CIRCULAR

The Department of Information Technology (DoIT) act as a nodal agency for ICT (Information and Communication Technology) activities for the state of Goa. DoIT under its vision to create a suitable IT ecosystem that would enable benefits of Information and Communication Technology (ICT) to reach to the masses of Goa endeavors to serve as the Enabler for Promotion of Information Technology Industry in Goa and to further promote E- Governance, E-education and streamlining of IT in Goa as a way of life. DoIT through its implementing agencies, have been hosting, managing, guiding various government departments/corporations/other entities falling under the jurisdiction of Government of Goa, to develop and implement software application. In this regards, DoIT is required to issue a No Objection Certificate (NOC) for development of software application after analyzing their software requirement to the indenting Government Department/corporations/other entities falling under the jurisdiction of Government of Goa on their requisition. As such, it is necessary to ensure that the departments/ organization intending to develop a new application follow specified guidelines to ensure accessibility, safety, adaptability, no vendor locking, data ownership etc.

In view of above, all the departments/ organization intending to undertake any new development of software application, is instructed to strictly adhere to the guidelines mentioned in the Annexure I.

The guidelines indicated at Annexure I, issues with the approval of Hon'ble Minister (Information Technology) vide U.O. No. 251/F, dated 09/01/2020

(Ankita Anand, IAS)
Director (IT)

Enclosure: As above
To:
1. All Heads of the Departments/ Corporations/ Autonomous Bodies

Copy To:
1. P.S. to Secretary (IT), Secretariat, Porvorim.
2. OSD to Minister (IT), Minister Block, Secretariat, Porvorim.
2. P.S. to All Secretaries, Secretariat, Porvorim.
√. State portal project incharge, DoIT: For updation on website
Annexure I

1. The software to be developed / procured should be Open Source and adhere to Open Standards to allow interoperability between various platforms and to ensure there is no vendor locking.

2. The Ownership of Data should reside with the <intending Department>.

3. As the proposed software would ideally be web based, the software should be hosted at the State Data Centre, Government of Goa.

4. The prevailing Guidelines for Indian Government Websites (GIGW) and Web Content Accessibility Guidelines (WCAG) issued by the Government of India from time to time and all changes shall be incorporated in the software accordingly, to ensure quality, usability, user-centricity and accessibility of the software across their lifecycle. The guidelines are accessible at http://www.web.guidelines.gov.in

5. The software should adhere to the security guidelines issued by CERT-IN from time to time which are available at www.cert-in.org.in in order to prevent the system from being compromised.

6. Ministry of IT & Electronics (MeITY), Government of India had published e-Governance standards which are available at http://egovstandards.gov.in/ and also NIC guidelines for Good Gov application available at https://guidelines.gov.in/guidapps/theme/images/download/guidelines.pdf, the same may also adopted while developing applications

7. Proper Service Level Agreement (SLA) and Exit Plan may be specified in the RFP or Tender Document for smooth transition of the application software to a new vendor (if required).