



Government of Goa
Directorate of Public Grievances
4th floor, Udyog Bhavan, Panaji – Goa. 403001
Ph.No. 0832-2421895/8/2226975

123-2883
06/03/18

No.11/1/Online Portal/17-18/DPG/34g

Dated 19/01/2018

Circular

Sub: Regarding Public Grievances Redressal System (PGRS)

All the Head of Department are hereby inform that the online grievances received by their offices should be forwarded to their Section/Division by themselves. Further, the Head of Department should issue the instruction their Division/Section to appoint the Public Grievances Officers in their section and to register their office detail through online on Public Grievance Redressal System (164.100.144.17/Publicgrievance) and get their login ID and passwords with the help of GEL.

The action taken report may be submitted to this office within 15 days from the receipt of this letter. Delay in the matter will be inform to the Higher Authority for necessary action.

The above circular issued as per direction/ instruction given from the office of C. M./ Minister for Public Grievances.

On file pls.

07/3

DDT

(Smt. Deepali Naik)

Director (Public Grievances)

To,
The Director (IT)
Directorate of Information Technology
IT Hub Atlinha Panaji



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