bambolim



## **SOUTH**

- 1 Assistant Engineer,  
Sub. Div. I, Works Division VIII  
(Salcete(North)),Margao**
  
- 2 Assistant Engineer,  
Sub. Div. II, Works Division VIII  
(Salcete(South)),Margao**
  
- 3 Assistant Engineer,  
Sub. Div. III, Works Division VIII  
Canacona**
  
- 4 Assistant Engineer,  
Sub. Div. IV, Works Division VIII  
Vasco**
  
- 5 Assistant Engineer,  
Sub. Div. II, Works Division XVI  
Margao(Quepem ,Curchorem)**

## **Electrical and Mechanical Works:**

### **NORTH**

- 1 Assistant Engineer,  
Sub. Div. I, Works Division IV  
Panaji**
  
- 2 Assistant Engineer,  
Sub. Div. II, Works Division IV  
(Valpoi) Mapusa**
  
- 3 Assistant Engineer,  
Sub. Div. III, Works Division IV  
Garage,pump Panaji**
  
- 4 Assistant Engineer,  
Sub. Div. IV, Works Division IV  
(Rollers,Maintainance of PWD Vehicles,Carpentary Workshop)  
St. Inez Panaji**

- 5 Assistant Engineer,  
Sub. Div. I, Works Division X  
Ponda(Stores)
  
- 6 Assistant Engineer,  
Sub. Div. III, Works Division X  
Panaji(Stores)
  
- 7 Assistant Engineer,  
Sub. Div. I, Works Division XXII  
Ponda
  
- 8 Assistant Engineer,  
Sub. Div. III, Works Division XXII  
(Ponda,Curchorem,Sanguem,part of Quepem) Ponda

## **SOUTH**

- 1 Assistant Engineer,  
Sub. Div. II, Works Division X  
Margao(Stores)
  
- 2 Assistant Engineer,  
Sub. Div. II, Works Division XXII  
Fatorda Margao  
(Salcete, Vasco,Cancona,part of Quepem)

# **ROADS & BRIDGES**

Public Works Department looks after the construction and maintenance of Roads and Bridges in the State of Goa.

The various activities that are undertaken by this Department are as below:

1. Construction of new roads and bridges.
2. Regular Maintenance and Repairs of Roads
3. N.O.C. for Laying cables and other utility services:

## **OFFICE FOR APPLICATION FOR THE SAME:**

1	Executive Engineer, Works Division II, PWD, Junta House, Panaji-Goa	Office No: 2222622
		Email Id : ee2-pwd.goa@nic.in
2	Executive Engineer, Works Division VI, PWD, Fatorda-Goa	Office No: 2741100
		Email Id : ee6-pwd.goa@nic.in
3	Executive Engineer, Works Division VII, PWD, Junta House, Panaji-Goa.	Office No: 2438332
		Email Id : ee7-pwd.goa@nic.in
4	Executive Engineer, Works Division XIII, PWD, Mapusa, Bardez-Goa.	Office No: 2266642
		Email Id : ee13-pwd.goa@nic.in
5	Executive Engineer, Works Division XIV, PWD, Fatorda, Margao-Goa	Office No: 2741100
		Email Id : ee14-pwd.goa@nic.in
6	Executive Engineer, Works Division XV, PWD, Ponda-Goa	Office No: 2313024
		Email Id : ee15-pwd.goa@nic.in
7	Executive Engineer, Works Division XVIII, PWD, Ponda-Goa	Office No: 2313003
		Email Id : ee18-pwd.goa@nic.in
8	Executive Engineer, Works Division XXIII, PWD, Bicholim-Goa	Office No: 2361360
		Email Id : ee23-pwd.goa@nic.in
9	Executive Engineer, Works Division XXV, PWD, Fatorda, Margao-Goa	Office No: 2741100
		Email Id : ee25-pwd.goa@nic.in

## CLASSIFICATION OF ROADS

Presently, the State Roads are classified as below:

- i) State Highways
- ii) Major District Roads
- iii) Village Roads

A list of State Highways and MDR's along with their numbers is mentioned in the Annexure I & II.

## NATIONAL HIGHWAY

### **(1) N.O.C. for setback of structures :**

The N.O.C. for set back of new construction/renovation of all kinds of structures along all National Highways in Goa (NH17, NH17B NH4A, and NH17B) is issued by concerned Executive Engineer, within their jurisdiction.

### **(2) N. O. C. for laying cables, & other utility services / bus bays, bus shelters etc. access roads.**

N.O.C. for laying cables and any other utilities like cutting of road for laying telephone lines, by concerned department or by private parties are issued by Regional Officer , Ministry of Road Transport and Highways (MORTH) Mumbai in concurrence with the guideline of Ministry of Road Transport and Highways, vide circular No. RW/NH-33044/29/2015/S&R(R), dated:- 22/ 11/2016. Necessary payment are to be made to Regional Officer in Demand Draft & License Agreement has to be entered into with Executive Engineer, Concerned.

### **Office for application**

The application has to submit all documents stated in vide MORTH circular No. RW/NH-33044/29/2015/S&R(R), dated:- 22/ 11/2016 to the concerned Office of Executive Engineer. The file will be forwarded to Ministry of Road Transport & Highways, Mumbai for grant of permission for accommodating utility services on National Highways.

### **(3) N. O. C. for Petrol Pumps:**

N.O.C. for setting up a petrol pump along any National Highway in Goa is issued by Chief Engineer (MORTH) in Concurrence with the guidelines issued vide MORTH circular No.RW/NH-33023/19/99-DO-III, dated 24/07/2013. License Agreement has to be entered with the Chief Engineer (MORTH) New Delhi.

### **Office for application**

The application has to submit all documents stated in vide MORTH circular No. RW/NH-33023/19/99-DO-III,dated:-24/07/2013 to the concerned Office of Executive Engineer. The file will be forwarded to Ministry of Road Transport & Highways, Mumbai for scrutiny and thereafter to Chief Engineer(MORTH) New Delhi for grant of permission for access to the proposed fuel station. Necessary payment are to be made to Ministry & License Agreement has to be entered with the Ministry.

### **(4) N.O.C. for displaying sign boards/information boards/mandatory boards/retro reflective traffic signs.**

Policy in this regard is contained in IRC: 46-1976 – A policy roadside advertisement where no advertisements are allowed within the right of way of National Highways as they distract the attention of drivers but some relaxation can be allowed in public interest for informatory advertisements such as hospitals, name of town etc.

These road sign can be installed by private entrepreneurs after obtaining necessary N. O. C. from State P.W.D. and entering into agreement.

**(5) N. O. C. for transporting Trailer on National Highways and Bridges moving vessels under the bridges of National Highways:**

The application for transportation of trailer shall mention the details about the route of National Highway along which N.O.C. is sought and the timing of transportation of vessel shall mention the name of bridges and the date & time of tide during which the N.O.C. is sought, and address to the Executive Engineer concerned. The Executive Engineer (NH) of State PWD shall issue permission for empty Multi axle Tractor Trailer along with puller with Gross vehicle weight upto 100metric tones on Bridges having span length of 50m or less enroute except on Distressed Bridges on sanction by Chief Engineers (NH,R&B) in concurrence with the guidelines of Ministry of Road Transport & Highway (MORTH) RW-NH-35072/1/2010-S & R(B) dated:- 20th May2015.

For Movement of Loaded Multiple Axle Hydraulic trailers above 100 tones & distressed Bridges permission is issued by Chief Engineers (Bridges) MORTH, based on the comments offered by Regional Officer in concurrence with MORTH guidelines RW-NH-35072/1/2010-S & R(B) dated:- 20th May2015.The application has to be addressed to Chief Engineer Bridges (S&R) MORTH New Delhi as per annexure-I of the circular RW-NH-35072/1/2010-S & R(B) dated:- 20th May2015.

**(6) Details of land acquired for development of NH in Goa.**

The average land width acquired along National Highways in Goa is 30 mts. and 45 – 60 mts. along new bypasses & realignment.

**(7) “Road Safety Measures on National Highways.**

List of all 37 Black spots remediated by short term measures is given herewith. Under long term measures 4 laning projects are approved in packages which are under implementation.

**List of Black Spots Removed**

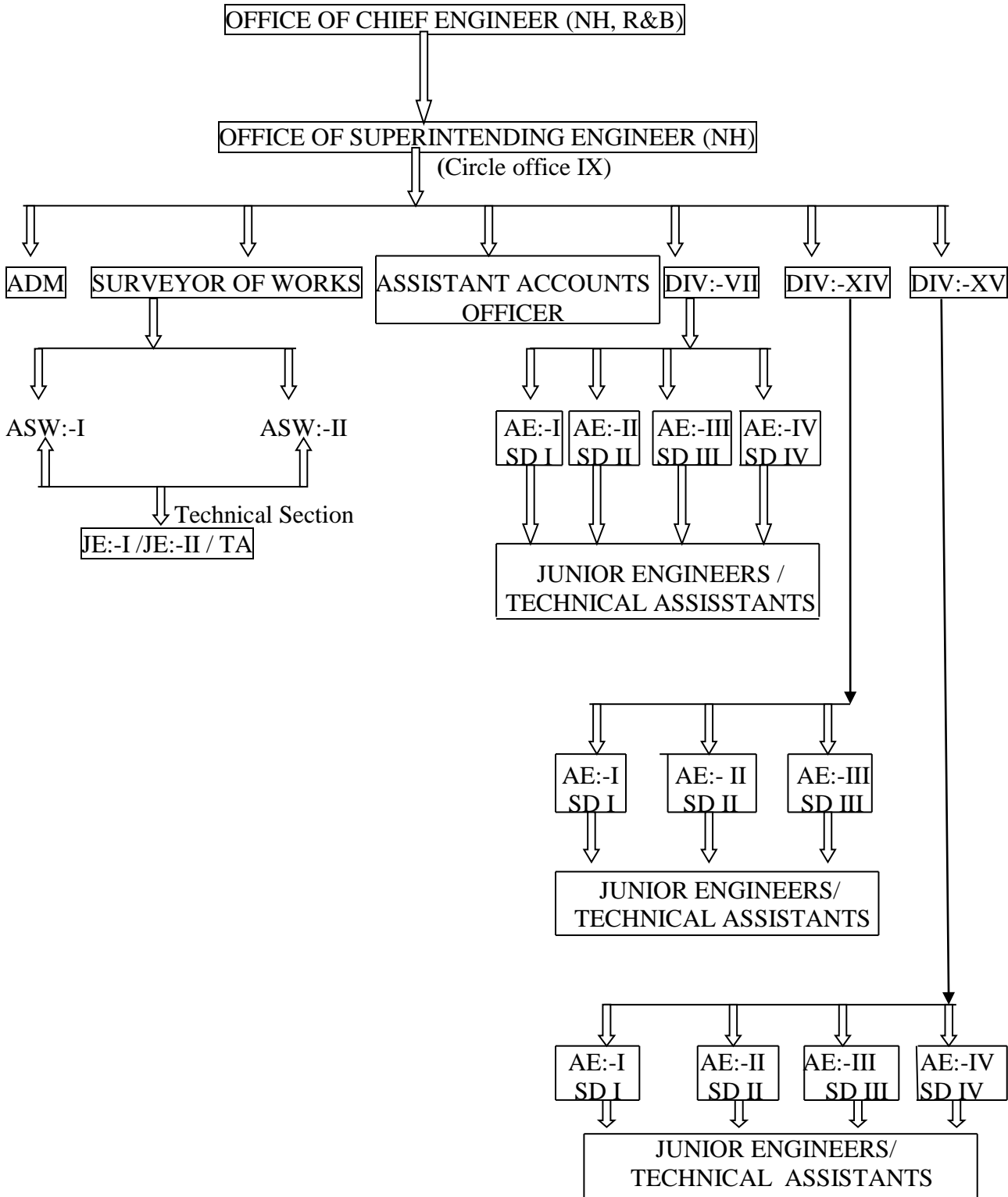
<b>Sr. No.</b>	<b>Name of Black Spot</b>	<b>Type of Road</b>	<b>Action Taken</b>
1	Karaswada Junction (TC Mapusa)	NH	The four laning of NH-17 is awarded and work will commence shortly. Short term measures have already been taken.
2	Pedem (TC Mapusa)	NH	The four laning of NH-17 is awarded and work will commence shortly. Short term measures have already been taken.
3	Near Hotel Priti International (TC Mapusa)	NH	The four laning of NH-17 is awarded and work will commence shortly. Short term measures have already been taken.
4	Tar Bridge (TC Mapusa)	NH	The four laning of NH-17 is awarded and work will commence shortly. Short term measures have already been taken.
5	Green Park Junction (TC Mapusa)	NH	The four laning of NH-17 is awarded and work will commence shortly. Short term measures have already been taken.
6	Guirim Cross Junction (TC Mapusa)	NH	The four laning of NH-17 is awarded and work will commence shortly. Short term measures have already been taken.
7	Marna Siolim Slope (TC Anjuna)	OR	Land acquisition is required. Trees trimming done. Speed breaker proposal is submitted to Collector.

8	Nagoa Circle (TC Anjuna)	OR	Junction already developed by GSIDC.
9	Hyundai Showroom, Porvorim (TC Calangute)	NH	The four laning of NH-17 is awarded and work will commence shortly. Short term measures have already been taken.
10	O'coqueiro Circle (TC Calangute)	NH	The four laning of NH-17 is awarded and work will commence shortly. Short term measures have already been taken.
11	Malim (TC Calangute)	NH	The four laning of NH-17 is awarded and work will commence shortly. Short term measures have already been taken.
12	Gokulwadi Sanquelim (TC Bicholim)	SH	Widening work is completed and other works are in progress.
13	KTC Circle Panaji (TC Panaji)	NH/OR	The four laning of NH-17 is awarded and work will commence shortly. Short term measures have already been taken.
14	Ribandar Causeway (TC Panaji)	NH	Measures suggested have been implemented.
15	GMC Bambolim Junction (TC Panaji)	NH	The four laning of NH-17 is awarded and work will commence shortly. Short term measures have already been taken.
16	Dr. Jack Sequeira Road, Caranzalem (TC Panaji)	OR	Work is done by GSIDC.
17	Near Military Camp, Bambolim (TC Panaji)	NH	The four laning of NH-17 is awarded and work will commence shortly. Short term measures have already been taken.
18	Near Siridao Bus Stop (TC Panaji)	NH	The four laning of NH-17 is awarded and work will commence shortly. Short term measures have already been taken.
19	Goa Velha- Agacaim Bypass (TC Panaji)	NH	The four laning of NH-17 is awarded and work will commence shortly. Short term measures have already been taken. .
20	Near Pilar Junction (TC Panaji)	NH	Rumblers to be put after monsoons.



21	Near Zuari Bridge (TC Panaji)	NH	The four laning of NH-17 is awarded and work will commence shortly. Short term measures have already been taken.
22	Muslim Wada Bhoma	NH	Widening in progress.
23	Kalimati to Vaishali Hotel Bhoma (TC Ponda)	NH	Tender is under award.
24	Keriya Khandepar to Somnath Temple Keriya (TC Ponda)	NH	Widening work in progress
25	Nestle factory to MRF factory (TC Ponda)	NH	Being undertaken.
26	Pratap Nagar Dharbandora to Petkem Dharbandora (TC Ponda)	NH	Done
27	Near Goa Shipyard (TC Vasco)	NH	Short term measures suggested are already carried out.
28	Rumdawada (TC Vasco)	NH	Work completed.
29	NSD/ Vales House (TC Vasco)	NH	The stretch is in jurisdiction of NHAI.
30	Rumder, Nuvem (TC Margao)	NH	Short term measures carried out.
31	Bellem-Fradilem-Jackniband (TC Margao)	NH	Short term measures carried out.
32	Sarzora to Panzorconi Petrol Pump (TC Margao)	NH	Short term measures carried out. Widening not possible due to requirement of land.
33	Ambedkar Circle to Bansai (TC Curchorem)	SH	Work done.
34	IDC Kakoda (TC Curchorem)	SH	Work done.
35	Dando, Sanguem (TC Curchorem)	SH	Work done.
36	Sharp curve (road leading towards Gulem village ) to Bhumipurush Temple, Karmalghat Gulem (TC Canacona)	NH	Work done.
37	Maruti Temple, Madditolop to Highway Food Court, Madditolop (TC Canacona)	NH	Work done.

**ORGANISATIONAL SET UP OF NATIONAL HIGHWAYS IN GOA**



**List Of Officers (National Highways):**

<b>Sr. No</b>	<b>Designation of the Officer</b>	<b>Office Address</b>	<b>Email ID</b>	<b>Jurisdiction under their control</b>
1	The Chief Engineer (NH, R& B)	Circle office IX (NH)/Panaji.	cenhrb-pwd.goa@nic.in	Entire National Highways in Goa.
2	The Superintending Engineer (NH)	Circle Office IX (NH)/Panaji.	se9-pwd.goa@nic.com	Entire National Highways in Goa.
3	The Surveyor of Works.(NH)	Circle office IX (NH)/ Panaji.	se9-pwd.goa@nic.com	PIO of circle office IX(NH).
4	The Assistant Surveyor of Works I	Circle Office IX(NH)/ Panaji.	se9-pwd.goa@nic.com	APIO of circle office IX(NH).
5	The Assistant Surveyor of Works II	Circle Office IX(NH)/ Panaji	se9-pwd.goa@nic.com	DDO (Establishment) circle office IX(NH)
6	The Executive Engineer VII.(NH)	Works Division VII/Panaji.	ee7-pwd.goa@nic.in	NH-17(NH 66) (P-P) section Km 0/00 to Km 43.75 NH-4A Km 143/500 to Km 153/ to 200 NH-17(P-M ) section Km 0/00 to 16/00
7	The Assistant Surveyor of Works	Works Division VII/Panaji	ee7-pwd.goa@nic.in	-----DO----- Division Office level works.
8	The Assistant Engineer Sub Div I /Panaji	Works Division VII/Panaji	ee7-pwd.goa@nic.in	NH-4A(Km143/500 Mercedes Circle) to (153/200 Old Goa Near Udupi Hotel) NH-17 Km 517/400 to 530/400
9	The Assistant Engineer Sub Div II/ Mapusa	Works Division VII/Panaji	ee7-pwd.goa@nic.in	NH-17 Km 498.000 to 514.000 Km 2/00(Near Sai Service) to Km 18/00 (Binani Colvale)
10	The Assistant Engineer Sub Div III/Colvale	Works Division VII/Panaji	ee7-pwd.goa@nic.in	NH-17 475/00 to 500/500 of New NH-66(Old NH-17 Panaji Panvel Section).

11	The Assistant Engineer Sub Div IV/Panaji	Works Division VII/Panaji	ee7-pwd.goa@nic.in	NH-17 Km0.00 to Km 2.00 Panaji Panvel Section Old and New Mandovi Bridge.
12	The Executive Engineer XIV.(NH)	Works Division XIV/ Fatorda.	ee14-pwd.goa@nic.in	NH-17-530/400-537/400(New)(13/00-20/00)(Old) NH-17A-0/00- 16/00 NH17B-32/100-36/300. NH-17-555/90-582/400(New)(38/500-65/00(Old) NH17B-11/800-15/400 NH17-537/400-555/900(New)(20/00-38/500(Old) NH17B-15/400-19/00 592/400-611.20 NH-17(New) 65/00-93/800(Old)
13	The Assistant Surveyor of Works	Works Division XIV/ Fatorda	ee14-pwd.goa@nic.in	-----DO----- Division Office level works
14	The Assistant Engineer Sub Div I /Vasco	Works Division XIV/ Fatorda.	ee14-pwd.goa@nic.in	NH-17-530/400-537/400(New)(13/00-20/00)(Old) NH-17A-0/00- 16/00 NH17B-32/100-36/300.
15	The Assistant Engineer Sub Div II /Fatorda	Works Division XIV/ Fatorda.	ee14-pwd.goa@nic.in	NH-17-555/90-582/400(New)(38/500-65/00(Old) NH17B-11/800-15/400
16	The Assistant Engineer Sub Div III	Works Division XIV/ Fatorda.	ee14-pwd.goa@nic.in	NH17-537/400-555/900(New)(20/00-38/500(Old) NH17B-15/400-19/00
17	The Assistant Engineer Sub Div IV	Works Division XIV/ Canacona	ee14-pwd.goa@nic.in	582/400-611.20 (NH-17(New) (65/00-93/800(Old)

18	The Executive Engineer XV.(NH)	Works Division XV/Ponda.	ee15-pwd.goa@nic.in	NH-4A( From Km.84/00 to km.125/00) NH-4A( From Km.137/00 to km.147/600) NH-4A- ( From Km.125/00 to km.137/00). NH-17B- ( From Km.0/00 to km.12/200)
19	The Assistant Surveyor of Works	Works Division XV/Ponda.	ee15-pwd.goa@nic.in	-----DO----- Division Office level works
20	The Assistant Engineer Sub Div I /Ponda	Works Division XV/Ponda.	ee15-pwd.goa@nic.in	NH-4A( From Km.84/00 to km.125/00)
21	The Assistant Engineer Sub Div II / Banastarim	Works Division XV/Ponda	ee15-pwd.goa@nic.in	NH-4A( From Km.137/00 to km.147/600)
22	The Assistant Engineer Sub Div III / Banastarim	Works Division XV/Ponda	ee15-pwd.goa@nic.in	NH-4A- ( From Km.125/00 to km.137/00). NH-17B- ( From Km.0/00 to km.12/200)

\*The Contact Details of the Officers are available under "CONTACT US" link on the PWD Website.

**List Of Executive Engineers & Assistant Engineers (Roads & Bridges):**

**NORTH GOA**

**OFFICE OF THE SUPERINTENDING ENGINEER,  
CIRCLE OFFICE III(R),  
P.W.D. ALTINHO, PANAJI-GOA**

<b>Sr. No.</b>	<b>Designation of the Officer</b>	<b>Office Address</b>	<b>Jurisdiction under their control</b>
<b>I.</b>	<b>Executive Engineer</b>	<b>Works Division II/Panaji</b>	<b>Panaji, Taleigao, St. Cruz, St.Andre, Cumbharjua</b>
	Assistant Surveyor of Works	Works Division II/Panaji	-----
	Assistant Engineer	Sub-Division I/Panaji	Taleigao, St.Andre
	Assistant Engineer	Sub-Division II/Panaji	St.Cruz
	Assistant Engineer	Sub-Division III/Panaji	Cumbharjua
	Assistant Engineer	Sub-Division IV/Panaji	Panaji
<b>II.</b>	<b>Executive Engineer</b>	<b>Works Division XIII/Mapusa</b>	<b>Mapusa, Aldona, Siolim, Saligao, Tivim, Calangute, Pernem, Dhargal, Mandrem</b>
	Assistant Surveyor of Works	Works Division XIII/Mapusa	-----
	Assistant Engineer	Sub-Division I/Pernem	Pernem,Dhargal, Mandrem
	Assistant Engineer	Sub-Division II/Siolim	Siolim, Mandrem
	Assistant Engineer	Sub-Division III/Mapusa	Tivim, Calangute, Saligao
	Assistant Engineer	Sub-Division IV/Mapusa	Mapusa, Aldona
<b>III.</b>	<b>Executive Engineer</b>	<b>Works Division XVIII/Ponda</b>	<b>Priol,Marcaim, Ponda,Shiroda, Sanguem,Sanvordem</b>

	Asstt. Surveyor of Works	Works Division XVIII/Ponda	-----
	Assistant Engineer	Sub-Division I/Ponda	Priol, Shiroda
	Assistant Engineer	Sub-Division II/Ponda	Ponda&Marcaim
<b>IV.</b>	<b>Executive Engineer</b>	<b>Works Division XXIII/Bicholim</b>	<b>Mayem, Valpoi, Poriem, Bicholim, Pale</b>
	Assistant Surveyor of Works	Works Division XXIII/Bicholim	-----
	Assistant Engineer	Sub-Division I/Sanquelim	Mayem
	Assistant Engineer	Sub-Division II/Valpoi	Valpoi, Poriem
	Assistant Engineer	Sub-Division III/Bicholim	Bicholim
	Assistant Engineer	Sub-Division IV/Sanquelim	Sanquelim

## SOUTH GOA

### OFFICE OF THE SUPERINTENDING ENGINEER, CIRCLE OFFICE IV(R), P.W.D. MARGAO-GOA

Sr. No.	Designation of the Officer	Office Address	Jurisdiction under their control
<b>I.</b>	<b>Executive Engineer</b>	<b>Works Division VI/Margao</b>	<b>1.Salcete Taluka 2.Mormugao Taluka</b>
	Assistant Surveyor of Works	Works Division VI	-----
	Assistant Engineer	Sub-Division I/FatordaMargao	Margao, Velim, Navelim, Curtorim Constituencies
	Assistant Engineer	Sub-Division II/FatordaMargao	Cuncolim, Benaulim Constituencies
	Assistant Engineer	Sub-Division III/Baina Vasco	Cortalim, Vasco, Marmugao Constituencies
	Assistant Engineer	Sub-Division IV/FatordaMargao	Fatorda, Loutolim Constituencies
<b>II.</b>	<b>Executive Engineer</b>	<b>Works Division XVIII/Ponda(Part)</b>	<b>Sanguem Taluka</b>
	Assistant Engineer	Sub-Division III/Sanguem	Sanguem Const.
	Assistant Engineer	Sub-Division IV/Ponda	Sanvordem Const.
<b>III.</b>	<b>Executive Engineer</b>	<b>Works Division XXV/Margao</b>	<b>1.Canacona Taluka, 2.Quepem Taluka</b>
	Assistant Surveyor of Works	Works Division XXV	-----
	Assistant Engineer	Sub-Division I/ Canacona	Poinguinim Constituency
	Assistant Engineer	Sub-Division II/Quepem	Quepem Constituency
	Assistant Engineer	Sub-Division III/ Canacona	Canacona, Curchorem Constituency



## ANNEXURE - I

<b>Sr. No.</b>	<b>State Highway Number</b>	<b>Description of road indicating important places connected</b>
1	2	3
1.	1	Cunchelim – Assonora-Sanquelim-Valpoi
2.	2	Assonora-Dodamarg
3.	3	Onda-Pilliem
4.	4	Sanquelim-Querim-chorlem
5.	5	Ponda –Borim-Margao
6.	6	Borim-Curchorem-Sanguem-Zuna
7.	7	Darbandora-Curchorem
8.	8	Margao-Sao Jose de Areal-Chandor-Curchorem

## ANNEXURE - II

### LIST OF MAJOR DISTRICT ROADS

Sr. No.	MDR Number	Description of road indicating important places connected
<b>1</b>	<b>2</b>	<b>3</b>
1	1	Ella- Neura- Pilar
2	2	Panaji- Mercedes- Bambolim-Santana- Goa Velha
3	3	Dona Paula- Bambolim
4	4	Ribandar- Chimbél- Mercedes
5	5	Duler- Sodiém-Siolim
6	6	Duler-Marna- Siolim
7	7	Mapusa- Anjuna- Chapora
8	8	Mapusa- Saligao- Calangute
9	9	Betim- Verem- Saligao
10	10	Aguada-Candolim-Calangute-Anjuna-Siolim
11	11	Pilerne-Candolim
12	12	Betim-Penha de France-Pomburpa-Quitla-Aldona
13	13	Verem -Nerul
14	14	Mapusa-Moira-Aldona
15	15	Colvale-Revora-Pirna-Mercurem
16	16	Malpem-Pernem-Naibag
17	17	Pernem-Corgao-Arambol-Querim-Tiracol
18	18	Querim-Arambol-Agarwado-Chopdem
19	19	Pernem-Agarwado-Morjim
20	20	Bicholim-Piligao (including branch road to Sarvona)
21	21	Bicholim-Poira-Sirigao-Assonora
22	22	Bicholim-Maem-Naróa
24	24	Navelim-Amona
25	25	Sanquelim-navelim-Surla-Usgao
26	26	Valpoi-Thanem
27	27	Valpoi-Birondem-Advoi-Pissurlem-Onda
28	28	Candepar-Usgao-Gangem-Guleli-Codqui-Valpoi
29	29	Banastarim-Tonca
30	30	Ponda-Apeval-Querim-Savoi Verem-Betqui-Marcela
31	31	Mardol-Marcaim-Tonca

32	32	Ponda- Durbhat
33	33	Darbandora-Sancordem-Molem-Colem
34	34	Sanguem-Curdi-Netorli
35	35	Sanguem-Calem
36	36	Tilamol-Rivona-Colomba-Curdi
37	37	Margao-Colva
38	38	Verna-Cansaulim
39	39	Margao-Curtorim-Macasana
40	40	Margao-Paroda-Quepem-Curchorem
41	41	Chinchinim-Assolna-Betul
42	42	Chichinim-Gudi-Guirdolim-Macasana
43	43	Dabolim-Pale-Velsao-Colva-Benaulim-Varca-Cavelossim
44	44	Cortalim-Racalm-Loutulim-Borim
45	45	Quepem-Ambaulim-Cuncolim-Assolna
46	46	Ambaulim-Bali-Fatorpa-Quitol-Caiguinim
47	47	Ambaulim-Cavorim-Pirla
48	48	Chaudi-Talpona
49	49	Chaudi-Nagorcem-Agonda-Cola-Canaguinim
50	50	Ordofonda-Gadongrem-Netorli
51	51	Poinguinim-Lollem
52	52	Kirlapale-Cormonem-Sigao-Colem

## **WATER SUPPLY SYSTEM IN GOA**

Public Works Department ensures potable water supply to the public for domestic, commercial, industrial and institutional purposes all over Goa. It looks after maintenance and repairs of the public water supply network up to the meter box of consumers, issues No Objection Certificates in respect of water supply facilities for development of land for non agricultural purpose, provides treated water, looks after assessment, billing and collection of water supply tariff. In a nutshell, the water supply department provides and maintains total infrastructure for public water supply in Goa.

### **Supply of drinking water by releasing water supply connection and through public stand post.**

You can avail facility of Water Supply for following purposes wherever technically feasible and water will be supplied at water meter point.

- Domestic purposes
- Commercial purpose, if feasible
- Industrial purposes
- Institutions / establishments such as Offices, Schools etc.

## How you can avail water supply connection for above purposes?

- Apply in prescribed formats. (Annexure I &II ).
- Enclose required necessary documents indicated on backside of prescribed formats.
- Register the duly filled application with required documents in the concerned Sub Divisional office of P.W.D. of respective zone. (Annexure VI).
- Inspection will be carried out by concerned Junior Engineer/Assistant Engineer of the sub. divisional office with necessary technical feasibility report (Annexure III).
- Sub. Divisional Office will prepare the installation bill giving sufficient time for payment ( Annexure IV).
- On receipt of full payment towards installation bill, water supply connection is released.
- Consumer is identified by specific code number give by PWD.
- All consumers are required to make provision of a sump for storage of water and a pump to lift it to their respective overhead tank & the water pressure may not rise above ground floor level. The size of the sump should have adequate capacity.
- The P.W.D. shall not be held responsible for any losses that any consumer might suffer as a result of interruption of water supply/ less supply of water due to power failure or breakdown of the water supply system or otherwise.
- The consumer shall arrange to provide at their cost the pipes and specials for replacement of rusted pipeline or damaged pipelines if called upon to do so by the department.

### NORMAL PERIOD OF TIME REQUIRED

Stage	Duration
a) Making of the application to the concerned Sub Division & processing for ascertaining technical feasibility.	4 days
b) Carrying out site inspection and preparation of feasibility report by Engineer-in-charge.	12 days.
c) Preparation of installation bill by Sub- Divisional Office.	4 days
d) Payment of installation bill by consumers.	3 days
e) Releasing of water supply connection and providing water meter.	7 days

30 days  
( excluding holidays)

**Grievance Redressal Authority:**

In the event, Sub. Division of water supply / Division fails to adhere to the aforesaid time frame, the applicant / public may contract the Superintending Engineer, Circle V, P.W.D., Altinho, Panaji -Goa for North Goa or Superintending Engineer, Circle VIII, P.W.D., Fatorda, Margao -Goa for South Goa.

**Maintenance and repairs of water network up to meter box of consumers.**

Sub. Division looks after maintenance of water supply pipeline up to the meter box to ensure regular water supply.

Any complaint in this regard may be lodged with the concerned sub. divisional office of PWD of the respective area.

**Issuing No Objection Certificate in respect of water supply facilities for development of land for non agricultural purposes.**

This N.O.C. is issued by the department after ascertaining.

- The developer shall carry out the work of pipeline for new development of land/ plots after obtaining in advance the approval for design and drawings from the Executive Engineer-in-charge.
- Adequate size of distribution network is to be provided by the developers.
- After receiving the application from Town Planning Office / Planning and Development Authorities / Village Panchayat N.O.C.s are issued by the divisional office after technical scrutiny within 30 days of the receipt of such request from the developer.

**Providing treated water on hire basis**

On public demand or at request of any citizen treated water is supplied by tankers of the department subject to availability of water, as per the prevailing rate.