

Business Reform Action Plan 2019

S.No	Recommendation	Department	Weightage
1. Access to Information and Transparency Enablers			
1	<p>Information Wizard</p> <p>Develop an online information wizard with the following features:</p> <ul style="list-style-type: none"> i. The information wizard should provide a comprehensive list of licenses, registrations required for undertaking a specific business (pre-establishment & pre-operation). ii. Provide links to online application forms for licenses/ NOCs required by users and their relevant notifications wherever necessary (pre-establishment & pre-operation). iii. Provide details such as time taken, procedures, comprehensive list of documents required, departments involved. <p>Areas to be covered are as follows:</p> <ul style="list-style-type: none"> - Land related services - Property registration, Land allotment process - Environmental registration (CTO/ CTE under Water Act 1974 and Air Act, 1981, Authorization under the Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016) - Construction permit requirements (Building plan approval, plinth inspection process and process for obtaining Completion/Occupancy certificate, NoCs required for construction) - Registration under Labour laws as listed in Reform point 46 - Utility permits requirement (Electricity, Water) - Incentives provided by the State Government 	Industries Department	4
2	<p>Investor Facilitation Center</p> <p>Establish a formal investors' facilitation center/bureau in State for investment promotion, industrial facilitation, regulatory reforms and obtaining user feedback. Define working procedures such as</p> <ul style="list-style-type: none"> i. Queries regarding the application to be recorded, ii. All queries must be addressed within a timeline of 15 days 	Industries Department	2
3	<p>Timelines for Approvals/ Registrations/ Licences/ Renewals</p> <p>Ensure timelines are specified for the following services:</p> <ul style="list-style-type: none"> i. Property registration process (deeds are registered on the same day of the appointment) ii. Land allotment process iii. Consent to Establish and Consent to Operate under The Water (Prevention and Control of Pollution) Act, 1974 and The Air (Prevention and Control of Pollution) Act, 1981 iv. Authorization under the Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016 v. Registration and grant and renewal of license under The Factories Act, 1948 vi. Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948 vii. Registration and Renewal of Boilers & Approval for boiler manufacturers and renewal under The Boilers Act, 1923 viii. License and renewal of license for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970 ix. Registration and renewal under relevant The Shops and Establishment Act x. Registration of principal employer's establishment under provision of The Contracts Labour (Regulation and Abolition) Act, 1970 xi. Registration under The Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996 xii. Registration of establishment under the Inter State Migrant Workmen(RE&CS)Act,1979 xiii. Registration/ Licenses and renewal (wherever applicable) under the Legal Metrology Act, 2009 xiv. Obtaining water connection xv. State Excise and Profession Tax xvi.Registration of Partnership firm xvii. Registration of Societies 		4

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		xviii. Trade License xix. Incentives provided by the State Government xx. Drug License		
2. Single window system				
4	Online Single Window System	Implement an online single window system with the following features: i. Allow online submission of application without the need to submit physical copies of the application ii. Eliminate physical touch-point for document submission and verification iii. Allow applicant to track status of application online iv. Ensure the applicant receives an SMS/e-mail notification as and when the application is submitted and/or query is raised and/or application is approved/rejected v. Service wise approvals may be granted as and when received from the Department concerned vi. Mandate that all queries/clarifications related to investors' application are sought in one go and within 7 days of receipt of the application	Investment Facilitation Center	5
5	Pre-establishment Approvals / Pre-operation Approvals / Renewals	Ensure that the following approvals are provided as a service through the online single window system: i. Registration under Profession Tax ii. Change of land use iii. Allotment of land in Industrial Area iv. Registration and grant of license under The Factories Act, 1948 v. Electricity connection vi. Water connection vii. Registration under the relevant Shops and Establishments Act viii. Registration under The Boilers Act, 1923 ix. Consent to Establish (under The Water (Prevention and Control of Pollution) Act, 1974 and The Air (Prevention and Control of Pollution) Act, 1981) x. Consent to Operate (under The Water (Prevention and Control of Pollution) Act, 1974 and The Air (Prevention and Control of Pollution) Act, 1981) xi. Authorization under Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016 xii. Registration certificate of Establishment Inter State Migrant Workmen (RE&CS) Act,1979 (License of Contractor Establishment) xiii. Permission for engaging contractor for labour under The Contracts Labour (Regulation and Abolition) Act, 1970 xiv. Registration under Legal Metrology Act, 2009 xv. Renewal of license under The Factories Act, 1948 xvi. Renewal of Registration under The Boilers Act, 1923	Investment Facilitation Center	5
6	Incentives under Single window	Provide the following features for application of incentives through online single window system: i. Ensure application for all applicable incentives under prevailing industrial/ sectoral policies is made available on the single window system for issuance of intent letter, sanctions and disbursement of incentives ii. Eliminate the need of physical touch-point for document submission and verification	Investment Facilitation Center	2
3. Land administration and Transfer of Land and Property				

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7	Maintenance of land records	Digitize land transaction deeds of last 10 years at all sub-registrar offices and make the same available on an online system to check for ownership details and history. The metadata should be searchable for each record and a soft copy of the registered deed should be available. The searchable metadata available should be: i. Name of buyer ii. Name of seller iii. Survey no. iv. Registration number v. Registration date	Department of Registration & Stamps	3
8		Digitize and publish the updated Record of Rights (ROR) at all Revenue department offices online in public domain for all areas of the State/UT. The searchable metadata available should be: i. Name of buyer ii. Name of seller iii. Date of mutation iv. Survey no.	Department of Revenue	3
9		Digitize and publish data of Property Tax payment dues online in public domain for all the Urban Local Bodies (ULBs) in the State/UT. The searchable metadata available should be: i. Name of the Property Tax payer ii. Property Tax dues iii. Survey no. of land / Unique Identification no. of property	Municipal Corporation/ Municipality	2
10		Digitize cadastral maps of all rural areas in the State/UT and make them available in public domain	Department of Revenue	2
11		Integrate the below-mentioned records on one website: i. Data of land transaction deeds for last 10 years at all sub-registrar offices (Name of buyer, Name of seller, Registration number, Registration date, Survey no.), ii. Updated Record of Rights at all Revenue department offices (Date of mutation), and iii. Data of Property Tax payment dues at all urban areas of the State/UT (Name of the Property Tax payer, Property Tax dues) iv. Revenue Court case data (Court case number, Name of parties involved, Date of filing of court case, Status of case [Ongoing/Resolved]) v. Civil Court case data (Court case number, Name of parties involved, Date of filing of court case, Status of case [Ongoing/Resolved]) The website should be publicly accessible. It will help in establishing property ownership and identify tax encumbrances. The integration should be done for all areas of the State/UT.	Department of Revenue, Department of Registration & Stamps, Municipal Corporation/ Municipality	5
12	Property Registration- Online systems	Implement an online application system having the following features i. Mandatory Online application submission including submission of draft deed and other documents ii. Provision of online payment of Stamp duty and Registration fee iii. Auto generation of appointment date and time on making the payment of Stamp duty and Registration fee	Department of Registration & Stamps	2
13		Provide model deed templates for sale, gift, lease, mortgage and rent in downloadable and editable format along with instructions to use them	Department of Registration & Stamps	1
14	Mutation of land records	Integrate the mutation process with the registration process and mandate initiation of mutation process (Revenue department and/ or ULB) as soon as a deed is registered. Ensure that: i. Information to mutation authority to be automatically shared on completion of transaction (registration). This should be considered as initiation of mutation process. ii. No separate application from transferee to be required. iii. SMS/email should be sent to transferee/ transferor to inform about the initiation of mutation	Department of Registration & Stamps, Department of Revenue, ULB	2

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4. Land availability and allotment				
15	Availability of Land and infrastructure	Provide data of all land banks in State/UT-owned industrial estates (estate-wise) on one online system/ portal in public domain	All IDCs and equivalent	1
16		Develop a GIS system for displaying availability of land and infrastructure in which the following features are present: i. Displays details about all State/UT-owned industrial estates along with the prevailing land rates ii. Provide details about available connectivity infrastructure (including road, rail, airports), utility infrastructure (including electrical substations) and other infrastructure (including police station, fire station) for all State-owned industrial estates	All IDCs and equivalent	2
17	Land Allotment	Implement an online application system with the following features: i.Mandate online application submission (including supporting documents) and online tracking. Provision of online payment thereof . Ensure that the system allows the user to download legally valid approval certificate ii.Eliminate the need of physical touch-point for document submission and verification iii. Allow third parties to verify the final approval certificates in public domain	All IDCs and equivalent	2
18		Define objective criteria applicable for all State-owned industrial estates for evaluating land allotment applications and publish it in public domain	All IDCs and equivalent	1
5. Environment Registration Enablers				
19	Consent to Establish / Consent to Operate [under The Water (Prevention and Control of Pollution) Act, 1974 and The Air (Prevention and Control of Pollution) Act, 1981]	Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online v. Applicant can download the final certificate online	State Pollution Control Board	2
20	Authorization under the Hazardous and Other Wastes (Management and Transboundary Movement) Rules, 2016	Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online v. Applicant can download the final certificate online	State Pollution Control Board	1
21	Environmental Registration Enablers	Notify white category industries, which are exempted from taking clearances from State Pollution Control Board	State Pollution Control Board	1
22		Issue Consent to Operate with a validity period of 5 years or above under Water Act, 1974 and Air Act, 1981	State Pollution Control Board	1
23		Allow for auto-renewal of Consent to Operate (under The Water (Prevention and Control of Pollution) Act, 1974 and The Air (Prevention and Control of Pollution) Act, 1981) based on self-certification/third party certification	State Pollution Control Board	1
6. Construction Permit Enablers				
24	Uniform Building Code	Enact a comprehensive uniform building code/building by-law with the following features: i. Prepare a uniform building code. The State may have separate sections within the uniform building code/ building by-law which are applicable to specific geographic areas or areas under administrative control of different agencies/ bodies ii. Applicable to all urban areas and industrial estates/parks in the State iii. Provisions for risk-based classification of buildings iv. Accreditation programs and clear responsibilities for professionals including architects and engineers engaged in the construction process along with qualifications for accreditation under the program	All ULBs, IDCs, Development Authorities, T&CP	4
25	Master Plans	Develop Master plans/ Zonal plans/ land use plans with legal sanction for all urban areas and make it available online in public domain	All ULBs, IDCs, Development Authorities, T&CP	2

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26	Construction Permit Approval	Mandate timelines such that the following approvals/ NOCs are provided within 45 days: i. Building Plan approval is provided within 30 days ii. Plinth Inspection is done within 7 days of intimation iii. Final Completion/Occupancy Certificate is provided within 8 days (7 days for inspection + 1 day for issuing the certificate)	All ULBs, IDCs, Development Authorities, T&CP	2
27		Design and develop an online single window system for granting construction permits with following functionalities: i. A common integrated application provided on the online single window system, for all internal and external agencies required to provide applicable NOCs/approvals (Fire Services, Water and Sewerage Department, Discoms, AAI, NMA, Forest, Labour, Factory Directorate) ii. Provision for making an online application with integrated payment without the need for a physical touch point for document submission and verification iii. The system should allow auto scrutiny of building plans from compliance perspective according to the uniform Building Codes/Building By-law using AutoDCR (or similar) software iv. Provision for e-intimation of commencement of construction v. Provision for e-intimation of plinth level completion vi. Provision for online form for Completion/ Occupancy Certificate application with online payment of fee vii. Provision for online issuance of certificate of inspections viii. Provision for online issuance of digitally signed Completion/ Occupancy Certificate to the applicant	All ULBs, IDCs, Development Authorities, T&CP	5
28		Mandate that a single, joint site inspection will be carried out by all concerned authorities such as Fire, Water and Sewerage, Electricity, Labour (such as Factory license) Department and other internal Departments responsible for granting construction permits in urban areas and IDCs	All ULBs, IDCs, Development Authorities, T&CP	2
29		Implement a system which allows grant of approval to Low Risk buildings based on third party certification (during building plan approval and/or construction and/or completion stage) of structural design and architectural drawings across all urban areas and IDCs	All ULBs, IDCs, Development Authorities, T&CP	1
30	Inspection by Building Proposal Office/ relevant agency as part of Building Plan Approval Process,	Publish a well-defined inspection procedure, checklist on the Department's web site and mandate that inspections (except in case of complaint based inspections) shall be limited to the checklist	All ULBs, IDCs, Development Authorities, T&CP	1
31	Plinth Level Inspection and obtaining completion/ occupancy certificate	Design and implement a computerized system which is capable of: i. Identifying buildings/areas that need to be inspected based on risk assessment ii. Computerized allocation of inspectors	All ULBs, IDCs, Development Authorities, T&CP	1
32		Mandate online submission of inspection report within 48 hours to the Department	All ULBs, IDCs, Development Authorities, T&CP	1
7. Labour Regulation-Enablers				
33	Registration and grant and renewal of license under The Factories Act, 1948	Introduce a provision for allowing the validity of license under Factories Act to be 10 years or more. The same should be applicable for renewed licenses also	Department of Factories	1
34		Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online v. Applicant can download the final certificate online		1

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35	Approval of plan and permission to construct/extend/or take into use any building as a factory under the Factories Act, 1948	Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online v. Applicant can download the final certificate online	Department of Factories	1
36	Registration and Renewal of Boilers under The Boilers Act, 1923	Introduce a provision for third party certification for boilers during use u/s 34(3) of the Boilers Act, 1923, by authorising Boiler Operation Engineer (BoE) having the following qualification: 1. Graduate in Mechanical/ Production/ Power Plant/ Metallurgical engineering from a recognised institution; and 2. Minimum 5 years of experience in the field related to boilers	Department of Boilers	1
37		Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online v. Applicant can download the final certificate online	Department of Boilers	1
38	Approval for Boiler manufacturer and renewal thereof	Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online v. Applicant can download the final certificate online	Department of Boilers	1
39	License and renewal of license for contractors under provision of The Contracts Labour (Regulation and Abolition) Act, 1970	Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online v. Applicant can download the final certificate online	Department of Labour	1
40	Registration and renewal under The Shops and Establishment Act	i. Eliminate the requirement of Inspection prior to registration ii. Ensure that the final registration is granted within one day from the date of application	Department of Labour	1
41		Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online v. Applicant can download the final certificate online	Department of Labour	1
42		Eliminate the requirement of Renewal of registration	Department of Labour	1
43	Registration of principal employer's establishment under provision of The Contracts Labour (Regulation and Abolition) Act, 1970	Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online v. Applicant can download the final certificate online	Department of Labour	1

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44	Registration under The Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996	Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online v. Applicant can download the final certificate online	Department of Labour	1
45	Registration of establishment under the Inter State Migrant Workmen(RE&CS)Act,1979	Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv.Allow applicant to track status of application online v. Applicant can download the final certificate online	Department of Labour	1
46	Labour Regulation-Enablers	Mandate online filing of single integrated return under the following Labour Laws: i. The Shops & Establishment Act (as applicable) ii. The Boilers Act, 1923 iii. The Factories Act, 1948 iv. The Contracts Labour (Regulation and Abolition) Act, 1970 v. The Building and Other Construction Workers (Regulation of Employment and Conditions of Service) Act, 1996 vi. The Inter State Migrant Workmen (RE&CS) Act, 1979 vii. The Payment of Wages Act. 1936 viii. The Industrial Disputes Act, 1947 ix. The Minimum Wages Act, 1948 x. The Employees State Insurance Act, 1948 xi. The Maternity Benefit Act, 1961 xii. The Payment of Bonus Act, 1965 xiii. The Payment of Gratuity Act, 1972 xiv. The Building and other Construction Workers Welfare Cess Act, 1996	Department of Labour	1
8. Obtaining Utility Permits				
47	Obtaining Electricity Connection	Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online	All electricity distribution companies (DisComs) / PWD / relevant authority	2
48		Reduce the number of mandatory documents required for obtaining the electricity connection to: i. proof of identity of the user ii. proof of ownership/occupancy (in case of owned/leased premise) iii. authorization document (in case of firm or company)	All DisComs	1
49		i. Ensure that the State regulator publishes monthly data, regarding total duration and frequency of power outages online in public domain ii. Ensure Discoms display information on tariffs (in Rs. per kWh) and notify customers of change in tariff ahead of the billing cycle (for commercial and industrial users) iii. Discoms notify customers of planned outages (maintenance and load shedding) for next 1 month in advance	Electricity Regulator / All DisComs	1

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50		Stipulate that charged electrical connections (for all voltages - Low/High/Extra High Tension) along with Chief Electrical Inspector General (CEIG) approval (wherever required) is provided within: i. Seven days (where no 'Right of Way' (RoW) is required) ii. Fifteen days where RoW is required from concerned agencies	All DisComs	2
51		Allow users to pay electricity bills online	All DisComs	1
52	Obtaining Water Connection	Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online	Water Department/All concerned agencies / PWD	1
53		Display information on tariffs (in Rs. per kL) and notify customers of change in tariff ahead of the billing cycle (for commercial and industrial users)	Water Department/All concerned agencies	1
54		Allow users to pay water bills online	Water Department/All concerned agencies	1
9. Paying Taxes				
55	Tax enablers under the State/Union Territory Goods and Services Tax Act (GST)	Set up service centers to assist taxpayers for e-filing of returns under the State/Union Territory GST Act	Commercial Tax	1
56		Establish a helpline providing basic services such as assisting users in preparing and filing returns under the State/Union Territory GST Act	Commercial Tax	1
57		Constitute an authority for advance ruling under the State Goods Service Tax and publish details of application procedure and checklist on the Department's website	Commercial Tax	2
58		Constitute an appellate authority for advance ruling under the State Goods Service Tax and publish details of application procedure and checklist on the Department's website	Commercial Tax	2
59	State levies other than GST	Publish a list of all state, municipal and panchayat levies and include the relevant information pertaining to the rates and tariff levied by the State and local bodies on the online portal	Commercial Tax	2
60	State Excise	Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online v. Applicant can download the final certificate online	Commercial Tax	2
61		Design and implement a system for online filing of returns and for online payment of duty as provided under the State Act and rules thereunder	Commercial Tax	1
62	Property Tax	Design an online system which will have the facility to auto-calculate the levy	Commercial Tax	1
63	Profession Tax	Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online v. Applicant can download the final certificate online	Commercial Tax	2
64		Design and implement a system for online filing of returns and for online payment of tax as provided under the State Act and rules thereunder	Commercial Tax	1
10. Inspection Enablers				

S.No		Recommendation	Department	Weightage
65	Central Inspection Framework, Compliance Inspection under: Labour, Factories and Boilers: i. The Equal Remuneration Act, 1976, ii. The Minimum Wages Act, 1948 iii. The Shops and Establishments Act iv. The Payment of Bonus Act, 1965 v. The Payment of Wages Act, 1936 vi. The Payment of Gratuity Act, 1972 vii. The Contract Labour (Regulation and Abolition) Act, 1970 viii. The Factories Act, 1948 ix. The Boilers Act, 1923	Institutionalize a Central Inspection System (CIS) responsible for undertaking compliance inspections of the departments concerned and i. Define risk criteria (such as High, Medium and Low risk) to classify industries which undergo inspections conducted by Departments under the CIS ii. Differentiate compliance inspection requirements based on risk profile of industries iii. Publish a well-defined inspection procedure, checklist on the Department's/ CIS web site iv. Identifying establishments that need to be inspected based on computerized risk assessment v. Computerized allocation of inspectors vi. Mandate that inspections (except in case of complaint based inspections) shall be limited to the checklist vii. Mandate online submission of inspection report within 48 hours to the Department/ CIS viii. Mandate that the same inspector will not inspect the same establishment twice consecutively ix. Allow users to view and download submitted inspection reports of at least past three years	Department of Labour, Department of Factories and Boilers, State Pollution Control Board	5
66	Environment: x. The Water (Prevention and Control of Pollution) Act, 1974 xi. The Air (Prevention and Control of Pollution) Act, 1981	Mandate surprise inspection or inspections based on complaints are conducted with specific permissions from the respective Head of Department	Department of Labour, Department of Factories and Boilers, State Pollution Control Board	1
67	Joint Inspection	Mandate joint- inspection under all of the following Acts: I. Inspection under The Equal Remuneration Act, 1976 II. Inspection under The Factories Act, 1948 III. Inspection under The Maternity Benefit Act, 1961 IV. Inspection under The Minimum Wages Act, 1948 V. Inspection under The Shops and Establishments Act (as applicable) VI. Inspection under The Labour Welfare Fund Act (as applicable) VII. Inspection under The Payment of Bonus Act, 1965 VIII. Inspection under The Payment of Wages Act, 1936 IX. Inspection under The Payment of Gratuity Act, 1972 X. Inspection under The Contract Labour (Regulation and Abolition) Act, 1970	Department of Labour/ Department of Factories	2
68	Inspection under Legal Metrology Act, 2009 and Rules	Publish a well-defined inspection procedure, checklist on the Department's web site and mandate that inspections (except in case of complaint based inspections) shall be limited to the checklist	Legal Metrology Department	1
69		Design and implement a system which is capable of: i. identifying licensees that need to be inspected ii. Computerized allocation of inspectors iii. Allowing users to view and download submitted inspection reports of at least past three years	Legal Metrology Department	1
70		Mandate online submission of inspection report within 48 hours to the Department and that the same inspector will not inspect the same establishment twice consecutively	Legal Metrology Department	1

S.No		Recommendation	Department	Weightage
11. Contract Enforcement				
71	Commercial Dispute Resolution Enablers	i. Constitute Commercial Courts (in major towns/cluster of district so as to cover the whole State) to hear and resolve commercial disputes under the The Commercial Courts, Commercial Division and Commercial Appellate Division of High Courts Act, 2015 ii. Ensure that the Presiding Officer appointed as per the The Commercial Courts, Commercial Division and Commercial Appellate Division of High Courts Act , 2015 shall not be having additional charge	Department of Law and Justice	2
72		Constitute Commercial Appellate Division having one or more Division Benches for the purpose of exercising jurisdiction and powers conferred under theThe Commercial Courts, Commercial Division and Commercial Appellate Division of High Courts Act, 2015	Department of Law and Justice	2
73		Ensure that atleast 90% vacancies in Commercial Courts have been filled up for Judges, stenographers, senior clerks, clerks, assistants, and support staff	Department of Law and Justice	2
74		Each Commercial Court, Commercial Division, Commercial Appellate Division shall maintain, publish and update every month, statistical data regarding the number of suits, applications and appeals filed and pendency of such cases, status of each case and number of cases disposed of	Department of Law and Justice	2
75	Paper-less Courts	Design and implement a system that allows: i. e-filing facility ii. e-cause lists iii. e-summons iv. Online payment of court fees and process fees, for all Commercial Courts	Department of Law and Justice	2
12. Sector Specific Healthcare				
76	Drug Manufacturing/ Selling/ Storage License and renewal thereof	Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online v. Applicant can download the final certificate online	Department of Health/ Drug Controller	2
Miscellaneous				
77	Registration/ Licenses and renewal (wherever applicable) under the Legal Metrology Act, 2009	Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online v. Applicant can download the final certificate online	Department of Legal Metrology	2
78	Registration of Partnership firm	Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online v. Applicant can download the final certificate online	Registrar of companies	2
79	Registration of Societies	Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online v. Applicant can download the final certificate online vi. A standard template of MoA and model bye-laws should be made available in the Department's website	Registrar of Firms & Societies	2

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80	Trade License	Implement an online application system with the following features: i. Online submission of application without the need to submit physical copy of application ii. Eliminate physical touchpoint for document submission iii. Allow option of online payment of application fee iv. Allow applicant to track status of application online v. Applicant can download the final certificate online	Municipal Corporation	2