

Citizen's Charter
Directorate of Small Savings & Lotteries
Government of Goa

Introductory:

The Directorate of State Lotteries was created on 23.02.1995 to organize, conduct & promote the State Lotteries.

The Directorate of Small Savings and Lotteries was established w.e.f. 01.04.2006 by merging the Directorate of State Lotteries and National Savings Organisation into one Department under the nomenclature as Directorate of Small Savings & Lotteries.

Government vide Gazette notification No.JS(Bud)/32/2010 dated 7th May, 2010 started Online Lottery w.e.f. 10.05.2010 by appointing M/s. Sugal & Damani Enterprises Private Limited as Sole Agent to operate lotteries of the Goa State. The results are published in the newspaper, Official Gazette and also on department website www.goastatelotteries.gov.in. The scheme formulated from time to time are notified in Official Gazette.

This Department release Grant-in-Aid to IPA (Provedoria) for implementation of its various welfare schemes for the poor and under-privileged and maintenance of old age homes and asylums in South Goa and North Goa. Further these funds are also utilized to run the Sanjay School for the Special children with an effort to join them in mainstream specially in education system.

Under Small Savings Schemes agents are appointed to mobilize more financial resources in the state. The Small Savings wing is having a total of 1040 Agents appointed till now under the Standardised Agency System (SAS), Mahila Pradhan Kshtriya Bachat Yojana (MPKBY) and Public Provident Fund (PPF) Scheme of National Savings Organisation.

The Joint Director (Accounts) of this Department has been appointed as **Public Grievances Officer** who is required to attend all the grievances of the public. His telephone Number is 2423864 C/o. Directorate of Small Savings & Lotteries, Serra Building, Altinho, Panaji-Goa.

Director of Small Savings & Lotteries is designated as **First Appellate Authority** and the Joint Director is designated as **Public Information Officer** and **Assistant Public Information Officer**.

(Baba M. Gaonkar)
Joint Director (Accounts)