



GOVERNMENT OF GOA
GENERAL ADMINISTRATION DEPARTMENT
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14/11/17

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Dated: -06/11/2017
(15 Kartika Saka, 1939)

OFFICE MEMORANDUM

Secretary, Department of Posts, Ministry of Communications, Government of India, New Delhi vide their D.O. letter No. 51-12/2017-BD&MD dated 27th September, 2017, have informed that the department of Post have been entrusted with the privilege of providing postal communications in the country and a range of services which have been made available by the Department to their end. Out of these, Speed post is a premium service providing time bound and express service which ensures delivery of letters and parcels weighing upto 35 Kg between across the country.

The following features have been introduced from time to time to make it more customers-friendly:-

1. Free pick-up from customer premises
2. Credit facility under Book Now Pay later (BNPL) scheme
3. Additional discount on advance payment of Speed Post charges
4. Attractive discounts for high volume customers
5. Complete end-to-end Track and Trace through Internet & android based mobile application
6. Delivery information through SMS without any extra cost
7. Centralized billing under National Account Facility
8. Cash on Delivery (CoD).

Further, the use of Speed Post instead of private couriers makes good business sense, wherein private couriers, which are not regulated by any rules or norms, unlike Department of post, which is legally bound by the provisions of the Indian Post Office Act, has seen that the best is care bestowed on mails.

Likewise, in a test check conducted by Comptroller and Auditor General (CAG), it

From pre-page:-

Taking into consideration the effective delivery of Speed Post service by the Department of Posts, the Goa State Government has decided to make optimum use of the aforesaid services.

It is therefore, enjoined upon all Heads of Departments/Offices/ Corporation/Boards to take note of the above and to issue suitable instructions to all the subordinate Officers/Officials under their control, to make use of Speed Post instead of private couriers for Official dispatch. The Head of Departments may Co-ordinate with the Postmasters General located in their station/area for required assistance and also to work out customized packages for any special requirements.


(Varsha S. Naik)
Under Secretary (GA-I)

Copy to:-

1. All the Secretaries to Government, Secretariat Provorim-Goa.
2. All Secretariat Departments.
3. All Heads of Departments/ All Autonomous Bodies/ Corporations
4. Shri Brajesh Kumar, General Manager, Business Development and Marketing Directorate, 5th Floor, Dak Bhawan New Delhi- 110 001.
5. Guard file
6. O/c.