

HEALTH MINISTER LAUNCHES 104 - HEALTH HELPLINE

Panaji: November 23, 2018
Agrahayana 2, 1940

Minister for Health Shri Vishwajit Rane launched a dedicated Toll Free Health Helpline - 104 at GVK office, Goa Medical College and Hospital Complex, Bambolim today. Health Helpline 104 has been launched by Directorate of Health Services in association with GVK Emergency Management and Research Institute. By dialing 104, anyone in State can place their grievance and get free medical information for the health related schemes and facilities provided by the Government of Goa.

Additional Secretary, Health, Shri Sunil Masurkar, Director, Directorate of Health Services, Dr Sanjiv Dalvi, Dean, Goa Medical College and Hospital, Bambolim, Dr Pradip Naik, Medical Superintendent, Dr Shivanand Bandekar, HOD, GVK Emergency Management and Research Institute, Smt Purti Patkar and HOD's from Goa Medical College were present on the occasion.

Speaking, on the occasion Shri Rane said, this service will provide grievance platform to the people. Helpline will also help Government to resolve functional issues. Government will use this mechanism to improve its functional in Health Sector Shri Rane said.

104 is a information and grievance Health Helpline which will cater to all callers from the State of Goa seeking information about Hospitals in the State, Blood Banks, Pharmacies and Government Schemes.

This 24x7 call centre will manage Health Related Grievances such as patient Healthcare, Infrastructure related or Medical Equipments at various District Hospitals, PHC, CHC etc. and a feedback to the caller in response to the grievance registered will be given.

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