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Department of Information Technology
Government of Goa
2nd Floor, Alcon Construction, Above Alcon Hyundai Showroom,
Porvorim, Bardez, Goa - 403 501, India

No. 7(2)/2013/DOIT/14th Rate Contract Re-tender/ 2858 Dated: 31/03/2015

CIRCULAR

The 14th Rate Contract for supply of Desktop Computers has been finalized by Department of Information Technology (DoIT), and is effective for a period of six months from 31/03/2015 to 30/09/2015. The specifications & prices of the Desktop Computer are given in *Schedule-A*.

2. State Government Departments/Agencies which intend to purchase Computer Hardware (Desktop Computer, Laptop, Servers, Printers, Scanners, UPSs etc.) should obtain prior approval/NOC from Department of Information Technology through 'Online NOC Application'.
3. The Desktop Computers should be purchased by placing direct supply order with the authorized suppliers of the Rate Contract as given in *Schedule-B*. The Computer Hardware other than Desktop Computers shall be purchased preferably under the prevailing DGS&D Rate Contract, or else by following the codal formalities prescribed by Government.
4. The terms & conditions governing the Rate Contract are given in *Schedule-C*.
5. This issues with the approval of Hon'ble Chief Minister/Finance Minister vide UO No. 590/F dated: 27/02/2015.


(Shilpa Shinde, IAS)
Director (IT)

Copy to:

1. P.A. to Secretary (IT), Secretariat, Porvorim.
2. The Under Secretary (GAD), Secretariat, Porvorim -Goa.
3. All Heads of Departments
4. Suppliers of the 14th Rate Contract.
5. Office copy.
6. Guard copy.

Schedule-A

14th Rate Contract: Specifications & Prices of Desktop Computer

Specifications of Desktop Computer		Brand/ Model	Rate Per Unit (In Rs.)	Buyback Rate Per Unit (In Rs.)
CPU	3rd Generation Intel® Core™ i5-3570 (6M Cache, up to 3.60 GHz)	(1) Brand: ACER Model: Veriton M200 Series	51,259/- (Exclusive of VAT)	750/-
Motherboard	Make: OEM Chipset: Intel Q77 Express or Better.			
Bus Architecture	4 PCI (PCI/ PCI Express)	(2) Brand: DELL Model: Optiplex 9020		
Memory	1 X 4 GB Dual Channel DDR3 RAM			
Hard Drive	500GB SATA HDD @ 7200 RPM			
Monitor	Make: Respective OEM 47 cm (18.5 inch) or larger, LED Digital Colour Monitor			
Keyboard & Mouse	Make: Respective OEM Standard Keyboard & Optical Mouse with USB interface			
Ports	6 USB Ports including, 2 USB 3.0 Ports (with at least 2 in front), audio ports for microphone and headphone in front.			
Optical Drive	16X or higher DVD-R/W			
Networking Features	10/100/1000 Mbps Integrated Network Port			
Preloaded Operating Systems	Windows 8 Professional downgradable to Windows 7 professional, English (64bit) with Media, License, and Certificate of Authenticity.			
OS Certification	Windows & Linux Certifications			
Power Management	Screen Blanking, Hard Disk and System Idle Mode in Power On, Set up Password, Power supply SMPS Surge protected			

Pre-loaded Antivirus Software	Latest, Standard Antivirus Software with internet Security with 3 year License with Media, License & Certificate of Authenticity, and free updation for 3 year			
Patch Cord	CAT6 Patch Cord of 3 Meters length (Factory crimped only)			
Warranty	5 Years Comprehensive onsite warranty (OEM Support covering all parts including OS)			
Imp: All the above devices (Such as DVD drive, Sound Card, TFT etc.) should be supplied with driver etc. on CD media				

Schedule-B

14th Rate Contract: Addresses and Contact Details of Suppliers

Sr. No.	Brand/Make	Authorized Suppliers		Contact Details
1	ACER	(i)	M/s J.P. Computer Services Private Limited	Contact Person: Mr. Jitendra Kenkre Address: Off 4, 1st Floor, Poojan Sadan Bldg., Opp. KTC Bus - Stand, Vasco, Goa - 403 802 Mobile: 9822101962 Office Landline: 2516269/ 2501352/ 2511420/2501054 E-mail: jitukenkre@yahoo.co.in
		(ii)	M/s Technoworld	Contact Person: Mr. Ajay Kamat Address: B-T/ 14, Campal Trade Centre, Opp. Kala Academy, Campal , Panaji, Goa-403 001 Mobile: 9850478855 Landline: 2421479/6451232 Email: tecnowrd@yahoo.co.in
		(iii)	M/s Apex Computer & Engineering Services (ACES)	Contact Person: Mr. Savio Guha Address: 5-1/2, Chanson Bldg., D. B. Marg, Miramar, Panaji, Goa. 403001, Goa- 403 001 Mobile: 9822388223 Landline: 2465826/27 Email: manojit_savio@yahoo.com
2	DELL	(i)	M/s Nupur Technologies Pvt. Ltd.	Contact Person: Mr. Ravi Sonar Address: BSG, Mohidin Tower, Dr. Dada Vaidya Road, Behind EDC, Panaji, Goa - 403001 Mobile: 9422063545, Email: ravisonar@rediffmail.com/ rajeshd@nupurtechnologies.com
		(ii)	M/s Delta Technologies	Contact Person: Mr. Vinayak Nayak Address: 219/220, 2nd Floor, Rajdeep Galleria, Near SBI, Ponda. Mobile: 8888886235 Email: vinayak@deltagoa.com

Schedule-C

14th Rate Contract: Terms and Conditions

1. The responsibility of the Supplier will be to supply and install Desktop Computers for the Indenting Department strictly in accordance with the requirement and terms and conditions of the Rate Contract.
2. The Supplier will be responsible for providing 5 years comprehensive on-site warranty support for the installed Desktop Computers. Date of warranty shall start from the date of its successful installation and commissioning.
3. For every Order executed by the Supplier, Security deposit equivalent of 2.5 % of the Order value shall be given from any Scheduled Bank in favor of the Indenting Departments in the form of a Bank Guarantee for a period equal to item warranty. The security deposit will be refunded after the completion of warranty period, after deducting the penalties, if any. Desktop Computers will not be accepted and payment against delivery will not be released without Performance Bank Guarantee.
4. The Supplier shall deliver the ordered Desktop Computers within twenty one (21) working days from the date of receipt of confirmed Supply Order.
5. The Supplier cannot refuse to supply the Desktop Computers under the Rate Contract. Refusal shall be treated as violation of the Contract, and the Supplier may be liable for blacklisting.
6. In case the Supplier fails to supply the Desktop Computers within the specified time limit, a penalty shall be imposed on the Supplier at 0.1% of the total cost of the Desktop Computers (excluding taxes) that remained to be supplied, for each day of delay after the due date and the same shall be deducted from the Supplier's bill after delivery. If the Supplier needs extension of time period for effecting the supply, he may apply for the same in writing to the Indenting Department with reasonable grounds within ten (10) working days of the receipt of Supply Order. The extension of time limit shall be granted by the concerned Department in writing if the reasons in such applications are found satisfactory.

- 52/11
7. If the Supplier fails to give any such intimation within ten (10) working days of the receipt of Supply Order, it will be presumed that the Supplier has agreed to supply the Desktop Computers within the stipulated delivery time.
 8. If the Supplier fails to deliver the ordered Desktop Computers within the extended time also, the Supplier may be liable for blacklisting.
 9. The Payment to Supplier cannot be delayed due to a delay in installation and commissioning that is solely attributable to the Indenting Department. Delay on the part on the Indenting Department for installation cannot be treated as delay for penalty.
 10. The Desktop Computers supplied by the Supplier under Rate Contract will be jointly tested and certified by officials from DoIT, Indenting Department & Supplier, strictly in accordance with the Specifications of the Rate Contract, before releasing the payment to the Supplier. The Indenting Department will coordinate for such testing, after the items are delivered, installed, and commissioned successfully. The Indenting Department shall provide necessary transportation facility to DoIT official for such testing and certification. Payment will be released to the Supplier only after successful certification by these officials. No advance or part payment shall be made to the Supplier.
 11. The Supplier shall be held responsible for delay in supply, installation and/or commissioning. The supply and installation will be deemed as incomplete if any component of the Desktop Computer, or any documentation/media relating thereto is not delivered, or is delivered but not installed and/or not operational, and in such case the warranty period will not commence. The Warranty period will commence only when the supply, installation & commissioning is completed successfully.
 12. The responsibility of the Supplier is to supply brand new Desktop Computer. In case the supplied Desktop Computers are found damaged in transit or otherwise, the same will not be accepted at all. Similarly, the Desktop Computers which do not confirm as per the required Specifications of the Contract shall be rejected. The Supplier shall collect the rejected Desktop Computers from the Department at his cost and the Indenting Department shall not be responsible to deliver the same

to the Supplier. Further the Supplier shall replace the rejected Desktop Computers at his own cost within the agreed time limit by both the Parties.

13. During the warranty period or the validity period of the Supply Order, if any of the machines/chips/parts become unavailable in the market, the Supplier will be bound to supply the next higher version/configuration/family of the machines/chips/parts and at the same price at which the Rate Contract is fixed, after written intimation to DoIT and DoIT's subsequent confirmation for the same. In this regard, the Supplier must provide documentary evidences from concerned OEM to support his claim.
14. The Supplier in consultation with OEM shall submit the support plan for providing timely and accurate support, which will include details of Contact and Service Escalation Matrix to which the Indenting Department will contact for support. The support plan must clearly indicate the response time for attending the complaint Call after it is logged, the duration for restoration etc.. The support plan should be submitted to the Indenting Department for every purchase of Desktop Computers under Rate Contract. The service support during the warranty period shall be discharged only through the Authorized Service Engineer.
15. If faults cannot be repaired within stipulated time as defined in support plan, there shall be arrangement for temporary (standby) replacements of the defective item, till the faults are rectified. If the faults cannot be repaired, permanent replacement [of the same brand, equivalent model and of equivalent life-span (used)] shall be provided by the Supplier.
16. Any violation of terms and conditions or unsatisfactory Service Support for the purchased item may lead to blacklisting or forfeiture of Bank Guarantee.