



GOVERNMENT OF GOA

DIRECTORATE OF FIRE AND EMERGENCY SERVICES

# **CITIZEN'S CHARTER**

PANAJI – GOA

**DIRECTORATE OF FIRE & EMERGENCY SERVICES  
GOVERNMENT OF GOA**

**CITIZEN'S CHARTER**

This Charter seeks to provide a frame work which enables the people to know:-

What services are available in this Department, the quality of services they are entitled to, and the means through which complaints regarding denial or poor quality of service will be redressed.

**PREAMBLE**

Fire has been viewed as a force both beneficent and destructive. The destructive potential of Fire poses a threat to our life, property and resources and it has been a major reason for the destruction of life as much as it has been a vital means and source of sustenance for mankind. The role of public fire protection service is to save life and property from fire and allied incidents and to minimize the outbreak of fires and its consequential loss within the jurisdiction of its responsibilities. With this end in view, the Directorate of Fire Services was established in 1984 to provide an efficient and effective fire and emergency services to aid people in distress and to protect the gains accrued through our sustained efforts in the State of Goa. Some of the major measures taken by the Government for development of Fire Services are:-

1. Enactment of Goa, Daman and Diu Fire Force Act - 1986
2. Goa State Fire Force Rules - 1997
3. Goa State Fire Force Subordinate Service (Discipline and Appeal) Rules - 1989
4. Scheme for grant of Award/Rewards to Fire Service Personnel - 1997
5. Fire Prevention Rules and Safety Regulations - 1997
6. The Goa Chief Minister's Fire Service Medal Rules - 2000

The department generally attends emergency calls, which are not directly connected with fire, in order to help the people in distress. Over the years, it has attained a multi-dimensional role in saving and protecting life and property of the people with its activities in Fire Prevention, Fire Suppression and Training.

Directorate of Fire and Emergency Services has always handled challenges posed to it with dexterity and in the process upholding its cherished Motto "We Serve to Save" and living up to its reputation as a dependable Civil Emergency Force of the State.

I am sure the information given in the Charter will be useful and provide an insight to the public about the command structure and working of the Fire Force.

Sd/-

( ASHOK MENON )  
DIRECTOR  
FIRE & EMERGENCY SERVICES

PANAJI

Dated:- 14/10/2010.

## **MISSION/VISION STATEMENT OF THE DEPARTMENT**

### **VISION:-**

To raise the level of Prevention and Preparedness so as to minimize loss of life and property in the State from fire and non-fire emergencies and to inculcate safety consciousness among the general public.

### **MISSION:-**

Enhancing the capacity in terms of men and materials to be able to realize the Vision;

Developing Fire and Emergency Service as a Service Provider for reaching help to the people in distress, for all hazard purposes;

Ensuring community safety and enriching the members of the profession through training and education for preventing and mitigating the Fire loss to facilitate improve public safety.

## **OBJECTIVES OF THE DEPARTMENT**

1. To prevent and suppress unwanted fires by rendering prompt and efficient services so as to keep the loss of life and property to the minimum.
2. To conduct fire safety inspection in hazardous occupancies and to advise Management so as to reduce risk by fire.
3. To impart training in Fire Prevention, Fire Fighting and Fire Protection.
4. To implement fire safety regulatory measures under Fire Service Rules for uses of places and trades for purpose involving risk from fires.
5. To provide standby protection at large gatherings and important public and private functions.
6. To provide Ambulance services to rush the injured and sick to the hospital during accidents and also to private persons on exigencies on payment as per rules.
7. To check installation of Fire Protection measures and carry out Fire Fighting and responding to non-fire emergencies due to natural and man made disasters.
8. To prevent loss of life and property from fire and non-fire emergencies like highway motor accidents, building collapse, land slides, still water rescue, Industrial hazards, spillage and toxic release, inter-alia technological hazards and to render humanitarian services and special services.
9. To promote Community based preventive and coping strategies for all kinds of emergencies including fire etc.

## **GENERAL INFORMATION**

The Goa State Fire and Emergency Services constituted under the Goa State Fire Force Act 1986 is headed by the Director with its Headquarters and Logistic Centre at Panaji. Besides fulfilling the main objectives of fire prevention, fire protection, fire fighting and rescue, the department generally attends emergency calls which are not directly connected with fire, in order to help the people in distress. Over the years, it has attained a multi-dimensional role in saving and protecting life and property of the people with its activities in fire prevention, fire protection, fire suppression and training. The department is being developed to provide effective fire and emergency cover to the people and property in the State. The approved strength of the Goa Fire and Emergency Services is 546 including Officers and administrative staff. It provides round the clock services with the set up of 13 Fire Stations located in the township of the respective local Bodies/Municipalities viz; Panaji, Margao, Vasco, Curchorem, Canacona, Ponda, Old-Goa, Bicholim, Valpoi, Pernem, Verna and Kundaim.

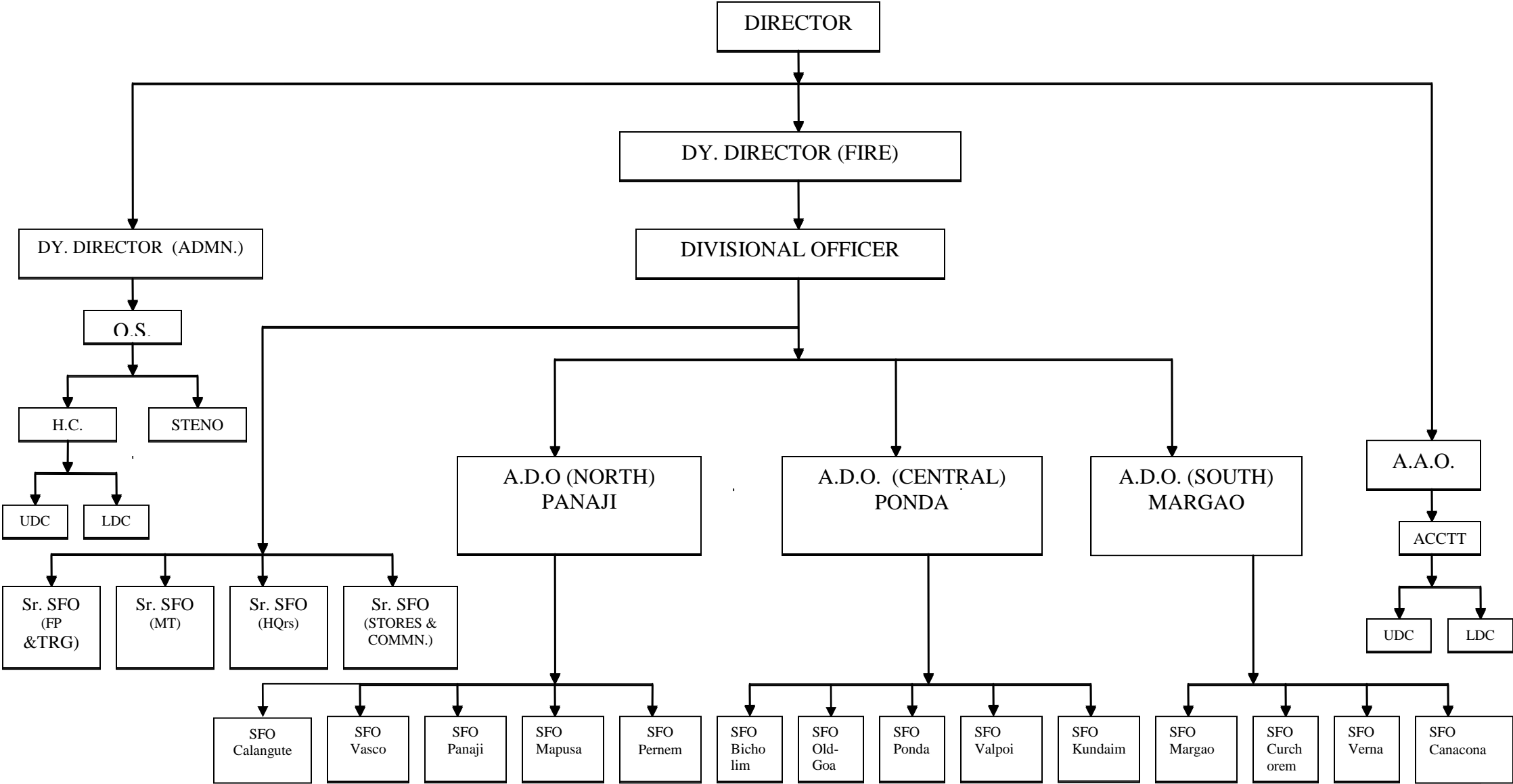
There are three Sub-Divisions viz; District Fire Station Panaji, District Fire Station Margao and Central Fire Station Ponda, each under the control of respective Assistant Divisional Officer for operational and administrative duties. In order to ensure effective command and control, the Fire Stations which are grouped under command of Asst. Divisional Officer are as detailed below:-

Assistant Divisional Officer District Fire Station Panaji	--	Fire Station Panaji, Mapusa, Pernem , Vasco and Calangute.
Assistant Divisional Officer Central Fire Station Ponda	--	Fire Station Ponda, Valpoi, Bicholim, Kundaim and Old-Goa
Assistant Divisional Officer District Fire Station Margao	--	Fire Station Margao, Curchorem, Canacona and Verna

Each Station is headed by one Station Fire Officer/Officer-In-charge. The Officer and Fire Personnel on duty at the respective Local Fire Station (LFS) will be the first responder for all types of Fire/Emergencies which include natural and man-made disasters

The organizational chart shows the Command structure of the department.

# ORGANIZATIONAL CHART



## **FIRE PREVENTION AND TRAINING**

The Fire Prevention Cell renders technical advise in fire safety management to Industries and also responsible for fire safety inspections in occupancies as required under statutory requirements to prevent the outbreak of fires and minimize its consequential loss. While we give preponderance in prevention of fires by raising awareness among people through public relation cell with the help of audio-visual aids, regular training is imparted to industrial and in-service personnel in Fire Safety Management. We have established a training centre at Panaji, where tailored training courses for various categories of staff are being conducted on regular basis. More than 12000 candidates from different parts of the country have attended various types of courses ranging from 3 days training to 6 months strenuous General Fire Prevention and Fire Fighting Course at the Fire Force Training Centre, located at St.Inez, Panaji. Government of India has also identified the Goa Fire Force Training Centre as a potential training centre for conducting junior officers' course of the National Fire Service College, Government of India, Ministry of Home Affairs, Nagpur.

Goa is the only State in India where Degree course in B.Sc. Fire Technology affiliated to Goa University is conducted in collaboration with the State Fire Department in association with the Dhempe College of Arts and Science, Miramar, Panaji, Goa. The first batch of the Degree course has passed out in 2007.

The following courses are conducted at the Goa Fire Force Training Centre:-

Sl. No.	Name of the course	Course Duration	Course strength
1.	B.Sc. Fire Technology Degree Course affiliated to the Goa university conducted in association with the Dhempe College of Arts and Science, Miramar, Panaji, Goa.	3 ½ years	40
2.	Junior Officers Course of National Fire Service College, Ministry of Home Affairs, Nagpur.	6 months	30
3.	General Fire Fighting Course for Recruit Fireman/Driver Operator.	6 months	30
4.	Refresher Course in General Fire Fighting for Senior Fire Fighters/Leading Fire Fighters and Supervisory Staff.	3 months	30
5.	Basic Course in General Fire Prevention and Fire Fighting for Industrial staff.	30 days	30
6.	Special Course in General Fire Prevention and Fire Fighting for Hotel Employees (Supervisors and Executives)	15 days	30

7.	Elementary Course in General Fire Fighting for Volunteers (Home Guards and Civil Defence)	15 days	30
8.	Basic Fire Fighting Course for Hotel Staff (Middle level)	05 days	30
9.	Elementary Course in General Fire Fighting for Private Participants	03 days	30
10.	Familiarization course in General Fire Fighting for Executives.	01 day	30
11.	Intensive Breathing Apparatus course	15 days	15
12.	Familiarization Course in Breathing Apparatus Handling.	03 days	15
13.	Safe Transportation of Hazardous Goods for Drivers as per Central Motor Vehicles amendment Rules 1993.	03 days	15
14.	Marine Fire Fighting approved by the Director General Shipping viz. FPF, PSSR, PST, PFA, PSF.	02 days to 15 days	15
15.	Firemanship course for Private candidates (Higher Secondary and above – Career course)	6 months	30
16.	Fire Service Orientation courses for B-Tech/B.E. Students.	3 months	30

For further details contact:-

1. The Director,  
Directorate of Fire & Emergency Services,  
St.Inez, Panaji.  
Tel. No. (0832) 2227616/2225500  
Fax:- (0832) 2226100  
Email:- [dir-fire.goa@nic.in](mailto:dir-fire.goa@nic.in)
2. Station Fire Officer (TRG),  
Training Cell,  
Directorate of Fire & Emergency Services,  
St.Inez, Panaji.  
Tel. No. (0832) 2225500, 2425101, 2423101.  
Email:- [trg-fire.goa@nic.in](mailto:trg-fire.goa@nic.in)

## **APPLIANCES/EQUIPMENTS**

Every Fire Station is provided with one or two Fire Engines of the appropriate category and an Ambulance. Various types of articulated appliances are available with the department viz., Water Tender, Emergency Tender, Rescue Tender, Hydraulic Platform, CO<sub>2</sub> Foam Tender and Multi-purpose High Pressure Tender, besides life saving equipments and hydraulic cutting and breaking tools and height gaining gadgets for conducting rescue from heights and for highway motor accidents. Ambulances form part of the turn-out appliances and provide on-site medical first aid to the casualties and transport them to the nearest Medical Centre.



## **KEY PERSONNEL CHART**

In case of fire/emergencies, public may contact on the Telephone numbers given against the respective fire stations:-

<b>Sr. No.</b>	<b>Name</b>	<b>Designation</b>	<b>Office Tel. No.</b>	<b>E-mail Address</b>
1.	Shri Ashok Menon	Director	2227616 2225500 2423101 2425101 9763717044	dir-fire.goa@nic.in
2.	Shri Prakash M. Parab	Asstt. Divisional Officer Central Fire Station Ponda, Ponda, Goa.	2312044 2315863/101 9763717046	adocfsp- fire.goa@nic.in
3.	Shri Rajendra A. Haldankar	Asst. Divisional Officer, District Fire Station Panaji St. Inez, Panaji Goa.	2225500 2423101 2425101 9763717051	adodfsp- fire.goa@nic.in
4.	Shri NitinV. Raikar,	Asst. Divisional Officer District Fire Station Margao, Aquem, Margao, Goa.	2714600 2715825/101 9763717052	adodfsm- fire.goa@nic.in
5.	Shri Dattaram D. Redkar	Sr. Station Fire Officer Fire Station Mapusa	2262900 2263354/101 9763717049	map-fire.goa@nic.in
6.	Shri Ajit K. Kamat	Station Fire Officer Fire Prevention Section, Stores Section, Training Section, Communication Section.	2225500 2423101 2425101 9763717051	fp-fire.goa@nic.in
7.	Shri. Francisco Mendes	Station Fire Officer/ Officer-In-Charge, Fire Station Vasco	2513840 2519068/101 9763717056	vas-fire.goa@nic.in
8.	Shri. T B. Dessai	Station Fire Officer Officer-in-charge, Fire Station Margao	2201201 2291393/101 2201380 9763717050	per-fire.goa@nic.in
9.	Shri Harichandra D. Naik	Station Fire Officer/ Officer-In-Charge, Fire Station Panaji.	2225500 2423101 2425101 9763717059	png-fire.goa@nic.in
9.	Shri Gopal B. Shetye,	Station Fire Officer Officer-in-charge, Fire Station Margao	2714600 2715825/101 9763717055	dfsm-fire.goa@nic.in
10.	Shri Herculano Gil Souza,	Station Fire Officer Officer-in-charge, Fire Station Curchorem	2650307 2605345/101 9763717057	cur-fire.goa@nic.in
11.	Shri Kashinath Amonkar	Station Fire Officer Officer-in-charge, Fire Station Canacona	2633500 2633311/101 9763717058	can-fire.goa@nic.in
12.	Shri Sadguru V. Palni	Station Fire Officer Officer-in-charge, Fire Station Verna	2887085 2887122/101 9763717060	vrn-fire.goa@nic.in
13.	Shri Shripad Gawas	Station Fire Officer Officer-in-charge, Fire Station Ponda	2312044 2315863/101 9763717047	cfsp-fire.goa@nic.in
14.	Shri Laxman V. Majik	Station Fire Officer Officer-in-charge, Fire Station Valpoi	2374444 9763717062	vap-fire.goa@nic.in

15.	Shri Laxman S. Naik	Station Fire Officer Officer-in-charge, Fire Station Bicholim	2362100 2361397/101 9763717061	bic-fire.goa@nic.in
16.	Shri. S S. Naik	Station Fire Officer/ Officer-In-Charge, Fire Station Kundaim.	2395455	kfs-fire.goa@nic.in
17.	Shri Michael Braganza	Sub-Officer/ Officer-in-charge, Fire Station Old-Goa	2285344 9763717063	olg-fire.goa@nic.in
18.	Shri. Mervyn B.A. Ferrao	Station Fire Officer/ Officer-In-Charge, Fire Force Headquarters, Yard section. M. T Section	2225500 2423101 2425101 9763717054	hq-fire.goa@nic.in
19.	Shri. Mervyn B.A. Ferrao	Station Fire Officer/ Officer-In-Charge, Fire Station Calangute	2407101 2407100 97637170	--

## **COMPLAINTS AND GRIEVANCES**

Fire and Emergency Services provide round the clock service throughout the year, however, there may be occasions when you find our services lacking in areas of your expectations. Please do not hesitate to register your complaint. It will only help us to serve you better. There is a complaint box installed in every fire station for your convenience. You may also contact our Asst. Divisional Officer/Divisional Officer/Deputy Director (Fire)/Director to redress your grievances. We would be glad to settle your genuine problems within quickest possible time of its receipt.

In order to redress the grievances of the public, we have designated Public Grievance Officers as follows:-

1.	District Fire Station Panaji having jurisdiction over Fire Station Panaji, Vasco, Mapusa, Pernem, Fire Force HQ., Panaji and Calangute.	-	Asst. Divisional Officer, District Fire Station Panaji, St. Inez, Panaji Goa.
2.	Central Fire Station Ponda having the jurisdiction over Fire Station Ponda, Old-Goa, Bicholim, Kundaim and Valpoi.	-	Asst. Divisional Officer, Central Fire Station Ponda, Ponda, Goa.
3.	District Fire Station Margao having jurisdiction over Fire Station Margao, Verna, Curchorem and Canacona.	-	Asstt. Divisional Officer, District Fire Station Margao, Aquem, Margao, Goa.

**NAME & DESIGNATION AND OTHER PARTICULARS OF PUBLIC INFORMATION OFFICERS UNDER RIGHT TO INFORMATION ACT :-**

**List of Public Information Officers**

S. No.	Designation of the Officers designated as PIO	Postal address	Telephone No.	E-Mail address	Demarcation of area/activities, if more than one PIO is there
1.	Deputy Director (Admn.)	Directorate of Fire and Emergency Services, St.Inez, Panaji, Goa.	2425101/ 2225500	adm-fire.goa@nic.in	Whole of Goa

**List of Assistant Public Information Officers**

Sl. No.	Designation of the Officer designated as APIO	Postal address	Telephone No.	E-Mail address	Demarcation of area/activities if more than one PIO is there
1.	Assistant Divisional Officer District Fire Station Panaji	Fire Force HQrs., St.Inez, Panaji, Goa.	2425101/ 2225500	adodfsp-fire.goa@nic.in	For Headquarters, Panaji, Mapusa, Pernem, Vasco and Clangute Fire Station jurisdiction.
2.	Assistant Divisional Officer Central Fire Station Ponda	Near Almeida High School, Ponda, Goa.	2312044	adocfsp-fire.goa@nic.in	For Ponda, Bicholim, Old-Goa, Kundaim and Valpoi Fire Station jurisdiction.
3.	Assistant Divisional Officer, District Fire Station Margao	Aquem, Margao, Goa	2714600	adodfsm-fire.goa@nic.in	For the jurisdiction of Margao, Verna, Curchorem and Canacona Fire Stations.

**First Appellate Authority within the department**

S. No.	Designation of the officer designated as First Appellate Authority	Postal address	Telephone No.	E-Mail address
1.	Director, Fire and Emergency Services	St.Inez, Panaji, Goa	2227616 2225500	dir-fire.goa@nic.in

**DEPARTMENT OF HOME**  
**GENERAL DIVISION**  
**NOTIFICATION**  
**3/5/97-HD(G)**

In exercise of the powers conferred by sub-section (1) of section 13 of the Goa, Daman and Diu Fire Force Act, 1986 (Act 9 of 1986), the Government of Goa, being of the opinion that the Commercial/Industrial Units and High Rise buildings as specified in Annexure-I hereto are likely to cause risk of fire, hereby requires all owners/occupiers of said commercial/industrial units and high rise buildings specified in said Annexure-I, to take such precautions as are specified in Annexure-II hereto.

By order and in the name of the Governor of Goa

**Sd/-**

A. Mascarenhas, Under Secretary (Home)

Panaji, 11<sup>th</sup> June'1998.

**ANNEXURE – I**

- i) Buildings over 14.2 metres in height.
- ii) Factories and establishments, where electric motor capacity exceeds 5 H.P. and above.
- iii) Shipyards and Workshops.
- iv) Tank farms of petroleum products/POL dispensing outlets.
- v) Flammable gas Godown/LPG godowns.
- vi) Godowns and Warehouses.
- vii) Public places like exhibition halls, entertainment places, dancing hall, theatres, assembly halls, seaport, airport, railway stations, bus stations, stadium, etc.
- viii) Educational and Institutional places.
- ix) Hotels, restaurants and bakeries.
- x) Storage places of flammable and hazardous goods.

## **ANNEXURE – II**

Fire Prevention measures to be adopted in the buildings/premises and Establishments specified in Annexure I.

The minimum standard measures for fire prevention and fire safety for buildings/premises shall be as provided in the National Building Code, 1983 Part IV Fire Protection, as notified in the Building Bye-laws and the Code of Practices for fire safety stipulated by the Bureau of Indian Standards, as amended from time to time thereafter, relating to the following matters.

- i) Means of access and exit requirements.
- ii) Underground/overhead water static tank.
- iii) Fire Service standard inlet connections.
- iv) First Aid hose reel.
- v) Automatic Sprinkler system.
- vi) Fire extinguishers of ISI certification mark.
- vii) Compartmentation.
- viii) Automatic fire detection and fire alarm system/manually operated fire alarm system.
- ix) Illuminated exit way marking signs.
- x) Fire check doors and fire resistance doors.
- xi) Public Address System.
- xii) Alternate source of electric supply.
- xiii) Fire Lift with Fireman Switch.
- xiv) Wet riser-cum-down-comer system.
- xv) Explosion suppression/venting system.

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## APPENDIX-VI

### LIST OF PLACES AND TRADES FOR WHICH NO OBJECTION CERTIFICATE FROM THE FIRE SERVICE IS NECESSARY (RULE 26)

Serial number and purpose for which licence, permission or registration is required.		Remarks
1.	Large hotels, Restaurants, Bakeries and eating houses where the rental value of the building exceeds Rs.1500/-	
2.	Fish oil-machine power	
3.	Other oil-machine power	
4.	Boiling camphor or oil by machine power	
5.	Manufacture of Ice	
6.	Storing, packing, pressing, cleansing, preparing or manufacturing by any process whatsoever	
7.	Ammunition	
8.	Chlorate mixture	
9.	Explosive (Storing)	
10.	Fulminate of Mercury	
11.	Gun cotton	
12.	Gun powder	
13.	Nitro-compound	
14.	Nitroglycerine	
15.	Nitro-mixture	
16.	Fire-works preparing or manufacturing or storing.	
17.	Manufacture of Crackers	
18.	Camphor	
19.	Salt peter	
20.	Sulphur (including melting)	
21.	Fire Works	
22.	Matches	
23.	Flax	
24.	Hemp	
25.	Jute	
26.	Skins	
27.	Gas	

28.	Chemical preparations, Carbolic acid, Hydrochloric acid, Nitric acid, Pyretic acid, Sulphuric acid, Caustic potash, Caustic soda, Chemical fertilizers, Benzol, Bromoform, Chloroform, Iodoform, Glycerine, Acetone, Nitro, Nitrol, Perchloride or Mercury, Chloride or potash, etc., etc.	
29.	Cigars and Cigarettes	
30.	Beedies	
31.	Manufacturing articles from which offensive or unwholesome smell, fumes, dust or noise arise (kumkums)	
32.	Carpentry and Cabinet making	
33.	Printing, composing, binding etc.	Where Lino type or other allied machines are used such as monotype, wherein the process of melting and casting is involved or using above 10 horse power of motor.
34.	Storing, dumping, curing, cleansing, etc.	Where licence fee is levied Rs.200/- and above for storage of cycle tyre and tubes above 500.
35.	Steam engines and Boilers to construct or establish any factory workshop of workplace in which it is proposed to employ steam power, water power or other mechanical power or electric power.	
36.	Using for any industrial purpose fuel or machine power.	Exceeding 20 horse power.
37.	Bailing presses	For each bailing press worked by machine power.
38.	Cinema studio.	
39.	Consumable material storage	For storing celluloid, Cellulose goods and other combustibles.
40.	Cinematographic films – storing, transporting, handling, examining, repairing and exhibiting.	
41.	Storing ordinary Camera Roll Films and X-Ray films.	
42.	Petroleum products – storing, or cleansing or manufacturing by any process whatsoever. Non-dangerous petroleum between 76°F and 150°F.	When the quantity of packing, pressing be stored exceeds 1000 lbs or 2200 kgs.

43.	<p>i) Non-dangerous Petroleum</p> <ul style="list-style-type: none"> <li>a) Kerosene Oil</li> <li>b) Mineral Turpentine</li> <li>c) Power line (Power Kero)</li> <li>d) Furnace oil</li> <li>e) Vapourizing oil</li> <li>f) Aviation turbine fuel 650</li> <li>g) Mobile power oil, etc.</li> <li>h) Heavy petroleum</li> </ul> <p>ii) Heavy Petroleum</p> <ul style="list-style-type: none"> <li>a) High Speed diesel oil (HSD)</li> <li>b) Light diesel oil (LDO)</li> <li>c) Furnace oil</li> <li>d) Tear drier oil</li> <li>e) Grease etc.</li> </ul> <p>iii) Heavy Oils (A)</p> <ul style="list-style-type: none"> <li>a) Lubricating oils</li> <li>b) Vaseline</li> <li>c) Petroleum jellies</li> <li>d) White oils</li> <li>e) Grease, etc.</li> </ul>	
44.	Dyes (vegetable or chemical) Storing, selling, keeping, etc	
45.	Paper (printing, writing, including news print paper, cardboards, etc.) - storing, selling in retail or wholesale.	For each place 250 lbs for and 550 kgs and above.
46.	Silk (Rayon, Nylon, etc.) – manufactured by any process whatever.	
47.	Silk (Rayon, Nylon, etc.) waste or soiled – storing, selling in retail or wholesale.	
48.	Cloth (Textiles, garments, dress, apparels, etc.) storing, selling in retail or wholesale, manufacturing by any process whatsoever.	By power looms.



49.	Rubber (goods such as sheet, cloth, toys, shoes, etc) – manufacturing by any process whatsoever.	By machine power.
50.	Studio-cinema etc. Cinema House, equipped with reproducing of sound with amplifiers by projectors where public are admitted for amusement, entertainment, etc.	
51.	Fertilizers (chemical) preparation of any kind – manufacturing, packing, mixing, pressing, selling or storing in retail or wholesale.	
52.	Paints (including distemper, varnish, spirits, linseed oil, polishes, etc.) – Manufacturing, mixing, packing, pressing, cleansing by any process whatsoever.	
53.	Paints (including distemper, varnish, spirits, linseed oils, polishes, etc.) – storing, selling in retail or wholesale.	
54.	Metals - melting, lead beating, breaking, hammering, casting, etc. – metals.	Not applicable to beating Gold.
55.	Automobile shops – repairing, building, assembling by power, cleansing, etc. – automobiles.	

**DEPARTMENT OF HOME  
NOTIFICATION  
No. 3/7/85-HD (G) Vol.II**

In exercise of the power conferred by section 35 of the Goa, Daman and Diu Fire Force Act, 1986 (Act No. 9 of 1986), the Government of Goa hereby makes the following rules so as to amend the Goa State Fire Force Rules 1997 as follows, namely:

1. Short title and commencement:-

- (1) These rules may be called the Goa State Fire Force (Amendment) Rules, 2009.
- (2) They shall come into force at once.

2) Amendment of Appendix VII – For Appendix VII appended to the Goa State Fire Force Rules 1997, the following Appendix shall be substituted, namely:-

**APPENDIX – VII**

Rates to be charged for services of all types beyond the limits of jurisdiction.

Sl.No.	Description	Charges
1.	Copying charges of Fire Reports	Rs.35/- if the loss suffered is below rupees five lakhs. Rs.250/- if the loss suffered is rupees five lakhs or above.
2.	Pumping job	Fees for pumping job appliances shall be Rs.300/- per hour or part thereof and Rs.10/- per km. for distance covered from station and back.
3.	Hiring Fire Fighting Equipments/ Appliances.	Charges for hiring fire fighting equipment or appliances shall be Rs.700/- per hour or part thereof and Rs.30/- per km. for distance covered from station and back.
4.	Hiring turn table ladder/ Hydraulic Platform	Charges for hiring turn table ladder/hydraulic platform shall be Rs.2,100/- per hour or part thereof and Rs.30/- per km. for distance covered from station and back.

5.	Stand-by charges for appliances	Rs.2000/- per day or part thereof and Rs.40/- per km. for distance covered from station and back.
6.	Attending calls outside the State	a) Rs.1500/- per call per appliance and Rs.50/- per km of the distance travelled or part thereof. b) Pumping fees shall be Rs.700/- per hour or part thereof.
7.	Charges for imparting training in basic Fire Fighting Course	a) Rs.400/- per trainee per month for Government sponsored candidates. b) Rs.75,000/- per month for a batch of 30 candidates from private organizations.
8.	No Objection Certificate for:-  a) Restaurants, Bakeries or Eating Houses where seating capacity does not exceed 50 persons.  b) Storage of Fire works less than 50 pounds, Storage of wood in saw mills, storage of non-dangerous petroleum less than 5000 kgs. & storage of LPG/ING less than 100 kgs.  (i) Buildings over 14.2 metres in height.  (ii) Factories and establishments where electric motor capacity exceeds 5 HP and above.  (iii) Shipyards & workshops.  (iv) Tank Farms of Petroleum products/ P.O.L. dispensing outlets  (v) Flammable Gas Godown /LPG gas Godown.  (vi) Godown & Warehouses.  (vii) Public places like Exhibition halls, Entertainment places, Dancing halls, Theatres, Assembly halls, Seaport, Airport, Railway Stations, Bus Stations, Stadium, etc.	Rs.150/- per NOC per year.  Rs.150/- per occupancy.  Rs.10/- per square metre built-up area of the occupancy.  -do-  -do-  -do-  -do-  -do-

	(viii) Educational and Institutional places.	-do-
	(ix) Hotels, Restaurants, where seating/lodging capacity exceeds 50 persons.	-do-
	(x) Storage places of hazardous and flammable goods.	-do-

By order and in the name of the Governor of Goa

Sd/-  
(Rajendra Gawandalkar)  
Under Secretary (Home-I)

Dated:- 18<sup>th</sup> May'2010.

<p>WHAT AM I? YOUR OBEDIENT SERVANT, IF YOU ARE ALERT, YOUR BAD MASTER, IF YOU ARE CARELESS I AM FIRE.</p>
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